

JUNE 2019



JAMM JOURNAL

INCA COMMUNITY SERVICES, INC.

JAMM 20 YEAR CELEBRATION SENIOR MONTH!



Curtis Allen is pictured to the left with his 2 grandkids, Lacee and Gregory. Curtis is a veteran and 75 years old. He has no other means of transportation and uses the town bus daily. Lacee and Gregory ride the school route buses as well. They are avid transit riders and utilize the service to maintain independence while giving them a quality ride to and from where they need to go.



Wayne Fulsom 67 years old



Blanch Crooms 75 years old



Carol Jordan 66 years old



Norman Thomas 80 years old



Sharon Caves 65 years old



Gideon McDaniel 64 years old



Making a difference one ride at a time.



DEALING WITH DIFFICULT PASSENGERS



Be aware of your surrounding- saying, "Hi, how are you?" to customers is more than friendly, it lets you gauge who is on your vehicle and what state of mind they are in.



Calm, Low and Slow- if there is an altercation, remain calm and in control. Talk low and slow. This keeps you and your passengers safe.



Listen- Remember that it is typically not you the customer is angry at, it is typically the situation.



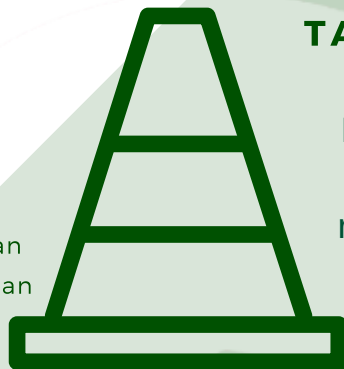
Smile- It will loosen up the situation and make you feel better.

JAMM'N Success Story

53 Year old Keith Mayo, from Tishomingo needed radiation treatment for the third round because of a spot on his left ear. The doctor was trying to stop the cancer from going to his brain. Mr. Mayo was scheduled to undergo apparently 48 treatments, going 5 days a week. After his 34th treatment a cancerous chunk fell out of his ear, less than the size of a dime. He continued treatment until his 48th trip to the cancer center in Ardmore. He was declared cancer free. Mr. Mayo still has a hole in his ear, but is not certain if he will seek further treatment. As the father of nine with the 10th children on the way he would like to thank all the staff at JAMM for providing him a way to seek cancer treatment.



LaQuita Thornley
Kenneth Dove
Danny Foster
Johnny Reed
Amber Beaver
Laura Wilson
Kristy Mobbs
Yvonne Rice
Michael Farrar
Amber Freeman
Vanessa Guzman



TAKE TIME TO WORK SAFELY ...DON'T TAKE RISK!

Fact: 94% of crashes are caused by driver error. Nearly All crashed on roadways are 100% PREVENTABLE according to the National Safety Council. .



MONTHLY REMINDER

JAMM is celebrating its 20 year in existence. The month of July will provide free transportation to all riders who are riding the bus to or from work.

