

# COMPREHENSIVE COMMUNITY NEEDS ASSESSMENT INCA Community Services, Inc.

5  
2015

## STATISTICAL DATA REPORT



*Helping People. Changing Lives.*

Helping People.  
Changing Lives.

[www.incacaa.org](http://www.incacaa.org)



# Mission Statement

INCA Community Services, Inc. shall operate programs to **alleviate the causes of poverty** and **enhance the public health and welfare** by opening to everyone the opportunity to work, have safe and affordable housing, transportation, training and education, and the **opportunity to live in decency and dignity**.



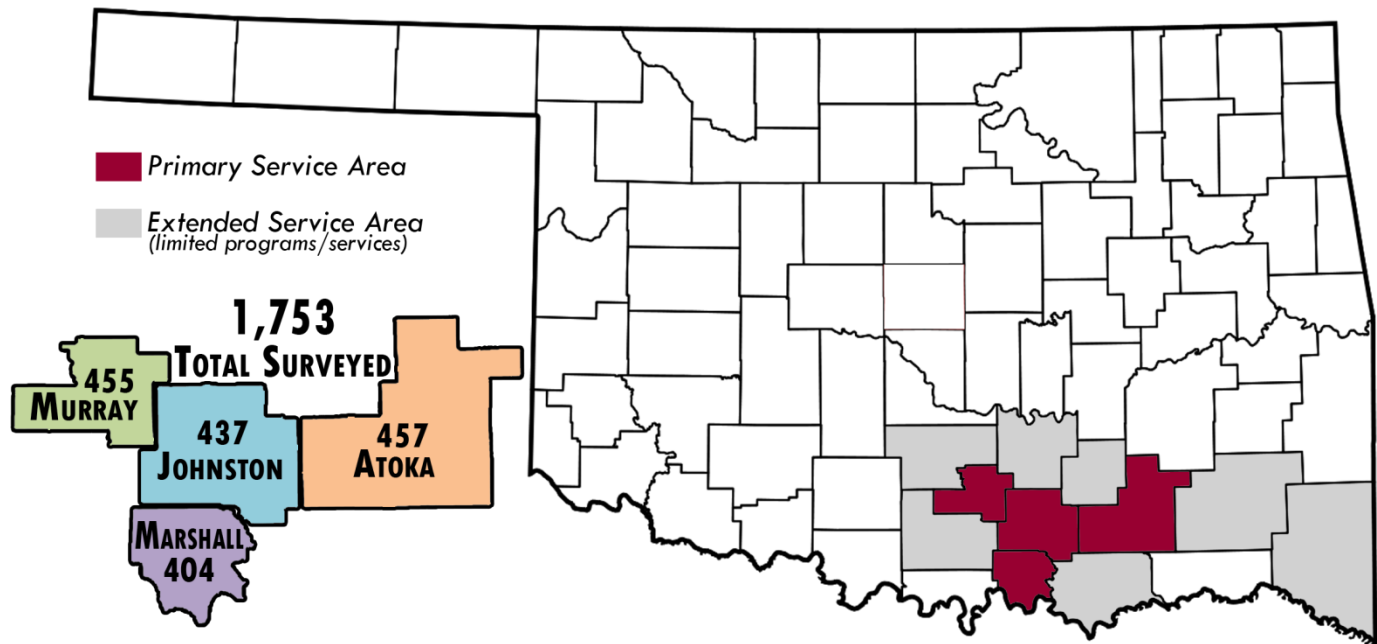
# Vision Statement

The opportunity exists for our communities and citizens to maintain **dignity**, a **quality lifestyle**, be **self-sufficient** and to benefit from a **more productive, responsible** and **economically stable society**.



# What the Data says...

This Community Needs Assessment (CNA) presents an overview of the current community conditions for Johnston, Atoka, Marshall, and Murray county area. See map below



This assessment is to be used to aid in identifying the needs of specific counties and communities, as well as the needs of the low-income population within each county, and to be used in developing future programs to address these needs.

This statistical data report includes information derived from local, state, and national sources on the following categories:

- **Population Profile**
- **Poverty**
- **Employment**
- **Education**
- **Housing**
- **Children**
- **Health**

## Methodology

The Comprehensive Community Needs Assessment for INCA Community Services, Inc. consists of two parts:

### **Data ("What the Data Says...")**

Collected from various sources including (but not limited to) US Census Bureau, Department of Elementary and Secondary Education, Oklahoma Department of Social Services, US Department of Labor, Oklahoma Department of Health and Human Services, Oklahoma Department of Economic Development, Poverty in America, National Low Income Housing Coalition, Department of Housing and Urban Development, and Social Security Administration.

### **Surveys ("What the Community Says...")**

Completed and collected by members of the community. Surveys were made available both online and hardcopy in each of INCA's county offices. Over 400 individuals from each of the service area counties completed the survey for a **grand total of 1,753**. Telephone focus groups and community forums were also conducted as part of the survey process.



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# Population Profile

**POPULATION DENSITY**

**POPULATION CHANGE**

**AGE & GENDER DEMONGRAPHICS**

**RACE DEMOGRAPHICS**

**POPULATION WITH ANY DISABILITY**

**VETERANS, AGE & GENDER DEMONGRAPHICS**

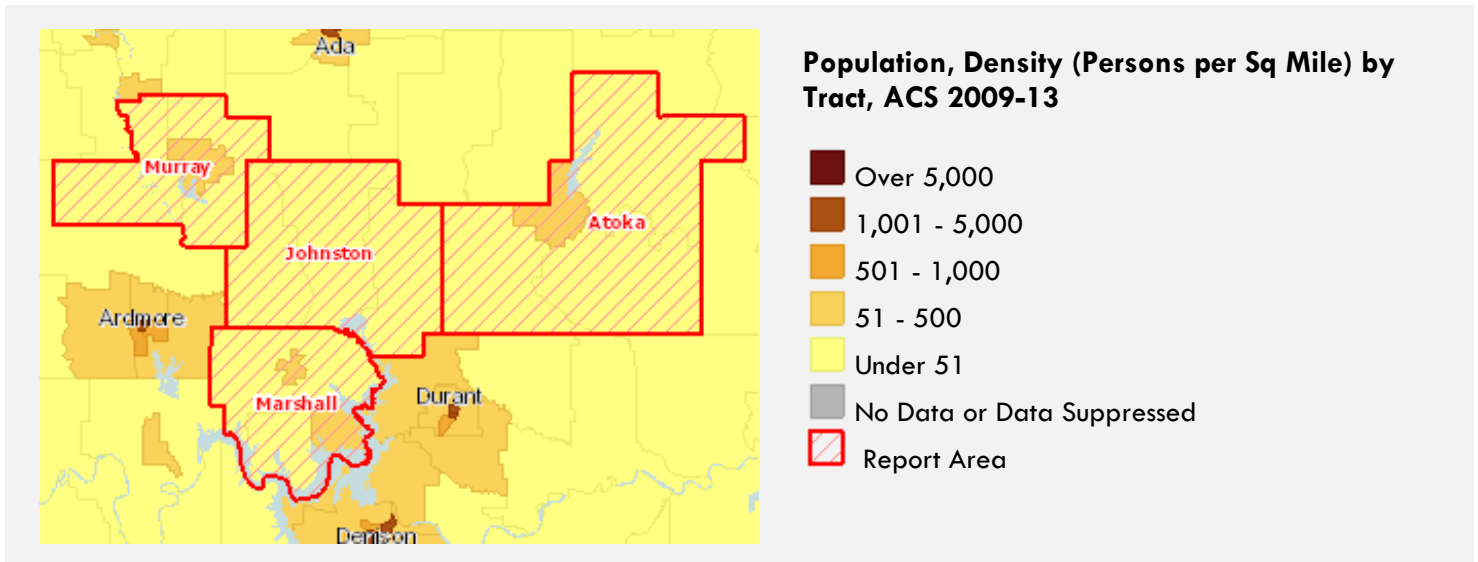


## Population Density

A total of **54,483 people** live in the **2,405.36 square mile** report area defined for this assessment according to the U.S. Census Bureau American Community Survey 2009-13 5-year estimates. The population density for this area, estimated at **22.65 persons per square mile**, is less than the national average population density of 88.23 persons per square mile.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	U.S.
Total Population	10,982	14,070	15,860	13,571	54,483	3,785,742	311,536,591
Total Land Area (Square Miles)	642.77	975.26	370.98	416.35	2405.36	68,576.8	3,530,997.6
Population Density (Per Square Mile)	<b>17.09</b>	<b>14.43</b>	<b>42.75</b>	<b>32.6</b>	<b>22.65</b>	<b>55.2</b>	<b>88.23</b>

Data Source: US Census Bureau, American Community Survey. US Census Bureau, Decennial Census. 2009-13. Source geography: County



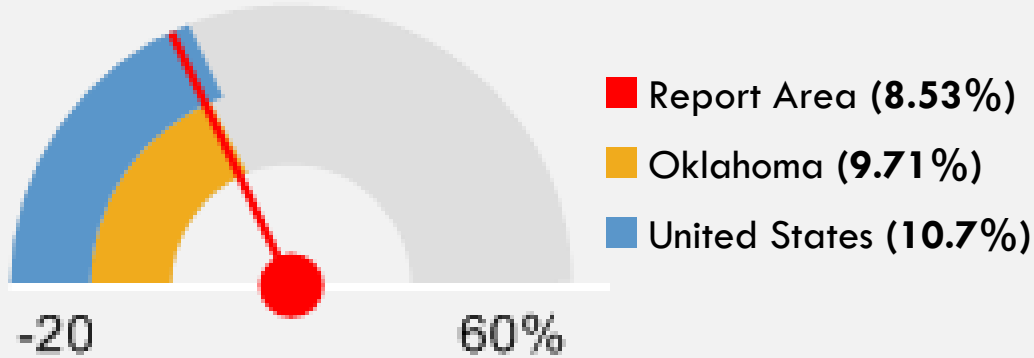
## Population Change

Population change within the report area from 2000-2013 is shown below. During the thirteen-year period, total population estimates for the report area grew by **8.53 percent**, increasing from **50,199** persons in 2000 to **54,483** persons in 2013.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	U.S.
Total Population 2013	10,982	14,070	15,860	13,571	54,483	3,785,742	311,536,591
Total Population 2000	10,513	13,879	13,184	12,623	50,199	3,450,654	281,421,906
Population Change	469	191	2,676	948	4,284	335,088	30,114,685
Percent Population Change	<b>4.46%</b>	<b>1.38%</b>	<b>20.30%</b>	<b>7.51%</b>	<b>8.53%</b>	<b>9.71%</b>	<b>10.70%</b>

Data Source: US Census Bureau, American Community Survey. US Census Bureau, Decennial Census. 2009-13. Source geography: County

### Percent Change in Population



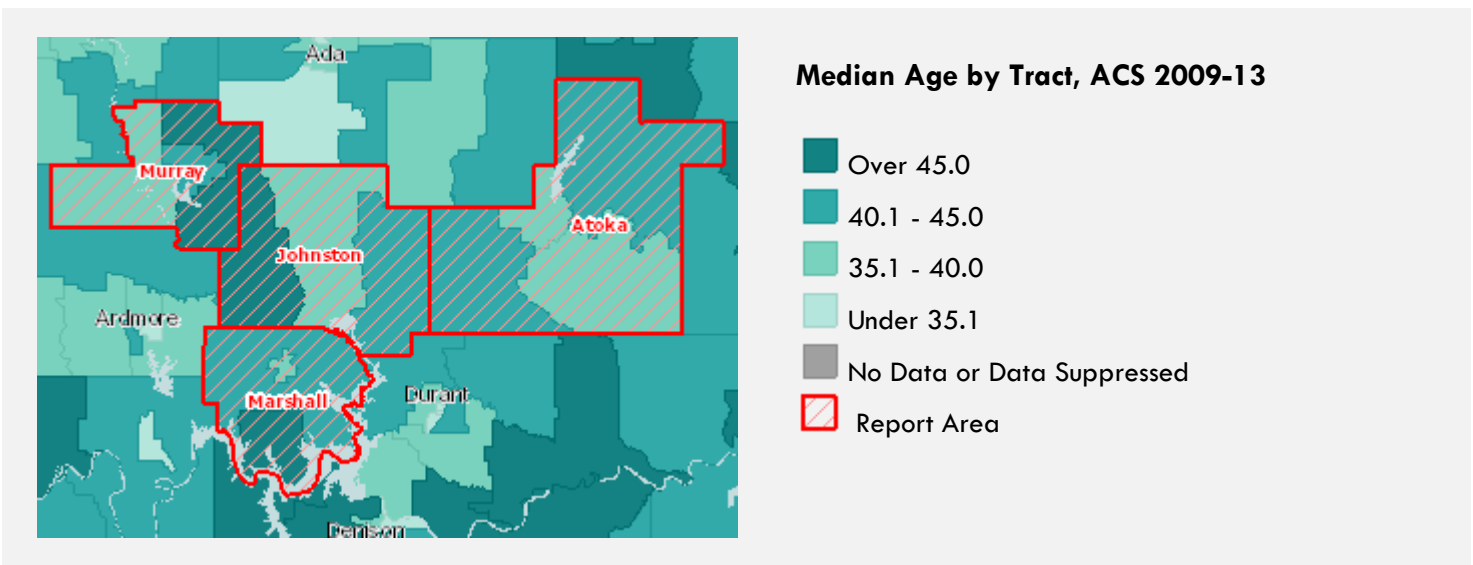
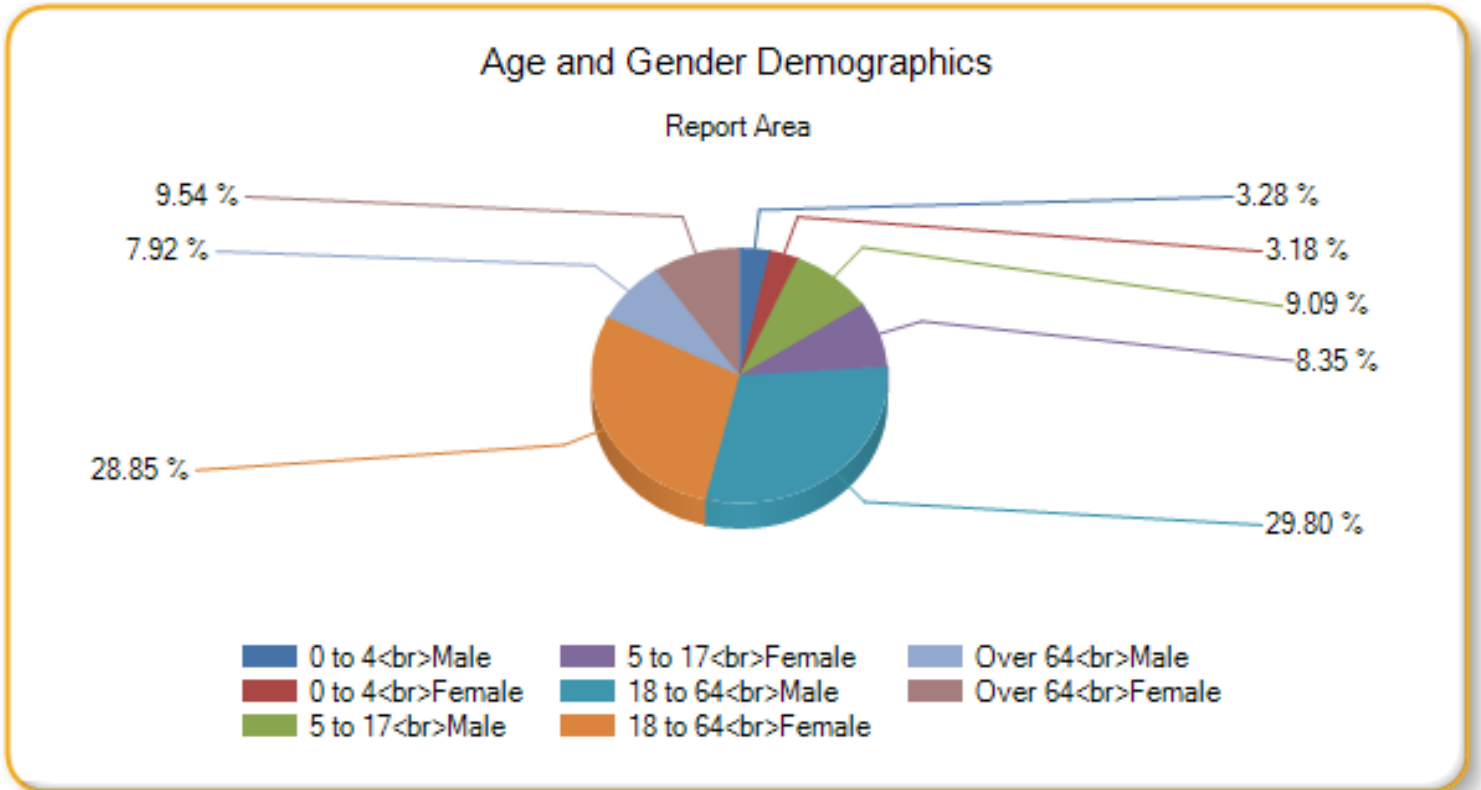
**8.53%**  
**POPULATION  
INCREASE**



**PERSONS  
IN SERVICE AREA  
54,483**

## Age and Gender Demographics

Population by gender within the report area is shown below. According to ACS 2009-2013 5 year population estimates for the report area, the female population comprised **49.91%** of the report area, while the male population represented **50.09%**.

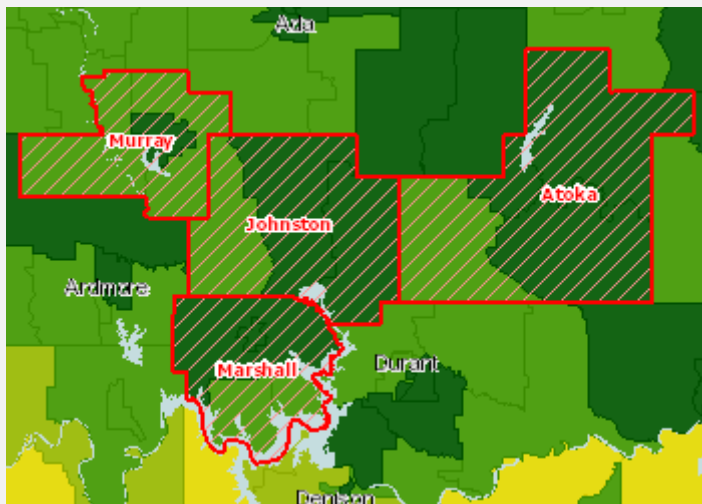


## Race Demographics

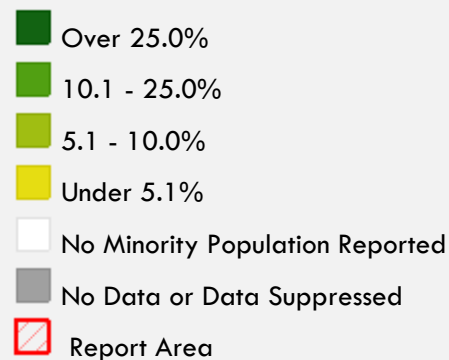
Population by gender within the report area is shown below. According to ACS 2009-2013 5 year population estimates, the white population comprised **76.61%** of the report area, black population represented **2.23%**, and Hispanic population represented **7.97%**. Persons identifying themselves as mixed race made up **13.19%** of the population.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
White	7,976	10,464	11,682	10,342	40,464	2,783,609	230,592,584
Black	168	595	237	178	1,178	273,421	39,167,010
American Indian	654	1,549	685	1,097	3,985	266,509	2,540,309
Hispanic/Latino	505	506	<b>2,569</b>	760	4,340	371,002	54,207,367
Asian	52	67	19	88	226	68,161	15,231,962
Native Hawaiian	0	0	0	0	0	4,283	526,347
Mixed Race	1,966	1,302	2,195	1,504	6,967	293,976	8,732,333

Data Source: US Census Bureau, American Community Survey. 2009-13. Source geography: County

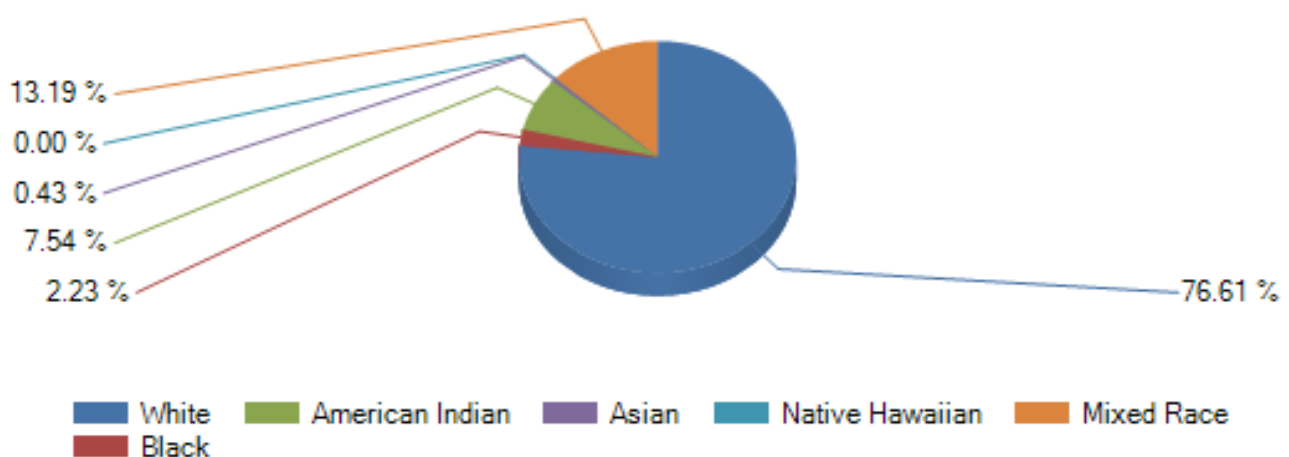


Population, Minority (Non-White), Percent by Tract, ACS 2009-13



## Race Demographics

Report Area



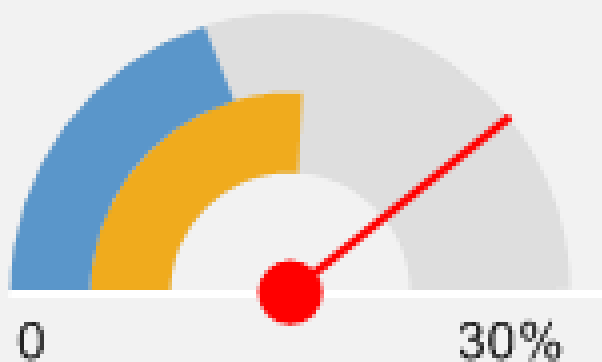
## Population with Any Disability

This indicator reports the percentage of the total civilian non-institutionalized population with a disability. This indicator is relevant because disabled individuals comprise a vulnerable population that requires targeted services and outreach by providers.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	U.S.
Total Population	10,851	12,711	15,658	13,210	52,430	3,702,515	306,448,480
Total Population with a Disability	2,641	2,717	4,494	2,516	12,368	577,160	37,168,876
Percent of Population with a Disability	24.34%	21.38%	28.70%	19.05%	23.59%	15.59%	12.13%

Data Source: US Census Bureau, American Community Survey. 2009-13. Source geography: Tract

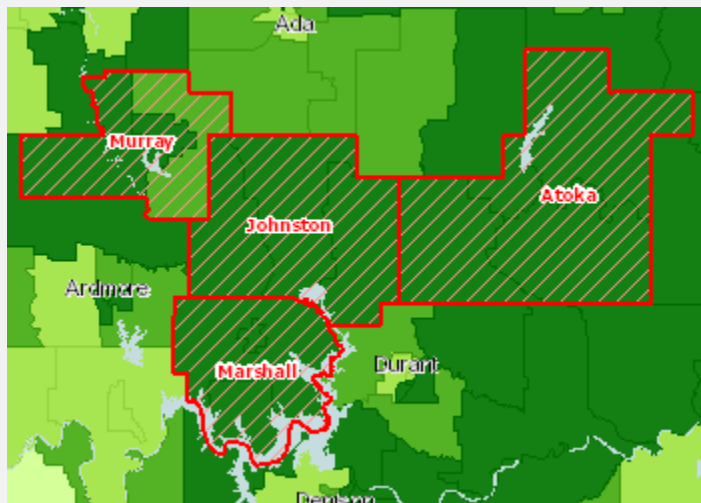
### Percent Population with a Disability



Report Area (23.59%)

Oklahoma (15.59%)

United States (12.13%)



Disabled Population, Percent by Tract, ACS 2009-13

Over 18.0%

15.1 - 18.0%

12.1 - 15.0%

Under 12.1%

No Data or Data Suppressed

Report Area

**23.59%** WELL ABOVE  
STATE & NATIONAL

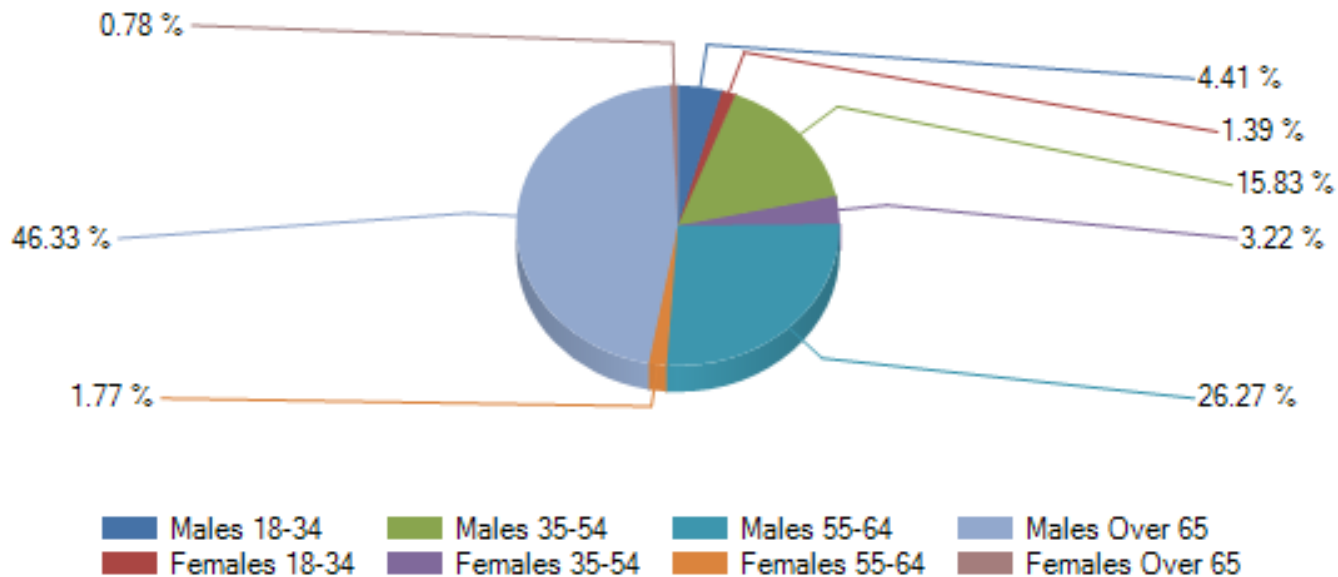


## Veterans, Age and Gender Demographics

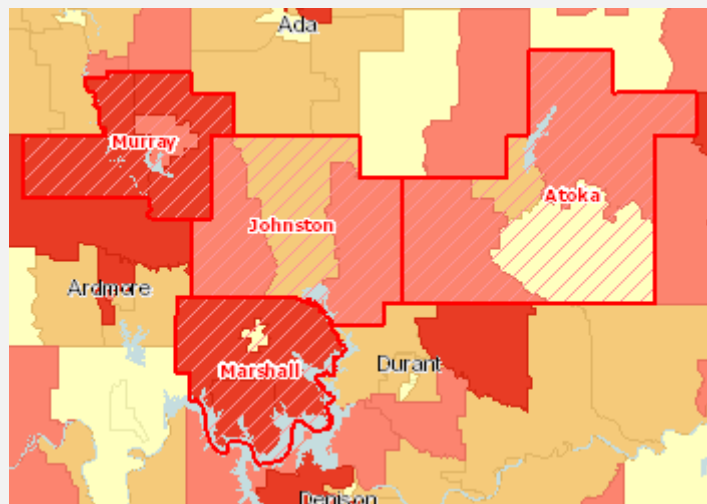
Veterans, Age and Gender Demographics show the number of veterans living in the report area. **11.81%** of the adults population in the report area are veterans, which is more than the national average of **8.99%**.

Veterans by Age

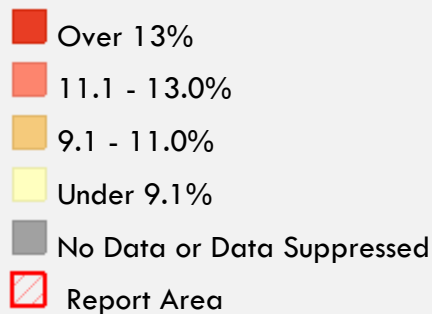
Report Area



Data Source: US Census Bureau, American Community Survey. 2009-13. Source geography: County



Veterans, Percent of Total Population by Tract, ACS 2009-13



**11.81%**  
**SERVICE AREA**



**NATIONAL AVERAGE**  
**8.99%**



# Poverty

**POVERTY RATE**

**HOUSEHOLDS IN POVERTY**

**POPULATION IN POVERTY BY GENDER**

**POPULATION IN POVERTY BY RACE**

**FAMILIES IN POVERTY**

**CHILD POVERTY RATE 0-4**

**CHILD POVERTY 5-17**

**SENIORS IN POVERTY**

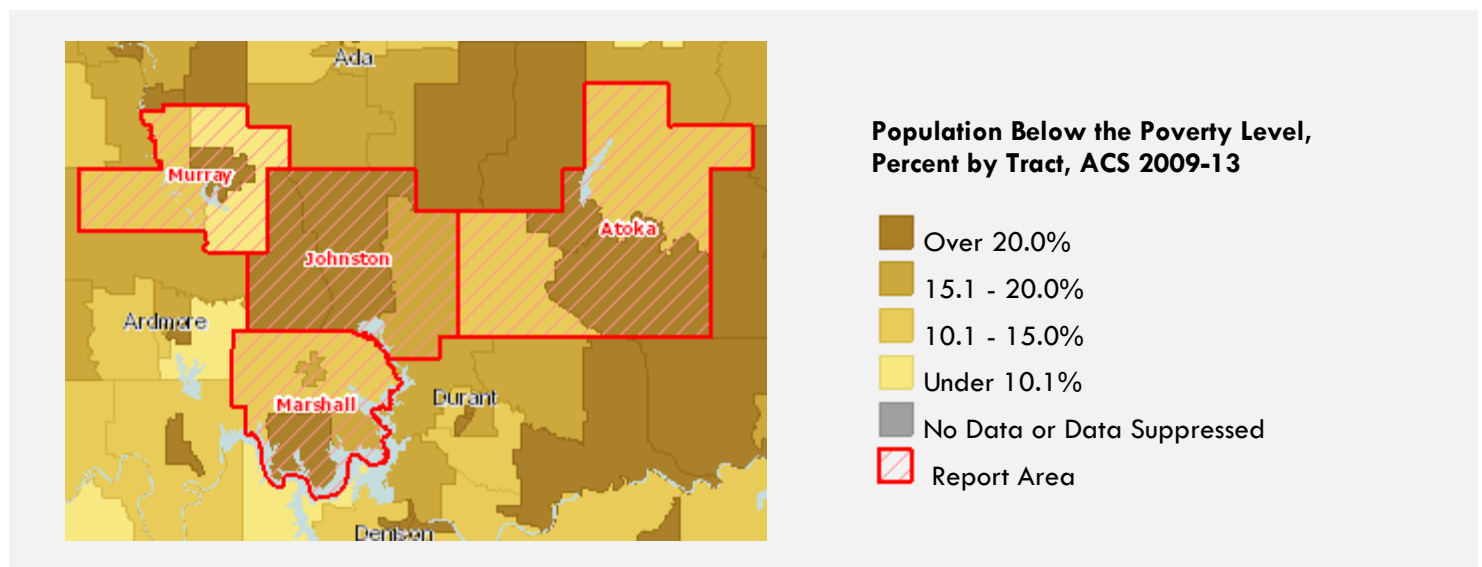
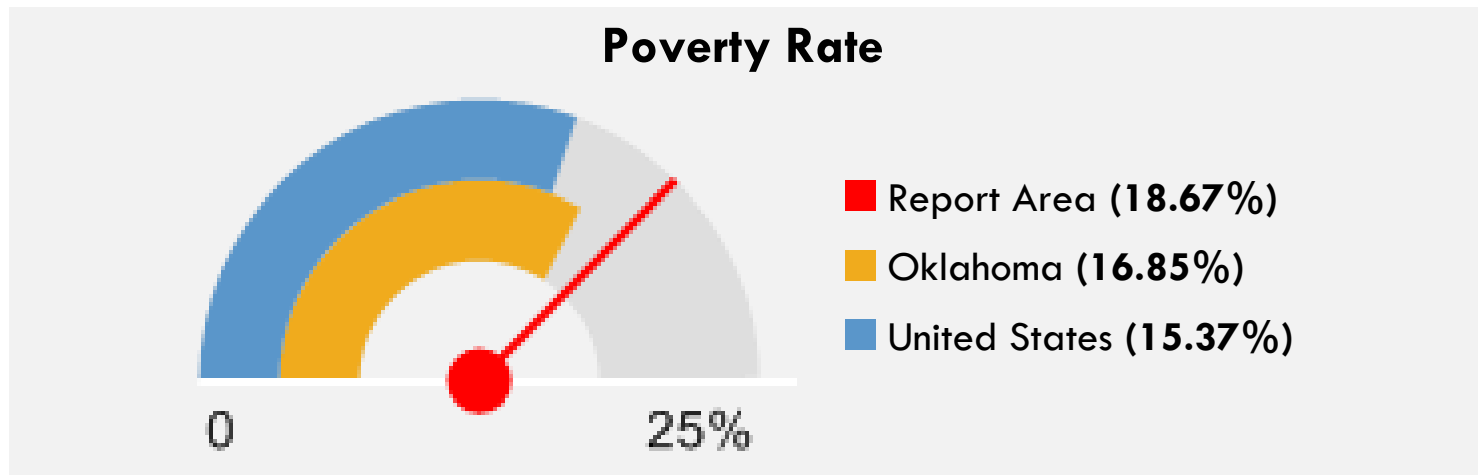


## Poverty Rate

The following report section shows population estimates for all persons in poverty for report area. According to the American Community Survey 5 year estimates, an average of **18.67%** of all persons lived in a state of poverty during the 2009 - 2013 period. The poverty rate for all persons living in the report area is greater than the national average of **15.37%**.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Population	10,638	12,675	15,611	13,135	52,059	3,671,393	303,692,064
Population in Poverty	2,356	2,760	2,698	1,908	9,722	618,683	46,663,432
Percent of Population in Poverty	<b>22.15%</b>	<b>21.78%</b>	<b>17.28%</b>	<b>14.53%</b>	<b>18.67%</b>	<b>16.85%</b>	<b>15.37%</b>

Data Source: US Census Bureau, American Community Survey. 2009-13. Source geography: Tract



# POVERTY RATE 18.67%

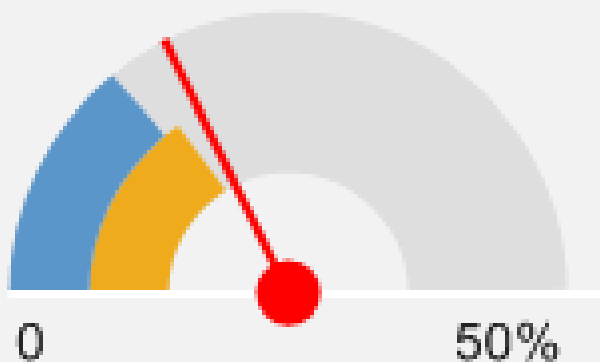
## Households in Poverty

The number and percentage of households in poverty are shown in the report area. In 2012, it is estimated that there were **3,634** households, or **17.6%**, living in poverty within the report area.

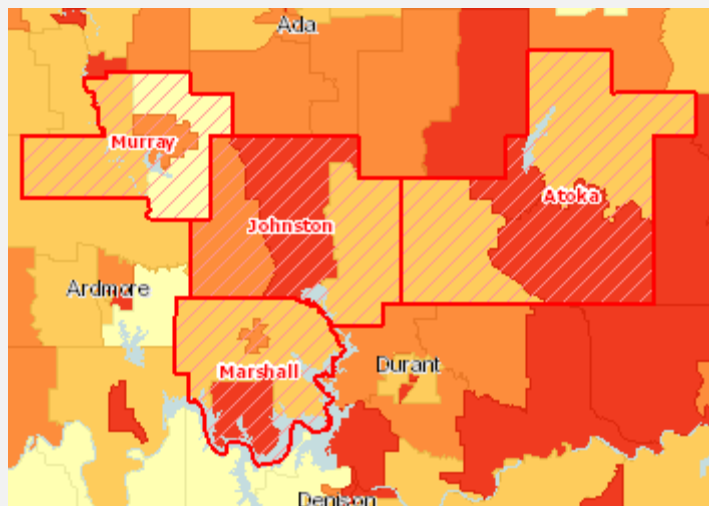
	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Households	4,248	5,303	5,970	5,121	20,642	1,444,081	115,610,216
Households in Poverty	835	1,138	997	664	3,634	229,074	16,415,984
Percent Households in Poverty	<b>19.70%</b>	<b>21.50%</b>	<b>16.70%</b>	<b>13%</b>	<b>17.60%</b>	<b>15.90%</b>	<b>14.20%</b>

Data Source: US Census Bureau, American Community Survey. 2009-13. Source geography: County

### Percent of Households in Poverty



- Report Area (17.6%)
- Oklahoma (15.9%)
- United States (14.2%)



### Households Living Below the Poverty Level, Percent by Tract, ACS 2009-13

- Over 20.0%
- 15.1 - 20.0%
- 10.1 - 15.0%
- Under 10.1%
- No Data or Data Suppressed
- Report Area

**17.6% HIGHER THAN STATE & NATIONAL**

## Population in Poverty by Gender

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Male	1,054	1,134	1,132	885	4,205	275,581	20,955,836
Total Female	1,302	1,626	1,566	1,023	5,517	343,102	25,707,598
Percent Male	20.46%	18.74%	14.68%	13.59%	16.54%	15.29%	14.11%
Percent Female	23.73%	24.55%	19.82%	15.44%	20.71%	18.36%	16.57%

## Population in Poverty by Race/Ethnicity

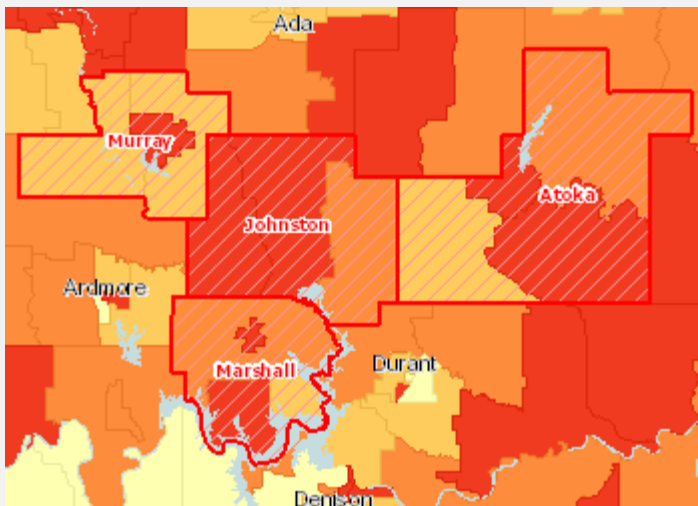
	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
White	20.36%	19.01%	17.88%	13.84%	17.61%	13.95%	12.53%
Black or African American	35.77%	73.75%	32.13%	48.89%	52.69%	30.83%	27.13%
Native American/Alaska Native	17.77%	27.44%	22.51%	13.41%	21.14%	22.82%	28.56%
Hispanic/Latino	35.78%	19.79%	11.52%	20.32%	16.70%	28.43%	24.66%
Asian	17.65%	55.81%	0%	0%	16.30%	15.16%	12.53%
Native Hawaiian/Pacific Islander	no data	no data	no data	no data	no data	29.58%	19.58%
Some Other Race	22.29%	3.33%	14.48%	32.87%	18.66%	26.99%	26.82%
Multiple Race	29.86%	22.13%	12.44%	13.22%	19.31%	23.45%	20.06%

## Families in Poverty by Family Type

The number of families in poverty by type are shown in the report area. The U.S. Census Bureau estimates that there were **2,121** families living in poverty within the report area.

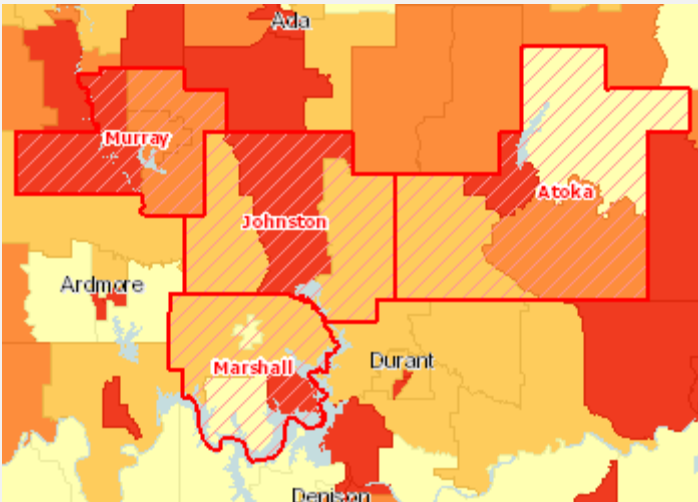
	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Families	2,852	3,801	3,879	3,553	14,085	961,468	76,744,360
Total Families in Poverty	<b>578</b>	<b>625</b>	<b>482</b>	<b>436</b>	<b>2,121</b>	<b>121,032</b>	<b>8,666,630</b>
Married Couples	215	255	258	179	907	44,983	3,148,540
Male Household	137	50	51	32	270	12,316	923,063
Female Household	226	320	173	225	944	63,733	4,595,027

Data Source: US Census Bureau, American Community Survey, 2009-13. Source geography: County



**Married Family Households Living Below the Poverty Level, Percent by Tract, ACS 2009-13**

- Over 9.0%
- 6.1 - 9.0%
- 3.1 - 6.0%
- Under 3.1%
- No Married Families Reported
- No Data or Data Suppressed
- Report Area



**Single Parent Family Households Living Below the Poverty Level, Percent by Tract, ACS 2009-13**

- Over 37.0%
- 30.1 - 37.0%
- 23.1 - 30.0%
- Under 23.1%
- No 1 Parent Households Reported
- No Data or Data Suppressed
- Report Area

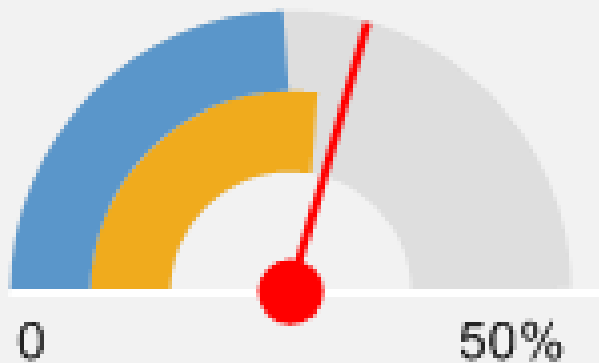
## Child Poverty Rate Ages 0-4

Population and poverty estimates for children age 0-4 are shown for the report area. According to the American Community Survey 5 year data, an average of **29.4%** percent of children lived in a state of poverty during the survey calendar year. The poverty rate for children living in the report area is greater than the national average of **24.7%**.

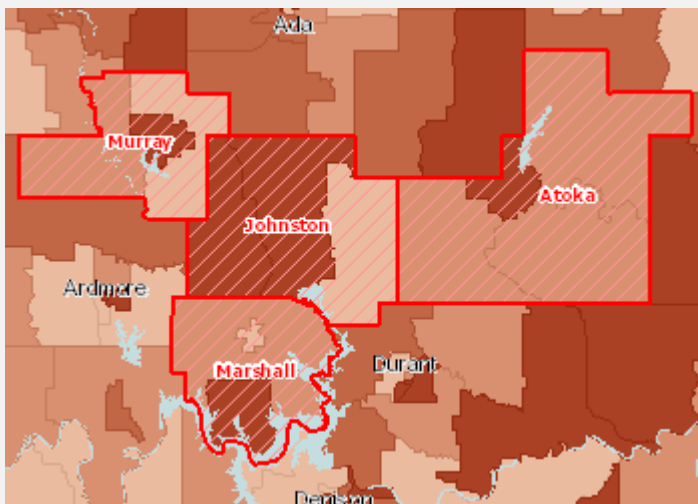
	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Age 0-4 Total Population	728	888	1,016	830	3,462	258,592	19,743,544
Age 0-4 In Poverty	243	311	215	248	1,017	70,494	4,881,767
Age 0-4 Poverty Rate	<b>33.40%</b>	<b>35%</b>	<b>21.20%</b>	<b>29.90%</b>	<b>29.40%</b>	<b>27.30%</b>	<b>24.70%</b>

Data Source: US Census Bureau, American Community Survey. 2009-13. Source geography: County

### Ages 0-4 Poverty Rate



- Report Area (**29.4%**)
- Oklahoma (**27.3%**)
- United States (**24.7%**)



### Population Below the Poverty Level, Children (Age 0-4), Percent by Tract, ACS 2009-13

- Over 37.0%
- 27.1 - 37.0%
- 17.1 - 27.0%
- Under 17.1%
- No Population Age 0-4 Reported
- No Data or Data Suppressed
- Report Area

**HIGHER THAN STATE & NATIONAL 29.4%**

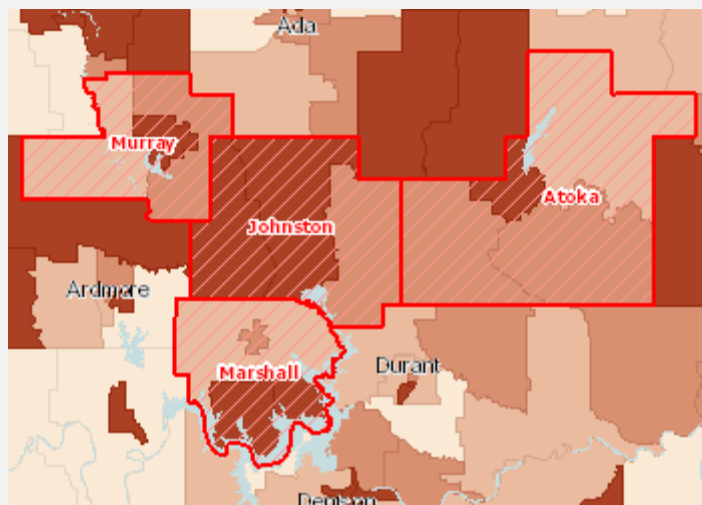
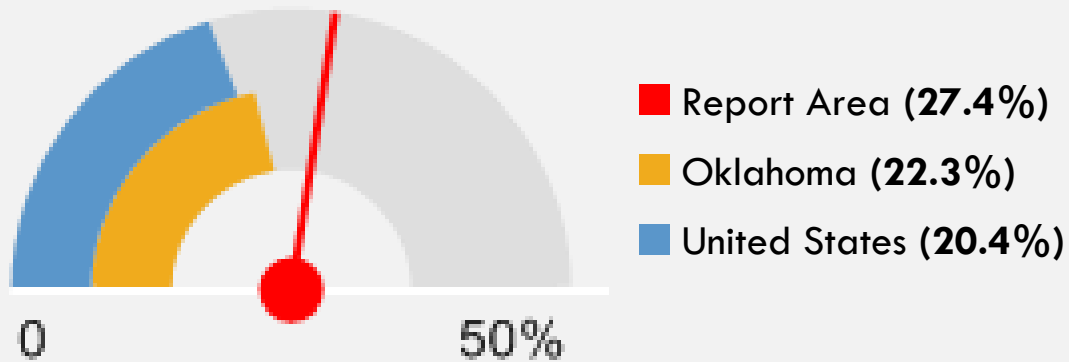
## Child Poverty Rate Ages 5-17

Population and poverty estimates for children age 5-17 are shown for the report area. According to the American Community Survey 5 year data, an average of **27.4%** percent of children lived in a state of poverty during the survey calendar year. The poverty rate for children living in the report area is greater than the national average of **20.4%**.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Age 5-17 Total Population	1,897	2,350	2,713	2,302	9,262	660,775	53,005,064
Age 5-17 In Poverty	568	711	710	545	2,534	147,568	10,820,032
Age 5-17 Poverty Rate	<b>29.90%</b>	<b>30.30%</b>	<b>26.20%</b>	<b>23.70%</b>	<b>27.40%</b>	<b>22.30%</b>	<b>20.40%</b>

Data Source: US Census Bureau, American Community Survey. 2009-13. Source geography: County

### Ages 5-17 Poverty Rate



Population Below the Poverty Level, Children (Age 5-17), Percent by Tract, ACS 2009-13

- Over 29.0%
- 21.1 - 29.0%
- 13.1 - 21.0%
- Under 13.1%
- No Population Age 5-17 Reported
- No Data or Data Suppressed
- Report Area



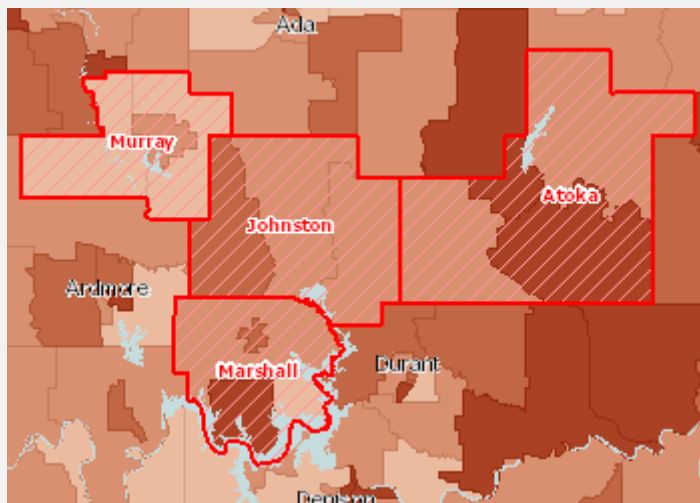
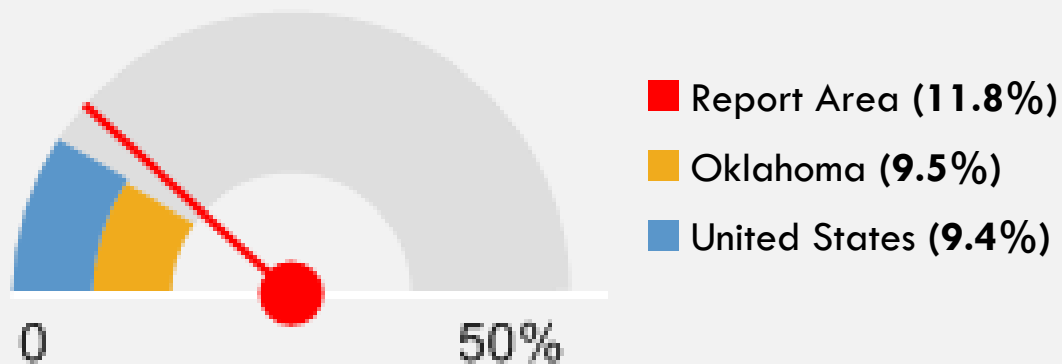
## Seniors in Poverty

Poverty rates for seniors (persons age 65 and over) are shown below. According to American Community Survey estimates, there were 1100 seniors, or **11.8%** percent, living in poverty within the report area.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Senior Total Population	1,792	2,209	3,115	2,244	9,360	503,059	40,544,640
Seniors in Poverty	193	377	402	128	1,100	47,776	3,793,577
Senior Poverty Rate	<b>10.80%</b>	<b>17.10%</b>	<b>12.90%</b>	<b>5.70%</b>	<b>11.80%</b>	<b>9.50%</b>	<b>9.40%</b>

Data Source: US Census Bureau, American Community Survey. 2009-13. Source geography: County

### Senior Poverty Rate



Population Below the Poverty Level, Senior (Age 65 ), Percent by Tract, ACS 2009-13

- Over 17.0%
- 12.1 - 17.0%
- 7.1 - 12.0%
- Under 7.1%
- No Population Age 65 Reported
- No Data or Data Suppressed
- Report Area



# Employment

**CURRENT UNEMPLOYMENT**

**UNEMPLOYMENT CHANGE**

**HOUSEHOLD INCOME**

**PUBLIC ASSISTANCE INCOME**



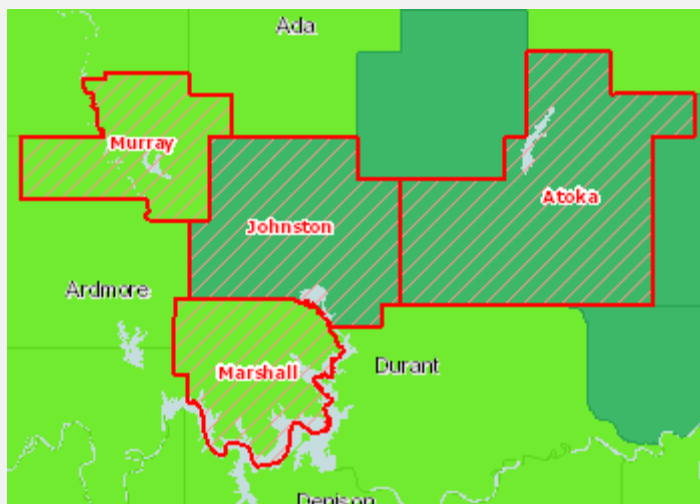
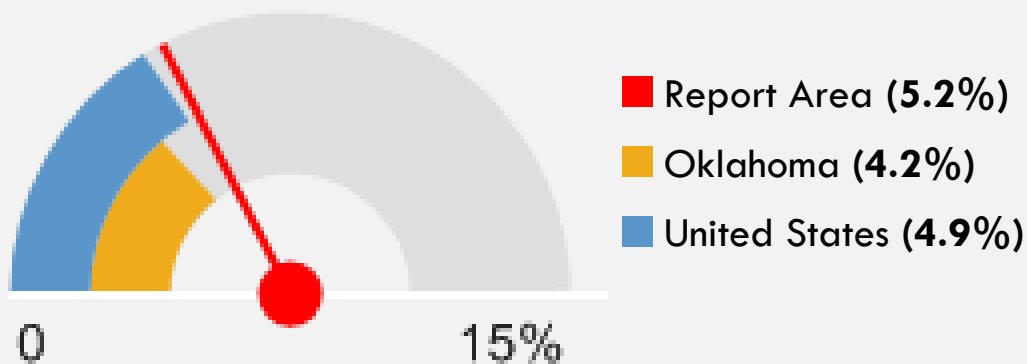
## Current Unemployment

Labor force, employment, and unemployment data for each county in the report area is provided in the table below. Overall, the report area experienced an average **5.2%** percent unemployment rate in September 2015.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Labor Force	3,775	4,915	7,101	6,904	22,695	1,841,459	157,745,530
Number Employed	3,534	4,610	6,762	6,615	21,521	1,764,807	149,979,258
Number Unemployed	241	305	339	289	1,174	76,652	7,766,272
Unemployment Rate	<b>6.40%</b>	<b>6.20%</b>	<b>4.80%</b>	<b>4.20%</b>	<b>5.20%</b>	<b>4.20%</b>	<b>4.90%</b>

Data Source: US Department of Labor, Bureau of Labor Statistics. 2015 - September. Source geography: County

### Unemployment Rate



Unemployment, Rate by County,  
BLS 2015 - September

- Over 12.0%
- 9.1 - 12.0%
- 6.1 - 9.0%
- 3.1 - 6.0%
- Under 3.1%
- Report Area

**HIGHER THAN  
STATE & NATIONAL 5.2%**

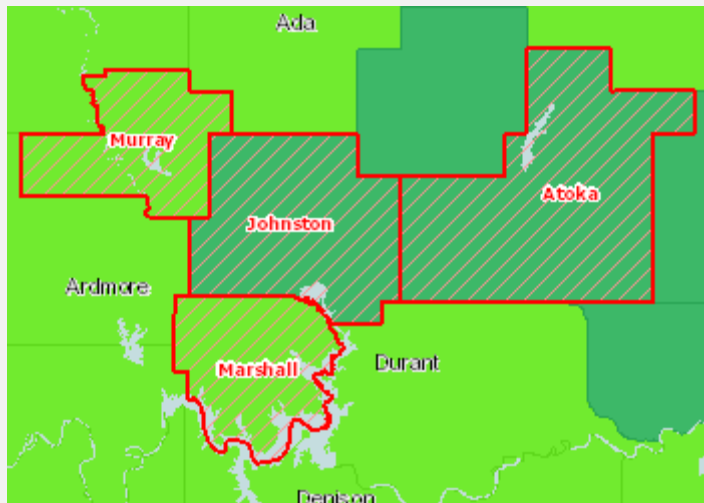
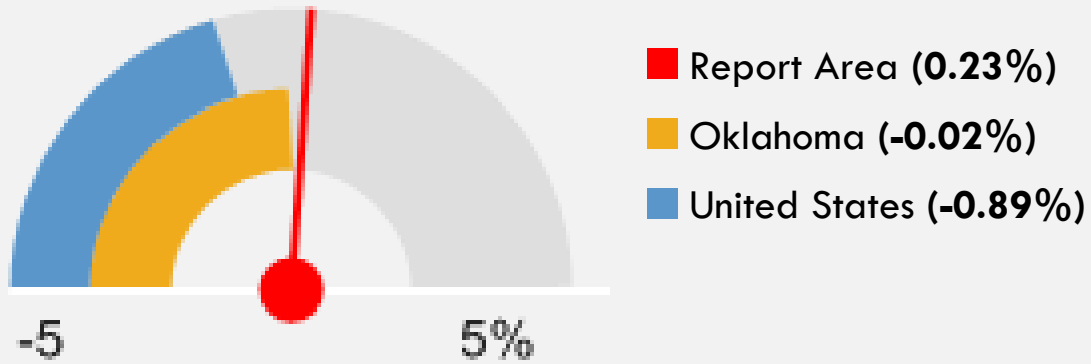
## Unemployment Change

Unemployment change within the report area during the 1-year period from September 2014 to September 2015 is shown in the chart below. According to the U.S. Department of Labor, unemployment for this one year period grew from **1,076** persons to **1,174** persons, a rate change of **0.23%**.

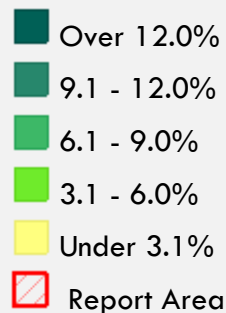
	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Unemployment Sept. 2014	229	274	323	250	1,076	74,620	9,151,442
Unemployment Sept. 2015	241	305	339	289	1,174	76,652	7,766,272
Unemployment Rate 2014	6.28%	5.78%	4.72%	3.83%	4.95%	4.18%	5.82%
Unemployment Rate 2015	6.38%	6.21%	4.77%	4.19%	5.17%	4.16%	4.92%
Rate Change	0.11%	0.43%	0.06%	0.35%	0.23%	-0.02%	-0.89%

Data Source: US Department of Labor, Bureau of Labor Statistics. 2015 - September. Source geography: County

## Unemployment Rate Change



Unemployment, Rate by County, BLS 2015 - September

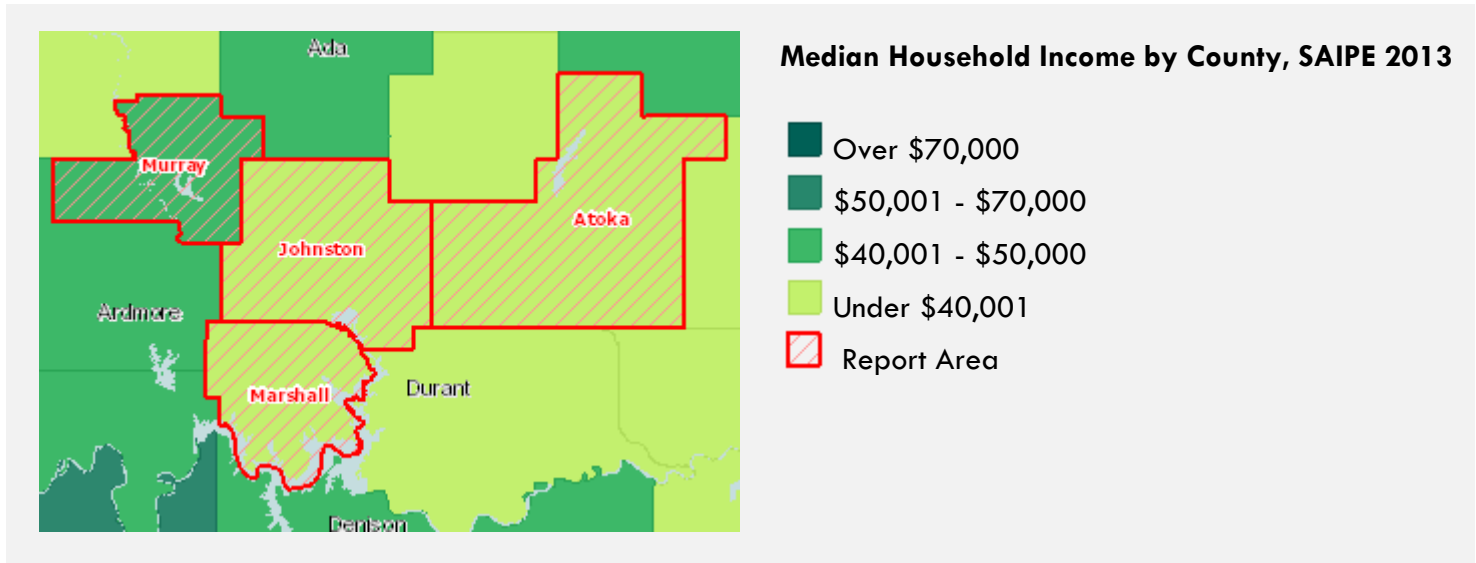


## Household Income

Median annual household incomes in the report area are shown below.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	STATE	US
Median Household Income	\$35,171	\$34,973	\$38,055	\$49,816	\$45,724	\$52,250

Data Source: US Census Bureau, Small Area Income Poverty Estimates. 2013. Source geography: County



## Average Public Assistance Dollars Received

This indicator reports the percentage households receiving public assistance income. Public assistance income includes general assistance and Temporary Assistance to Needy Families (TANF). This does not include Supplemental Security Income (SSI) or noncash benefits such as Food Stamps

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Households Receiving Public Assistance	215	311	202	201	929	48,577	3,255,213
Aggregate Public Assistance Dollars Received	260,300	610,900	210,600	166,300	1,248,100	97,116,704	12,395,441,152
Average Public Assistance Received	\$1,210	\$1,964	\$1,042	\$827	\$1,343	\$1,999	\$3,807

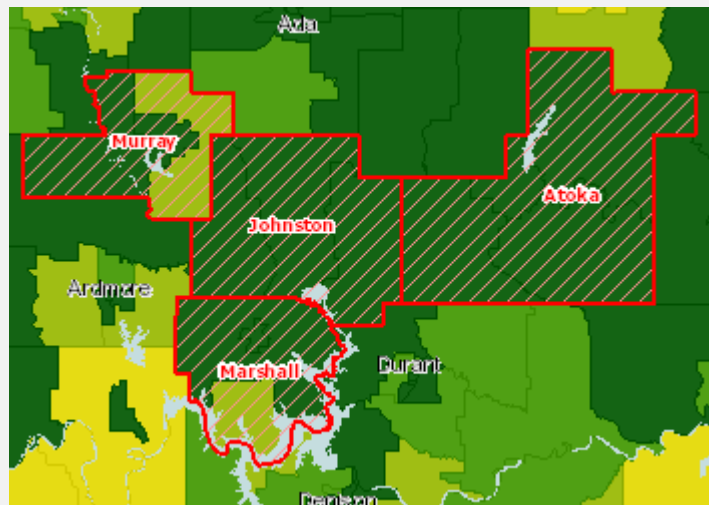
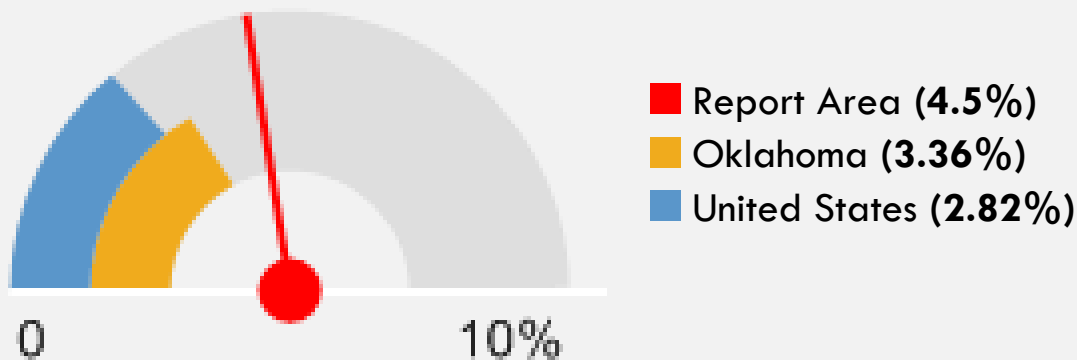
## Public Assistance Income

This indicator reports the percentage households receiving public assistance income. Public assistance income includes general assistance and Temporary Assistance to Needy Families (TANF). This does not include Supplemental Security Income (SSI) or noncash benefits such as Food Stamps

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Households	4,248	5,303	5,970	5,121	20,642	1,444,081	115,610,216
Household with Public Assistance	215	311	202	201	929	48,577	3,255,213
Percent Households with Public Assistance	5.06%	5.86%	3.38%	3.93%	4.50%	3.36%	2.82%

Data Source: US Census Bureau, American Community Survey. 2009-13. Source geography: Tract

### Percent Households with Public Assistance Income



Households with Public Assistance Income, Percent by Tract, ACS 2009-13

- Over 3.0%
- 2.1 - 3.0%
- 1.1 - 2.0%
- Under 1.1%
- No Data or Data Suppressed
- Report Area



# Education

**EDUCATIONAL ATTAINMENT**

**ADULT LITERACY**



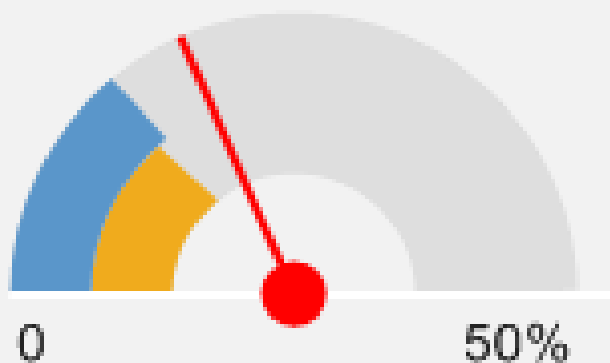
## Educational Attainment

Educational Attainment shows the distribution of educational attainment levels in the report area. Educational attainment is calculated for persons over 25, and is an average for the period from 2009 to 2013.

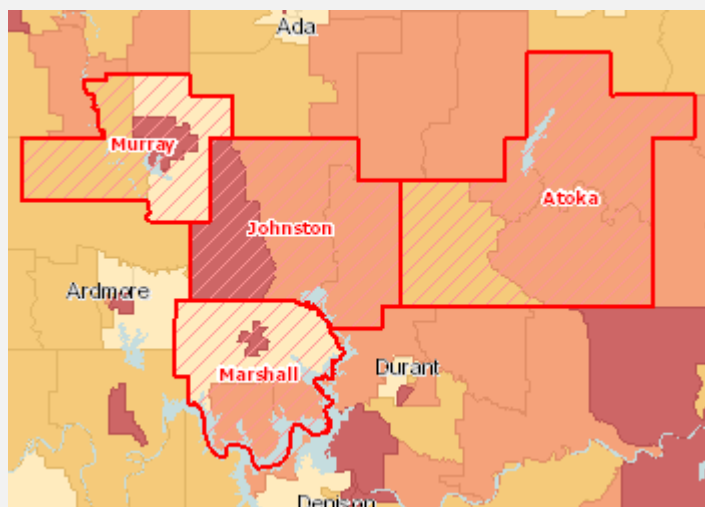
	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Percent No High School Diploma	19.20%	16.95%	20.72%	17.16%	18.56%	13.60%	13.98%
Percent High School Only	32.10%	42.30%	35.70%	39.70%	37.66%	31.80%	28.10%
Percent Some College	24.30%	22.30%	23.50%	19.10%	22.26%	24.20%	21.30%
Percent Associates Degree	6.70%	4.30%	5.70%	5.10%	5.37%	7%	7.80%
Percent Bachelors Degree	11.10%	9.40%	8.60%	12%	10.12%	15.70%	18.10%
Percent Graduate/Professional Degree	6.70%	4.80%	5.90%	6.90%	6.03%	7.70%	10.80%

Data Source: US Census Bureau, American Community Survey, 2009-13. Source geography: County

### Percent Population with No High School Diploma



- Report Area (18.56%)
- Oklahoma (13.6%)
- United States (13.98%)



Population with No High School Diploma (Age 18 ), Percent by Tract, ACS 2009-13

- Over 21.0%
- 16.1 - 21.0%
- 11.1 - 16.0%
- Under 11.1%
- No Data or Data Suppressed
- Report Area

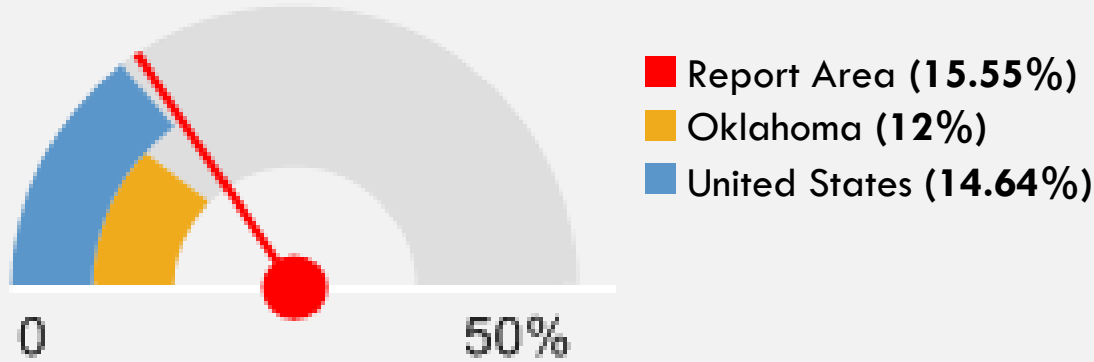
# Adult Literacy

The National Center for Education Statistics (NCES) produces estimates for adult literacy based on educational attainment, poverty, and other factors in each county.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Estimated Population over 16	8,256	10,303	10,932	10,059	39,550	2,696,155	219,016,209
Percent Lacking Literacy Skills	14%	17%	17%	14%	15.55%	12%	14.64%

Data Source: National Center for Education Statistics, NCES - Estimates of Low Literacy. Source geography: County

## Percent Lacking Literacy Skills



**15.55%**  
**POOR LITERACY**



**HIGHER THAN STATE & NATIONAL SKILLS**

# Housing

**HOMEOWNERS**

**VACANCY RATES**

**NUMBER OF UNSAFE, UNISANITARY HOMES**



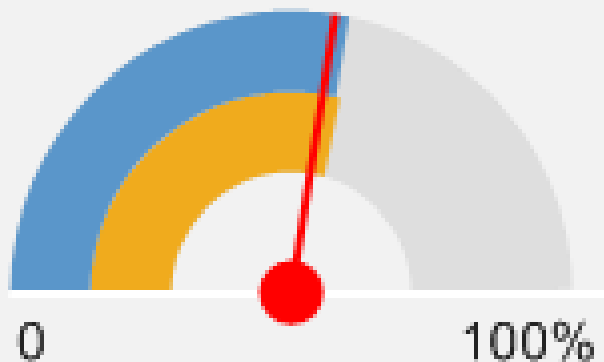
## Homeowners

The U.S. Census Bureau estimated there were **14,749 homeowners** in the report area in 2000, and **76.05%** owner occupied homes in the report area for the 5 year estimated period from 2009 - 2013.

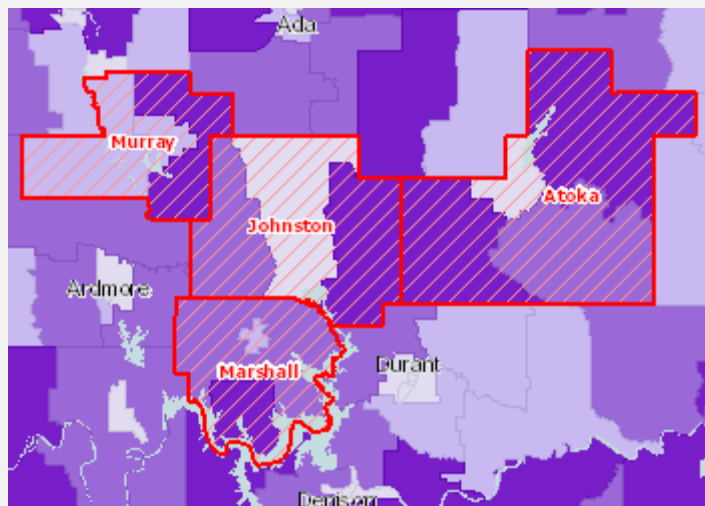
	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Owner Occupied Homes 2000	2,997	3,784	4,257	3,711	14,749	918,259	69,815,753
% Owner Occupied Homes 2000	73.87%	76.23%	79.26%	74.18%	76.05%	68.41%	66.19%
Owner Occupied Homes 2013	3,050	3,982	4,737	3,754	15,523	968,736	75,075,700
% Owner Occupied Homes 2013	59.54%	63.27%	47.63%	55.61%	55.20%	58.20%	56.85%

Data Source: US Census Bureau, American Community Survey. 2009-13. Source geography: County

### Owner Occupied Homes 2013



- Report Area (55.2%)
- Oklahoma (58.2%)
- United States (56.85%)



#### Owner-Occupied Housing Units, Percent by Tract, ACS 2009-13

- Over 82.0%
- 74.1 - 82.0%
- 66.1 - 74.0%
- Under 66.1%
- No Data or Data Suppressed
- Report Area

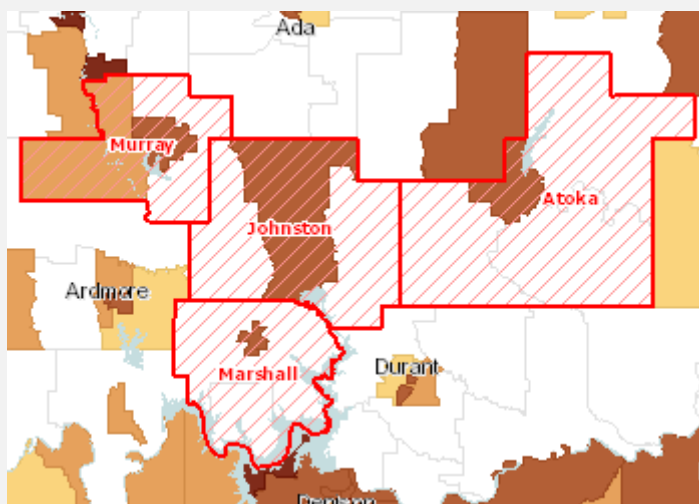
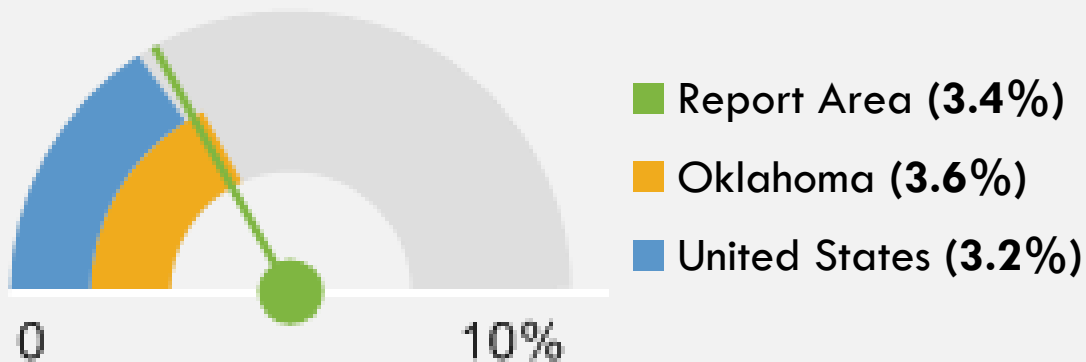
## Vacancy Rates

The U.S. Postal Service provided information quarterly to the U.S. Department of Housing and Urban Development on addresses identified as vacant in the previous quarter. Residential and business vacancy rates for the report area in the first quarter of 2015 are reported. For this reporting period, a total of **781** residential addresses were identified as vacant in the report area, a vacancy rate of **3.4%**, and **182** business addresses were also reported as vacant, a rate of **8.9%**.

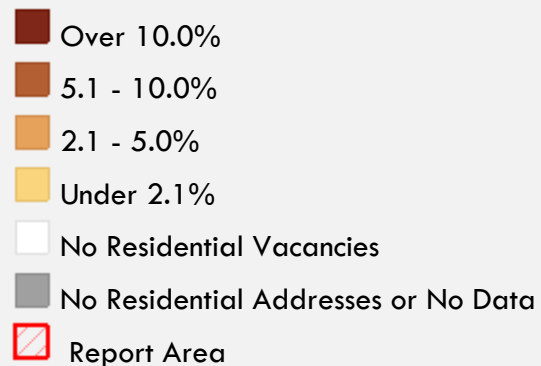
	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Residential Addresses	4,230	6,088	6,748	6,142	23,208	1,835,659	142,865,596
Vacant Residential Addresses	124	124	150	383	781	65,422	4,520,991
Residential Vacancy Rate	<b>2.90%</b>	<b>2%</b>	<b>2.20%</b>	<b>6.20%</b>	<b>3.40%</b>	<b>3.60%</b>	<b>3.20%</b>
Business Addresses	318	549	538	650	2,055	181,801	13,410,665
Vacant Business Addresses	22	61	47	52	182	18,605	1,334,421
Business Vacancy Rate	<b>6.90%</b>	<b>11.10%</b>	<b>8.70%</b>	<b>8%</b>	<b>8.90%</b>	<b>10.20%</b>	<b>10%</b>

Data Source: US Department of Housing and Urban Development. 2015-Q1. Source geography: County

### Residential Vacancy Rate



### Residential Vacancies, Percent by Tract, HUD 2015-Q1





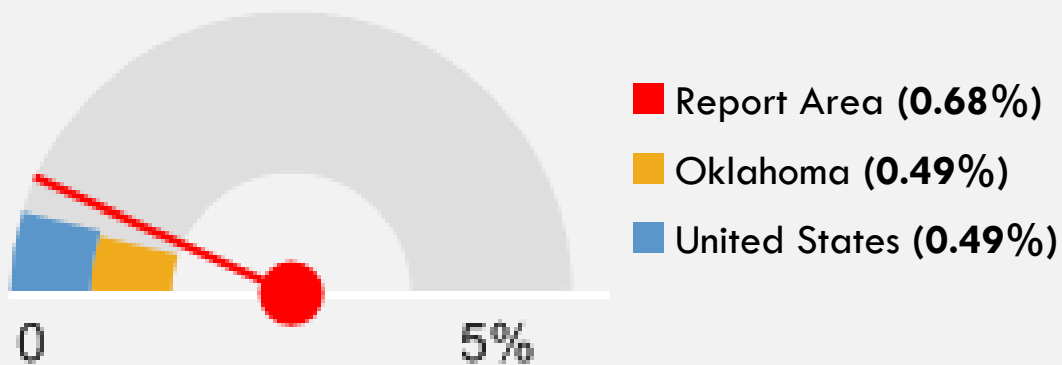
## Number of Unsafe, Unsanitary Homes

The number and percentage of occupied housing units without plumbing are shown for the report area. U.S. Census data shows **201** housing units in the report area were without plumbing in 2000 and ACS five year estimates show **140** housing units in the report area were without plumbing in 2013.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Occupied Housing Units 2000	5,003	4,964	4,057	5,371	19,395	1,342,293	106,741,426
Housing Units without Plumbing 2000	41	67	54	39	201	7,546	736,626
Percent without Plumbing 2000	0.63%	1.18%	1.13%	0.46%	1.04%	0.50%	0.69%
Occupied Housing Units 2013	5,121	5,303	4,248	5,970	20,642	1,444,081	115,600,217
Housing Units without Plumbing 2013	36	15	17	72	140	7,035	562,008
Percent without Plumbing 2013	0.70%	0.28%	0.40%	1.21%	0.68%	0.49%	0.49%

Data Source: US Census Bureau, American Community Survey. US Census Bureau, Decennial Census. 2009-13. Source geography: County

### Percent without Plumbing





# Children

**FAMILIES WITH CHILDREN**

**POVERTY- CHILDREN BELOW 100% FPL**

**FREE AND REDUCED LUNCH PROGRAM**

**HOUSEHOLDS RECEIVING SNAP BY POVERTY  
STATUS**

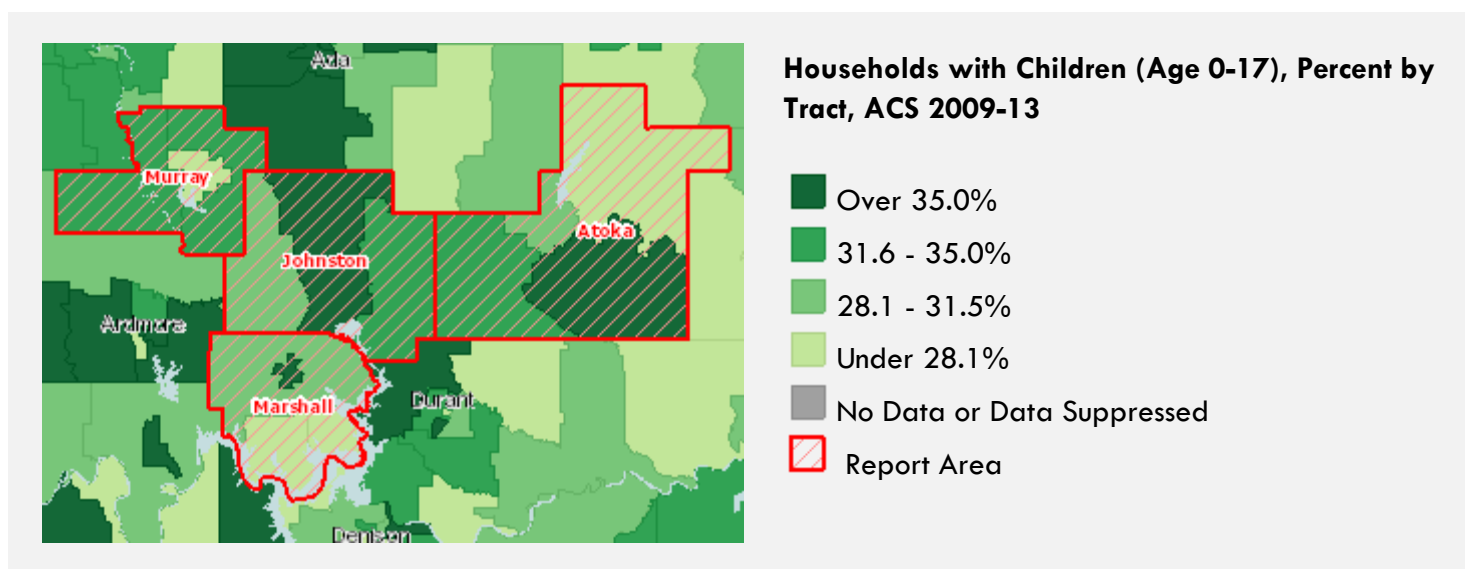


## Families with Children

According to the most recent the American Community Survey estimates, **30.42%** of all occupied households in the report area are family households with one or more child(ren) under the age of 18. As defined by the US Census Bureau, a family household is any housing unit in which the householder is living with one or more individuals related to him or her by birth, marriage, or adoption. A non-family household is any household occupied by the householder alone, or by the householder and one or more unrelated individuals.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Households	4,248	5,303	5,970	5,121	20,642	1,444,081	115,610,216
Total Family Households	<b>2,852</b>	<b>3,801</b>	<b>3,879</b>	<b>3,553</b>	<b>14,085</b>	<b>961,468</b>	<b>76,744,360</b>
Families with Children (Under Age 18)	1,426	1,738	1,671	1,445	6,280	473,173	37,741,108
Families with Children (Under Age 18), Percent of Total Households	<b>33.57%</b>	<b>32.77%</b>	<b>27.99%</b>	<b>28.22%</b>	<b>30.42%</b>	<b>32.77%</b>	<b>32.65%</b>

Data Source: US Census Bureau, American Community Survey. 2009-13. Source geography: Tract



**30.42% HOUSEHOLDS WITH CHILDREN IN SERVICE AREA**

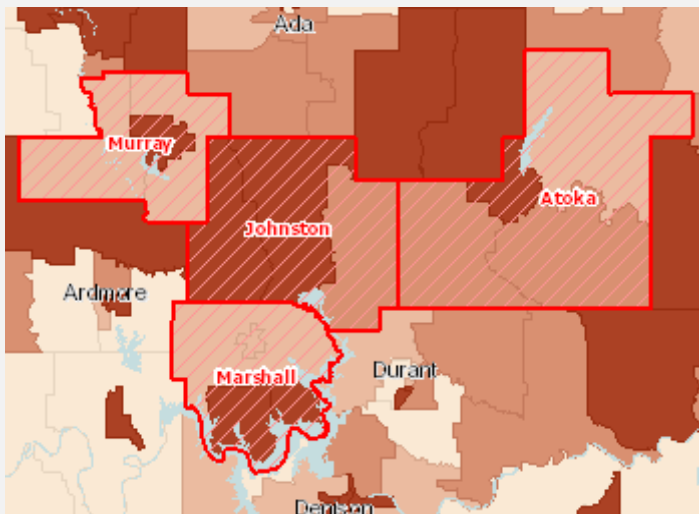
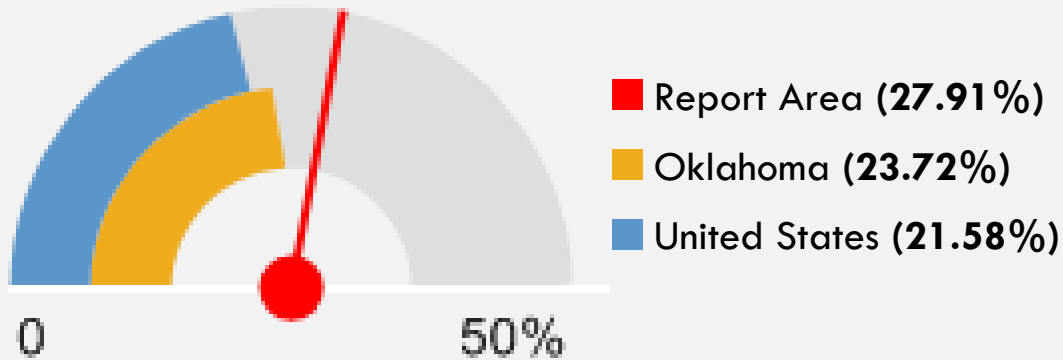
## Poverty - Children Below 100% FPL

In the report area **27.91%** or **3,551** children aged 0-17 are living in households with income below the Federal Poverty Level (FPL). This indicator is relevant because poverty creates barriers to access including health services, healthy food, and other necessities that contribute to poor health status.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Population	10,638	12,675	15,611	13,135	52,059	3,671,393	303,692,064
Population Under 18	2,625	3,238	3,729	3,132	12,724	919,367	72,748,616
Population Under 18 in Poverty Percent	811	1,022	925	793	3,551	218,062	15,701,799
Population Under 18 in Poverty	30.90%	31.56%	24.81%	25.32%	27.91%	23.72%	21.58%

Data Source: US Census Bureau, American Community Survey. 2009-13. Source geography: Tract

### Percent Population Under Age 18 in Poverty



Population Below the Poverty Level, Children (Age 0-17), Percent by Tract, ACS 2009-13

- Over 30.0%
- 22.6 - 30.0%
- 15.1 - 22.5%
- Under 15.1%
- No Population Age 0-17 Reported
- No Data or Data Suppressed
- Report Area

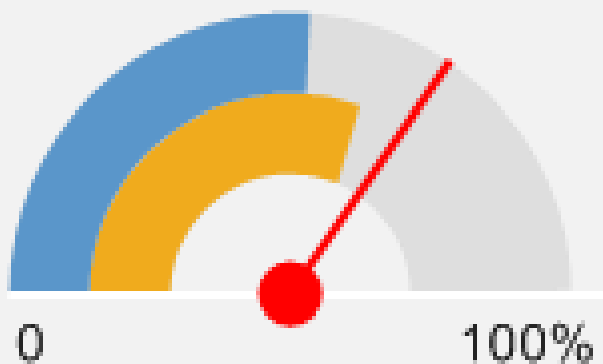
## Free and Reduced Lunch Program

The following report shows that **6,788** students (or **68.18 %**) were eligible for free or reduced price lunches during the 2012 - 2013 school year, which is more than the national average of **51.7%**.

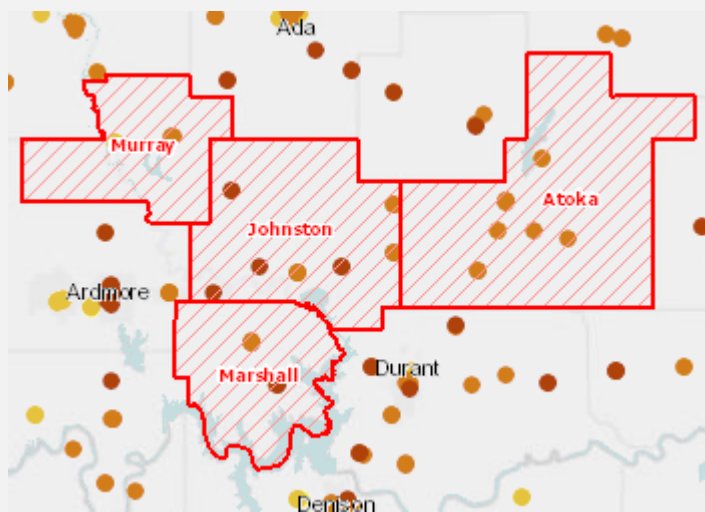
	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Students	1,940	2,309	3,017	2,690	9,956	680,989	50,195,195
Number Free/Reduced Lunch Eligible	1,398	1,632	2,319	1,439	6,788	417,589	26,012,902
Percent Free/Reduced Lunch Eligible	<b>72.06%</b>	<b>70.68%</b>	<b>76.86%</b>	<b>56.45%</b>	<b>69.16%</b>	<b>61.87%</b>	<b>52.35%</b>

Data Source: National Center for Education Statistics, NCES - Common Core of Data. 2013-14. Source geography: Address

### Percent Students Eligible for Free or Reduced Price Lunch



- Report Area (**69.16%**)
- Oklahoma (**61.87%**)
- United States (**52.35%**)



### Students Eligible for Free or Reduced-Price Lunch, NCES CCD 2013-14

- Over 80.0%
- 60.1 - 80.0%
- 40.1 - 60.0%
- 20.1 - 40.0%
- Under 20.1%
- Not Reported
- Report Area

## Households Receiving SNAP by Poverty Status (ACS)

The below table shows that **3,331 households** (or **16.1%**) received SNAP payments during 2013. During this same period there were **1,804 households** with income levels below the poverty level that were not receiving SNAP payments. The national average is **7.7%**.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
HH Receiving SNAP Total	900	1,008	861	562	3,331	197,357	14,339,330
HH Receiving SNAP Percent	21.19%	19.01%	14.42%	10.97%	16.10%	13.67%	12.40%
HH Receiving SNAP Below Poverty	472	626	472	260	1,830	109,079	7,498,398
HH Receiving SNAP Above Poverty	428	382	389	302	1,501	88,278	6,840,932
HH NOT Receiving SNAP Total	3,348	4,295	5,109	4,559	17,311	1,246,724	101,270,886
HH NOT Receiving SNAP Percent	78.81%	80.99%	85.58%	89.03%	83.90%	86.33%	87.60%
HH NOT Receiving SNAP Below Poverty	363	512	525	404	1,804	119,995	8,917,586
Households NOT Receiving SNAP Above Poverty	2,985	3,783	4,584	4,155	15,507	1,126,729	92,353,292

Data Source: US Census Bureau, American Community Survey. 2009-13. Source geography: County



# Health Care

ACCESS TO PRIMARY CARE

HIGH BLOOD  
PRESSURE

ACCESS TO DENTISTS

OVERWEIGHT

FEDERALLY QUALIFIED  
HEALTH CARE CENTERS

OBESITY

POPULATION LIVING IN HPSA

INFANT MORTALITY

UNINSURED POPULATION

TEEN BIRTHS

PERSONS RECEIVING  
MEDICARE

LOW INCOME POP.  
WITH LOW FOOD  
ACCESS

POOR GENERAL HEALTH

FRUIT/VEGETABLE  
CONSUMPTION

POOR DENTAL HEALTH

DIABETES

PHYSICAL  
INACTIVITY



## Access to Primary Care

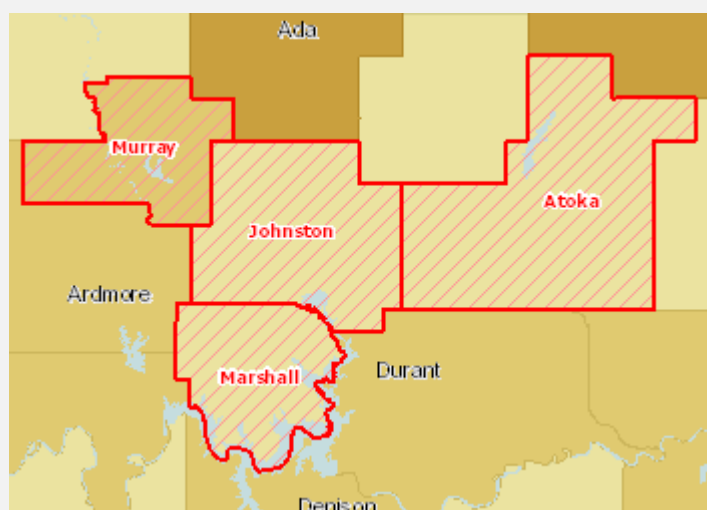
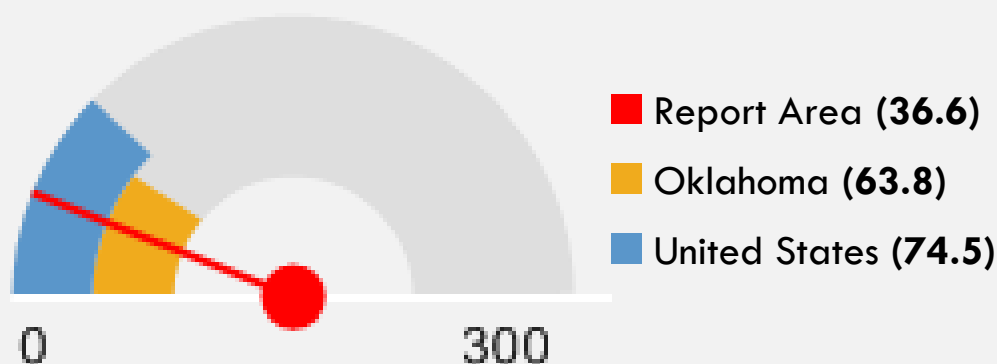
This indicator reports the number of primary care physicians per 100,000 population. Doctors classified as "primary care physicians" by the AMA include: General Family Medicine MDs and DOs, General Practice MDs and DOs, General Internal Medicine MDs and General Pediatrics MDs. Physicians age 75 and over and physicians practicing sub-specialties within the listed specialties are excluded. This indicator is relevant because a shortage of health professionals contributes to access and health status issues.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Population, 2012	11,003	14,007	15,957	13,663	54,630	3,814,820	313,914,040
Primary Care Physicians, 2012	3	3	6	8	20	2,435	233,862
Primary Care Physicians, Rate per 100,000 Pop.	27.3	21.4	37.6	58.6	36.6	63.8	74.5

Data Source: US Department of Health Human Services, Health Resources and Services Administration, Area Health Resource File. 2012.

Source geography: County

### Primary Care Physicians, Rate per 100,000 Population



#### Access to Primary Care Physicians, Rate per 100,000 Pop. by County, AHRF 2012

- Over 80.0
- 60.1 - 80.0
- 40.1 - 60.0
- Under 40.1
- No Primary Care Physicians or No Data
- Report Area

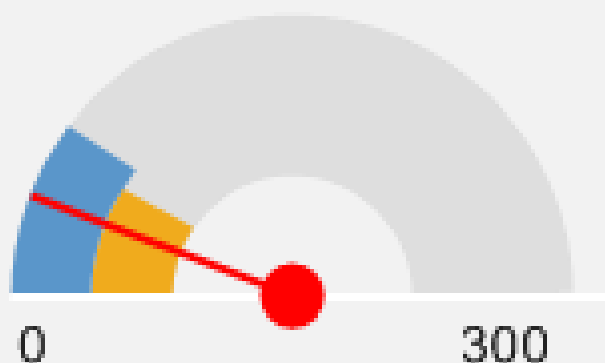
## Access to Dentists

This indicator reports the number of dentists per 100,000 population. This indicator includes all dentists - qualified as having a doctorate in dental surgery (D.D.S.) or dental medicine (D.M.D.), who are licensed by the state to practice dentistry and who are practicing within the scope of that license.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Population, 2013	10,990	13,898	15,988	13,712	54,588	3,850,568	316,128,839
Dentists, 2013	11	3	2	3	19	2,133	199,743
Dentists, Rate per 100,000 Pop.	100.1	21.6	12.5	21.9	34.8	55.4	63.2

Data Source: US Department of Health Human Services, Health Resources and Services Administration, Area Health Resource File. 2013. Source geography: County

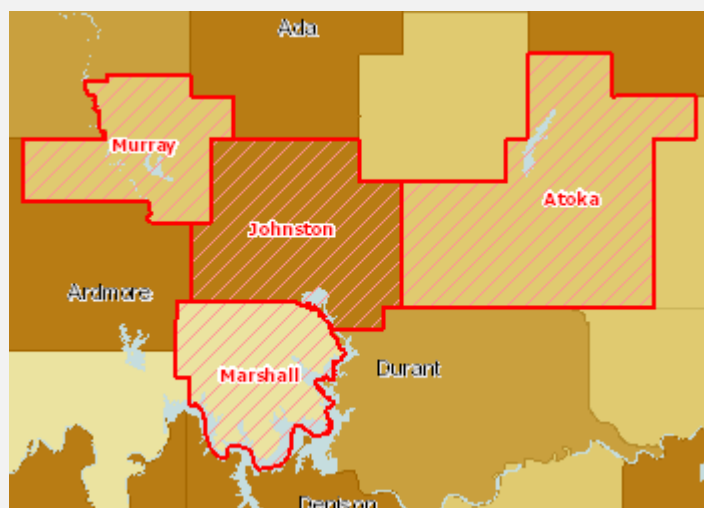
### Dentists, Rate per 100,000 Population



Report Area (34.8)

Oklahoma (55.4)

United States (63.2)



Access to Dentists, Rate per 100,000 Pop. by County, AHRF 2013

- Over 50.0
- 35.1 - 50.0
- 20.1 - 35.0
- Under 20.1
- No Dentists
- Report Area

## Federally Qualified Health Centers

Federally Qualified Health Centers in this selected area.

PROVIDER NUMBER	FQHC NAME	ADDRESS	CITY	PHONE
PN: 371836	FAMILY HEALTH CENTER OF SOUTHERN OKLAHOMA INC	610 EAST 24TH STREET	TISHOMINGO	(580) 371-2343

Data Source: US Department of Health Human Services, Center for Medicare Medicaid Services, Provider of Services File. Sept. 2015.

Source geography: County

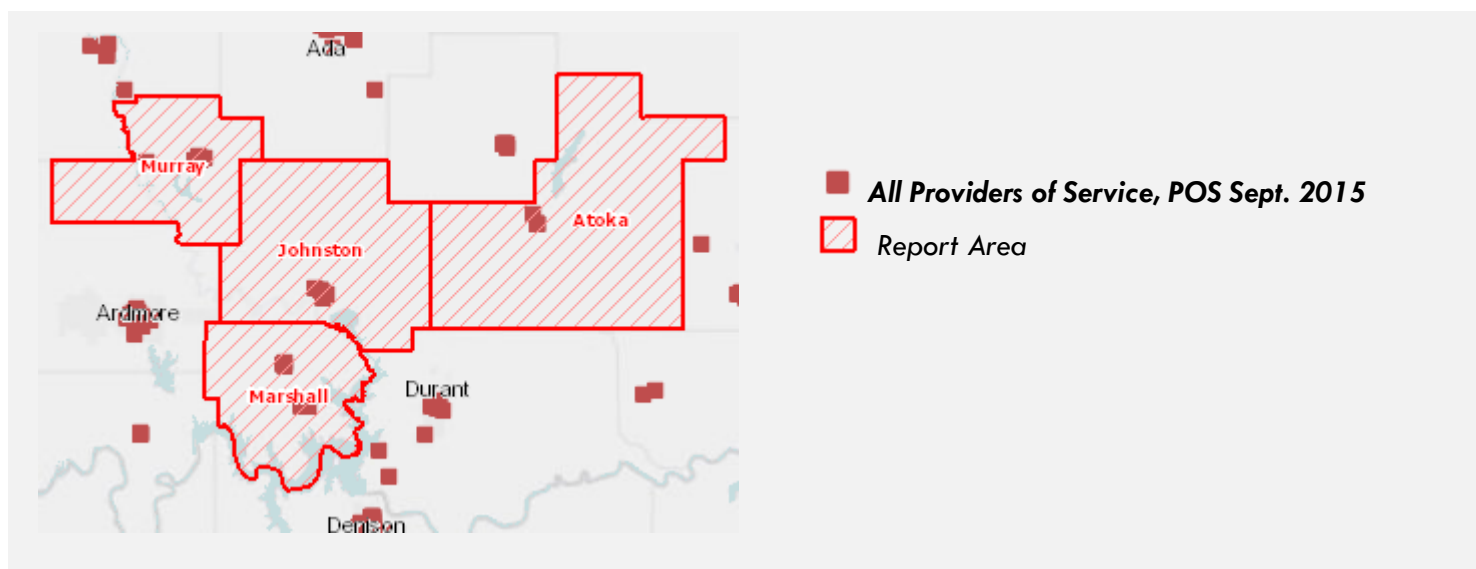
## Medicare and Medicaid Providers

Total institutional Medicare and Medicaid providers, including hospitals, nursing facilities, Federally qualified health centers, rural health clinics and community mental health centers for the report area are shown. According to the U.S. Department of Health and Human Services, there were **25** active Medicare and Medicaid institutional service providers in the report area in the second quarter of 2014.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Institutional Providers	8	4	6	7	25	1,293	71,160
Hospitals	1	1	1	1	4	178	7,190
Nursing Facilities	1	1	2	3	7	309	15,648
Federally Qualified Health Centers	1	0	0	0	1	73	6,100
Rural Health Clinics	0	1	1	0	2	52	4,044
Community Mental Health Centers	0	0	0	0	0	8	517

Data Source: US Department of Health Human Services, Center for Medicare Medicaid Services, Provider of Services File. Sept. 2015.

Source geography: County



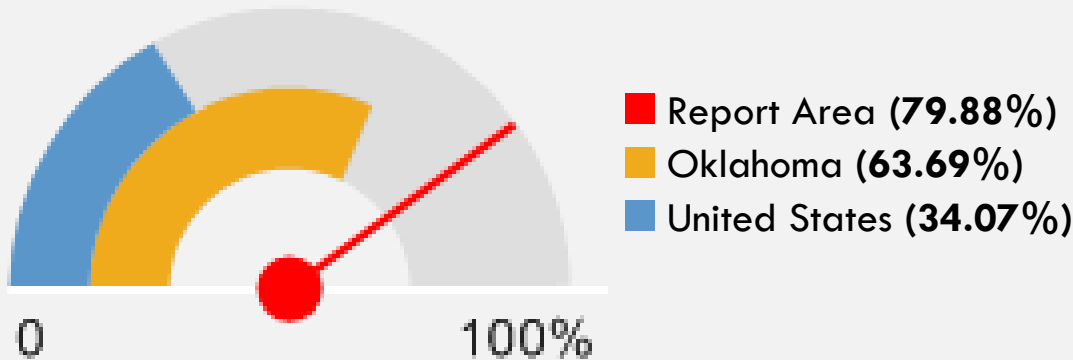
## Population Living in a Health Professional Shortage Area

This indicator reports the percentage of the population that is living in a geographic area designated as a "Health Professional Shortage Area" (HPSA), defined as having a shortage of primary medical care, dental or mental health professionals. This indicator is relevant because a shortage of health professionals contributes to access and health status issues.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Area Population	10,957	14,182	15,840	13,488	54,467	3,751,351	308,745,538
Population Living in a HPSA	0	14,182	15,840	13,488	43,510	2,389,364	105,203,742
Percentage of Population Living in a HPSA	0%	100%	100%	100%	79.88%	63.69%	34.07%

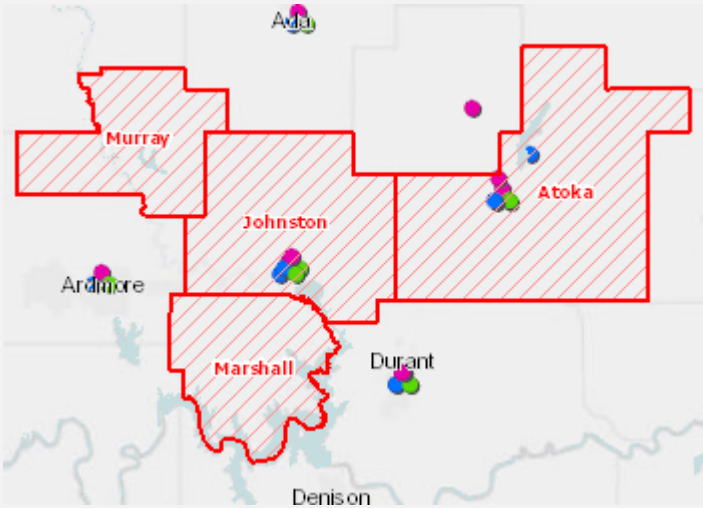
Data Source: US Department of Health Human Services, Health Resources and Services Administration, Health Resources and Services Administration. March 2015. Source geography: HPSA

### Percentage of Population Living in a HPSA



Facilities Designated as HPSAs , HRSA HPSA Database March 2015

- Primary Care
- Mental Health
- Dental Care
- Report Area



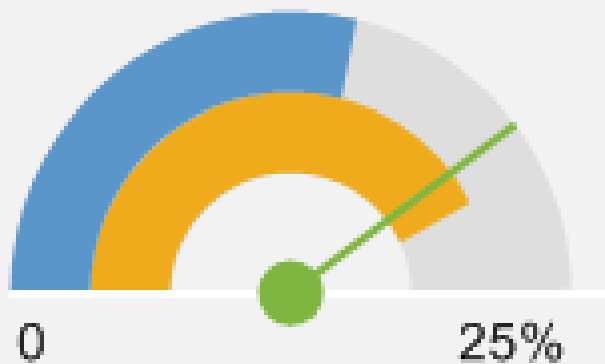
## Uninsured Population

The uninsured population is calculated by estimating the number of persons eligible for insurance (generally those under 65) minus the estimated number of insured persons.

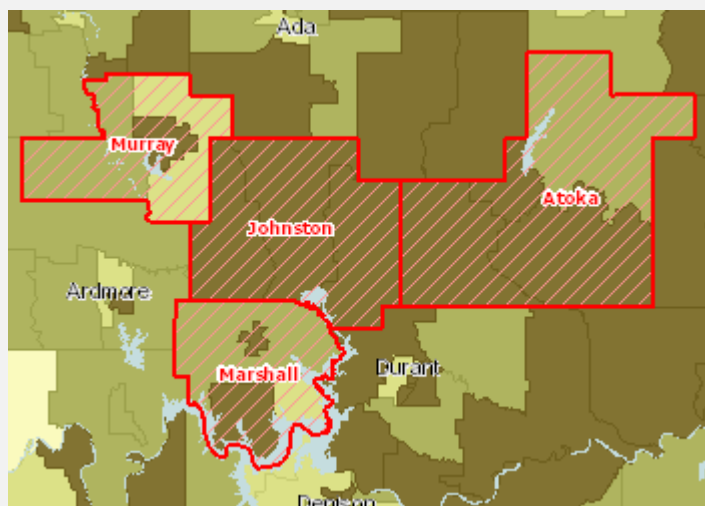
	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Insurance Population 2013	10,982	14,070	15,860	13,571	54,483	3,785,742	311,536,591
Number Insured	6,623	8,040	9,415	8,607	32,685	2,511,391	219,286,188
Number Uninsured	2,241	2,889	3,253	2,408	10,791	684,288	44,960,048
Percent Uninsured	<b>25.30%</b>	<b>26.40%</b>	<b>25.70%</b>	<b>21.90%</b>	<b>19.81%</b>	<b>21.40%</b>	<b>14.43%</b>

Data Source: US Census Bureau, American Community Survey. US Census Bureau, Small Area Health Insurance Estimates. 2009-13. Source geography: County

### Percent Uninsured



- Report Area (19.81%)
- Oklahoma (21.4%)
- United States (14.43%)



### Uninsured Population, Percent by Tract, ACS 2009-13

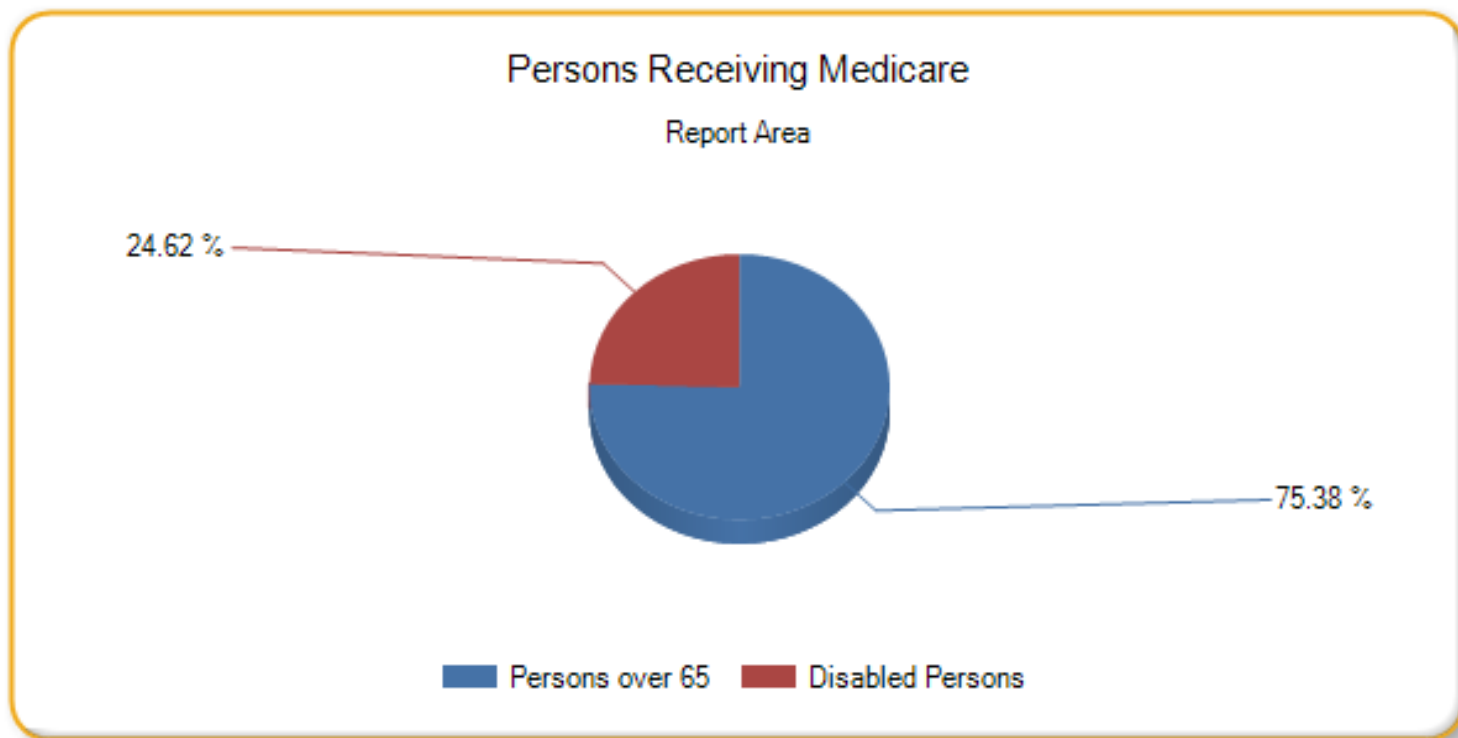
- Over 20.0%
- 15.1 - 20.0%
- 10.1 - 15.0%
- Under 10.1%
- No Data or Data Suppressed
- Report Area

## Persons Receiving Medicare

The total number of persons receiving Medicare is shown, broken down by number over 65 and number of disabled persons receiving Medicare for the report area. The U.S. Department of Health and Human Services reported that a total of **12,703 persons** were receiving Medicare benefits in the report area in 2013. A large number of individuals in our society are aware that persons over 65 years of age receive Medicare; however, many of them are unaware that disabled persons also receive Medicare benefits. A total of **3,127 disabled** persons in the report area received Medicare benefits in 2013.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Persons Over 65 Receiving Medicare	1,847	2,284	3,047	2,398	9,576	245,661	43,739,904
Disabled Persons Receiving Medicare	720	788	843	776	3,127	72,000	10,384,773
Total Persons Receiving Medicare	<b>2,567</b>	<b>3,072</b>	<b>3,890</b>	<b>3,174</b>	<b>12,703</b>	<b>317,661</b>	<b>54,124,727</b>

Data Source: Centers for Medicare and Medicaid Services. 2009-13. Source geography: County



# 12,703 PERSONS RECEIVING MEDICARE

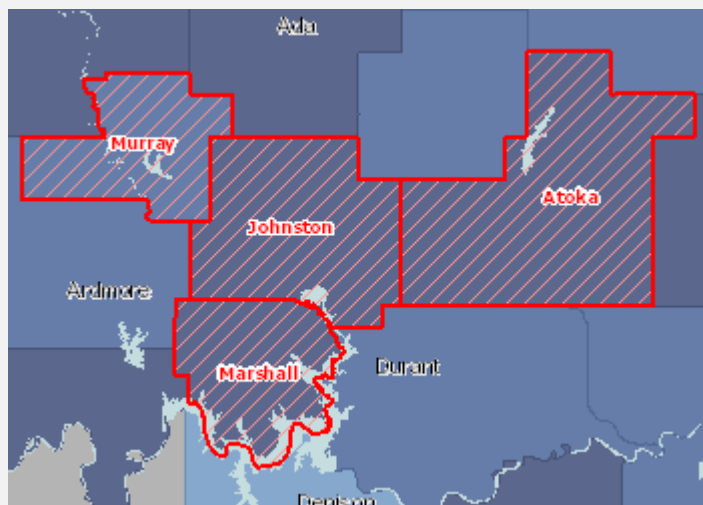
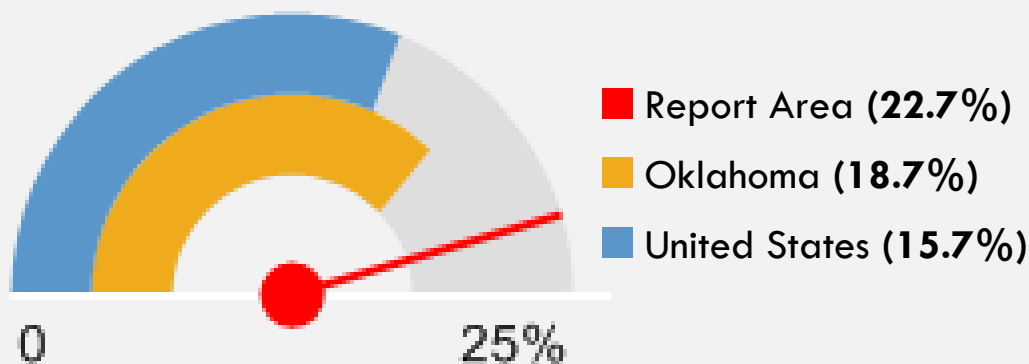


Within the report area 25% of adults age 18 and older self-report having poor or fair health in response to the question "Would you say that in general your health is excellent, very good, good, fair, or poor?". This indicator is relevant because it is a measure of general poor health status.

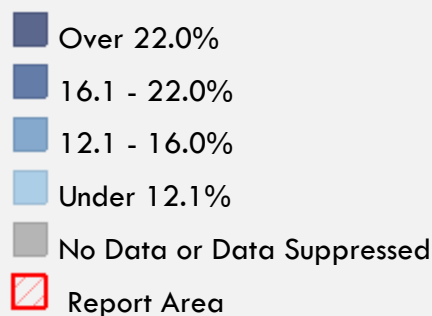
	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Population (Age 18)	8,197	10,835	11,892	10,060	40,984	2,793,624	232,556,016
Estimated Population with Poor or Fair Health	2,254	2,893	3,068	2,012	10,227	547,550	37,766,703
Crude Percentage	27.50%	26.70%	25.80%	20%	25%	19.60%	16.20%
Age-Adjusted Percentage	23.60%	24.80%	23.50%	18.80%	22.70%	18.70%	15.70%

Data Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance System. Accessed via the Health Indicators Warehouse. US Department of Health Human Services, Health Indicators Warehouse. 2006-12. Source geography: County

## Percent Adults with Poor or Fair Health (Age-Adjusted)



### Adults with Poor or Fair Health, Percent by County, BRFSS 2006-12



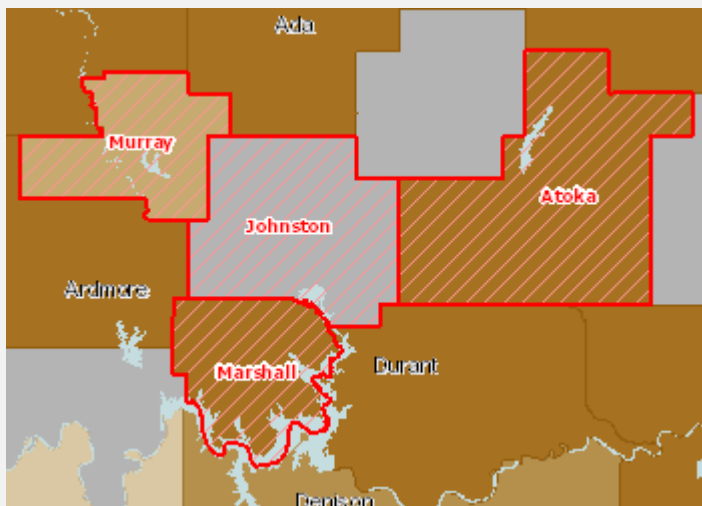
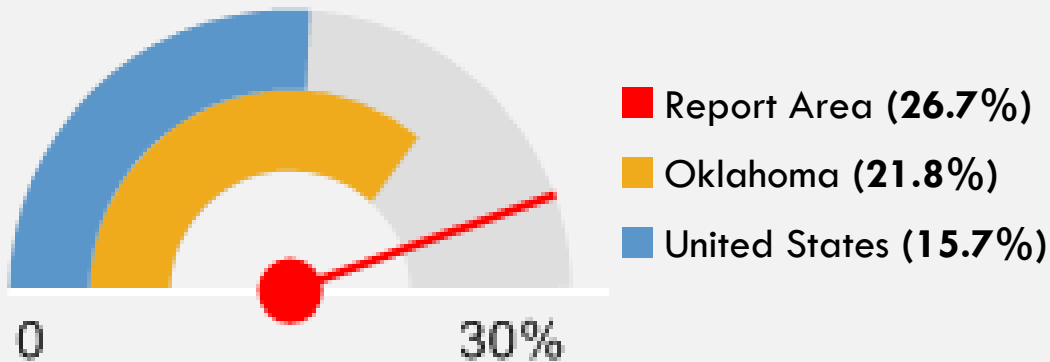
## Poor Dental Health

This indicator reports the percentage of adults age 18 and older who self-report that six or more of their permanent teeth have been removed due to tooth decay, gum disease, or infection. This indicator is relevant because it indicates lack of access to dental care and/or social barriers to utilization of dental services.

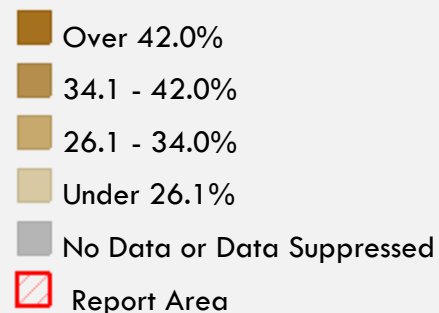
	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Population (Age 18)	8,170	10,874	11,778	9,974	40,796	2,793,624	235,375,690
Total Adults with Poor Dental Health	0	3,148	5,028	2,723	10,899	608,605	36,842,620
Percent Adults with Poor Dental Health	0%	28.90%	42.70%	27.30%	26.70%	21.80%	15.70%

Data Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance System. Additional data analysis by CARES. 2006-10. Source geography: County

### Percent Adults with Poor Dental Health



### Adults Age 18 Without Dental Exam in Past 12 Months, Percent by County, BRFSS 2006-10



## Diabetes (Adult)

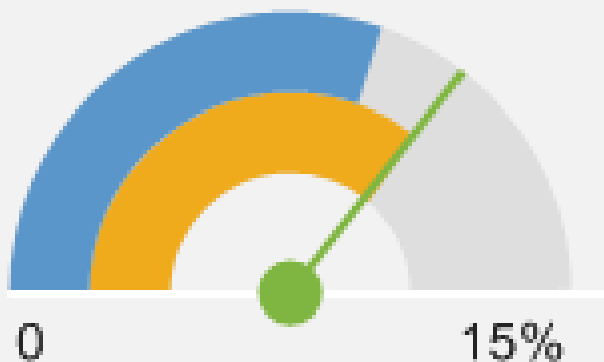
This indicator reports the percentage of adults aged 20 and older who have ever been told by a doctor that they have diabetes. This indicator is relevant because diabetes is a prevalent problem in the U.S.; it may indicate an unhealthy lifestyle and puts individuals at risk for further health issues.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Population (Age 20)	8,023	10,472	11,714	10,185	40,394	2,773,112	234,058,710
Population with Diagnosed Diabetes	1,027	1,309	1,476	1,324	5,136	320,796	23,059,940
Population with Diagnosed Diabetes, Crude Rate	12.8	12.5	12.6	13	12.71	11.57	9.85
Population with Diagnosed Diabetes, Age-Adjusted Rate	11%	10.90%	10.10%	11%	10.70%	10.76%	9.11%

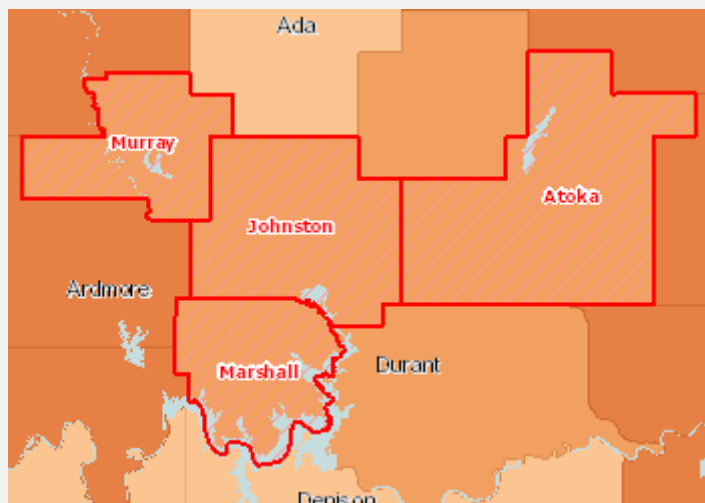
Data Source: Centers for Disease Control and Prevention, National Center for Chronic Disease Prevention and Health Promotion. 2012.

Source geography: County

### Percent Adults with Diagnosed Diabetes (Age-Adjusted)



- Report Area (10.7%)
- Oklahoma (10.76%)
- United States (9.11%)



#### Diabetes Prevalence, Percent of Adults Age 20 by County, CDC NCCDPHP 2012

- Over 11.0%
- 9.6 - 11.0%
- 8.1 - 9.5%
- Under 8.1%
- Report Area

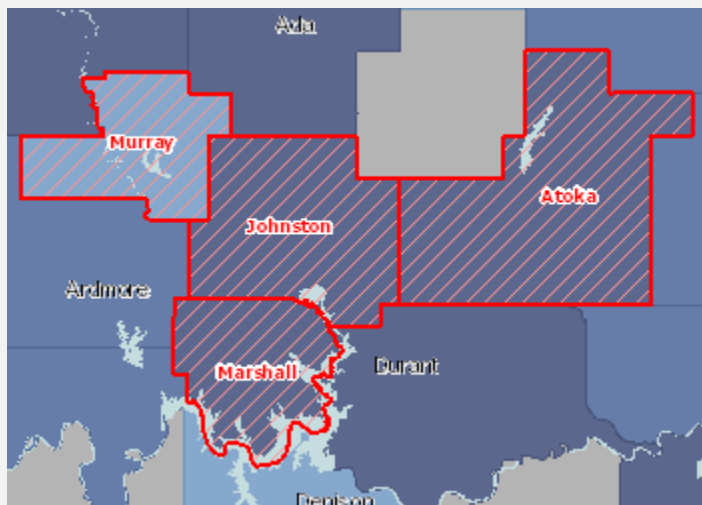
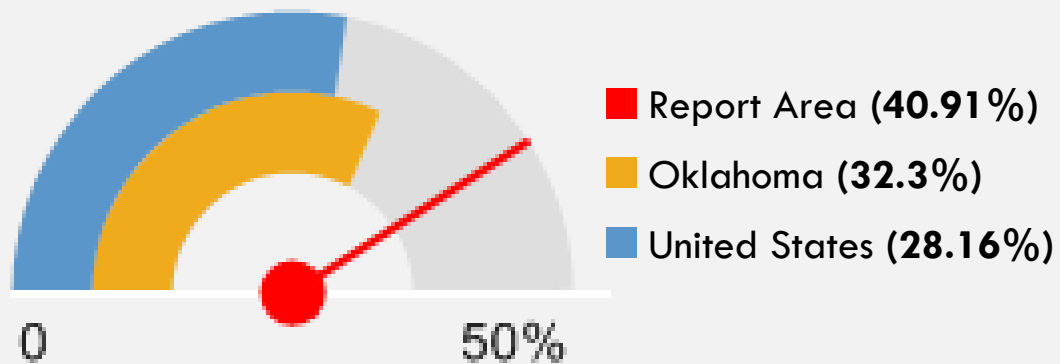
## High Blood Pressure (Adult)

**16,768, or 40.91%** of adults aged 18 and older have ever been told by a doctor that they have high blood pressure or hypertension.

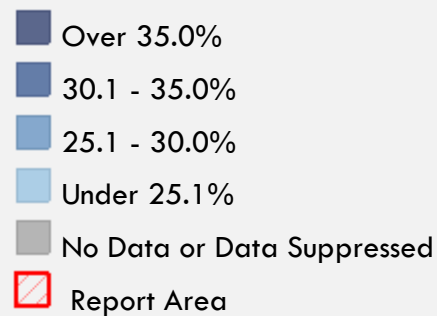
	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Population (Age 18)	8,197	10,835	11,892	10,060	40,984	2,793,624	232,556,016
Total Adults with High Blood Pressure	3,336	5,418	5,268	2,746	16,768	902,341	65,476,522
Percent Adults with High Blood Pressure	<b>40.70%</b>	<b>50%</b>	<b>44.30%</b>	<b>27.30%</b>	<b>40.91%</b>	<b>32.30%</b>	<b>28.16%</b>

Data Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance System. Additional data analysis by CARES. 2006-12. Source geography: County

### Percent Adults with High Blood Pressure



### High Blood Pressure, Percent of Adults Age 18 by County, BRFSS 2006-12



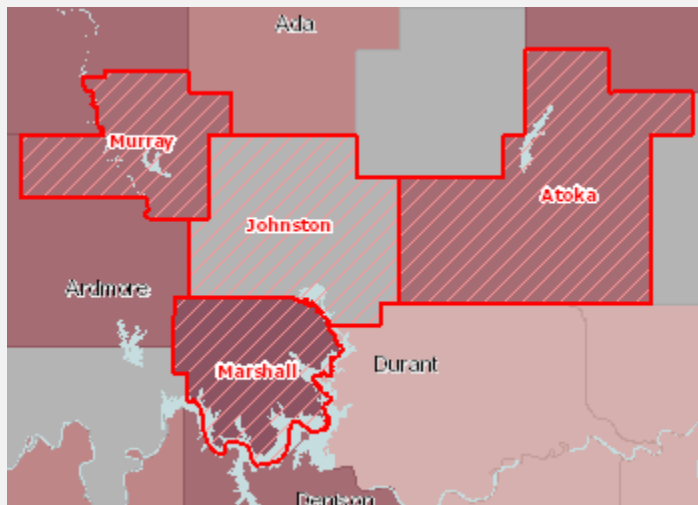
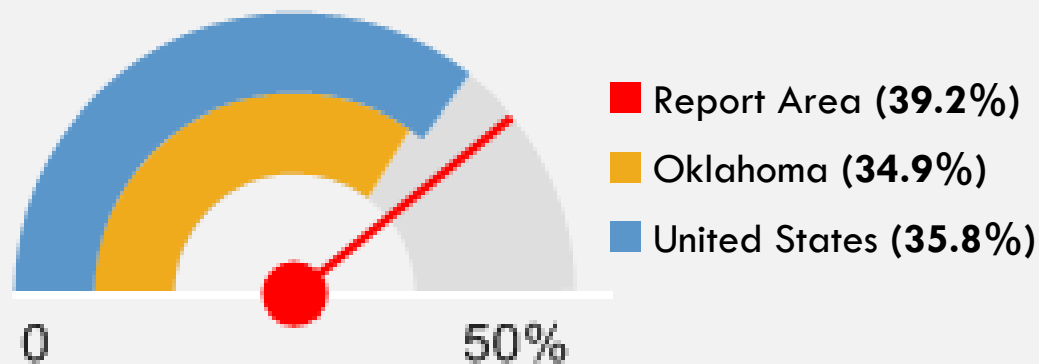
## Overweight

**39.2%** of adults aged 18 and older self-report that they have a Body Mass Index (BMI) between 25.0 and 30.0 (overweight) in the report area. Excess weight may indicate an unhealthy lifestyle and puts individuals at risk for further health issues.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Survey Population (Age 18)	no data	9,233	14,806	9,853	33,892	2,730,646	224,991,207
Total Adults Overweight	no data	3,458	6,253	3,576	13,287	954,311	80,499,532
Percent Adults Overweight	no data	37.50%	42.20%	36.30%	39.20%	34.90%	35.80%

Data Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance System. Additional data analysis by CARES. 2011-12. Source geography: County

### Percent Adults Overweight



### Overweight (BMI 25.0-29.9), Adults Age 18 , Percent by County, BRFSS 2011-12

- Over 39.0%
- 36.1 - 39.0%
- 33.1 - 36.0%
- Under 33.1%
- No Data or Data Suppressed
- Report Area

## Obesity

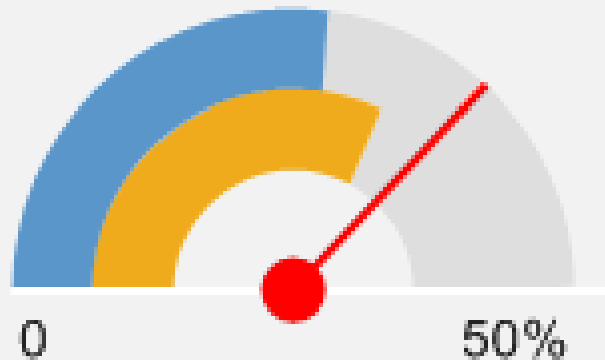
**36.9%** of adults aged 20 and older self-report that they have a Body Mass Index (BMI) greater than 30.0 (obese) in the report area. Excess weight may indicate an unhealthy lifestyle and puts individuals at risk for further health issues.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Population (Age 20)	8,018	10,462	11,702	10,180	40,362	2,770,964	231,417,834
Adults with BMI > 30.0 (Obese)	<b>3,151</b>	<b>3,756</b>	<b>3,932</b>	<b>3,899</b>	<b>14,738</b>	<b>898,600</b>	<b>63,336,403</b>
Percent Adults with BMI > 30.0 (Obese)	39.80%	36.20%	33.90%	38.80%	36.90%	32.40%	27.10%

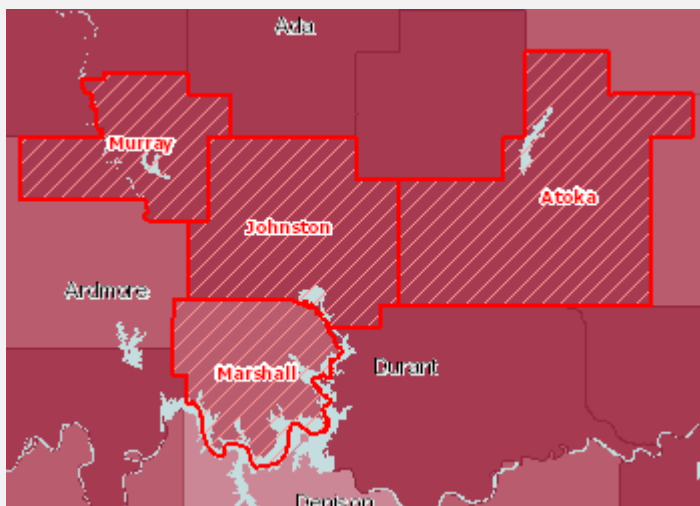
Data Source: Centers for Disease Control and Prevention, National Center for Chronic Disease Prevention and Health Promotion. 2012.

Source geography: County

### Percent Adults with BMI > 30.0 (Obese)



- Report Area (**36.9%**)
- Oklahoma (**32.4%**)
- United States (**27.1%**)



**Obese (BMI >= 30), Adults Age 20 , Percent by County, CDC NCCDPHP 2012**

- Over 34.0%
- 30.1 - 34.0%
- 26.1 - 30.0%
- Under 26.1%
- Report Area

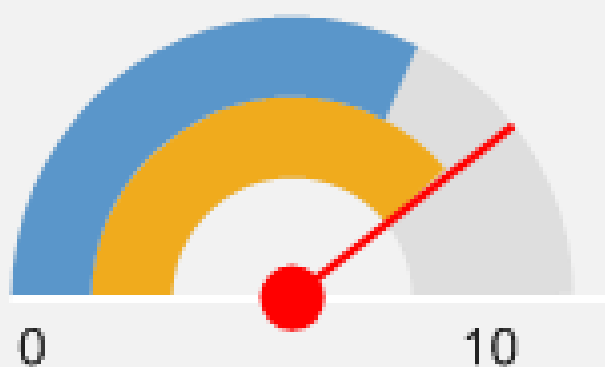
## Infant Mortality

This indicator reports the rate of deaths to infants less than one year of age per 1,000 births. This indicator is relevant because high rates of infant mortality indicate the existence of broader issues pertaining to access to care and maternal and child health.

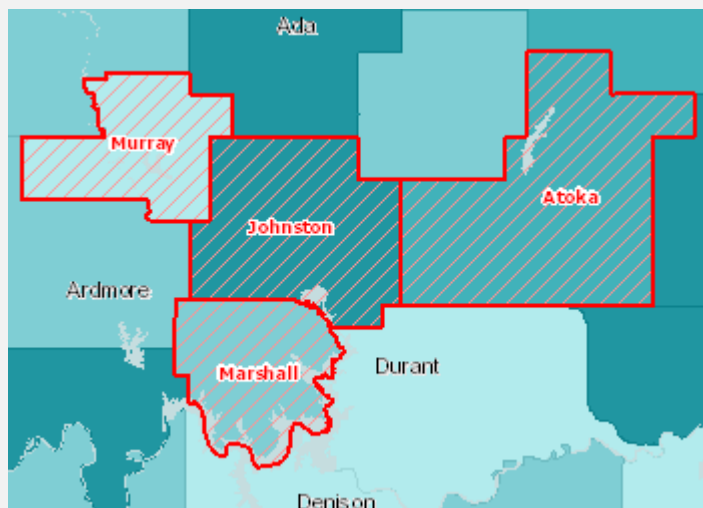
	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Births	795	850	1,030	865	3,540	272,495	20,913,535
Total Infant Deaths	9	8	7	4	28	2,125	136,369
Infant Mortality Rate (Per 1,000 Births)	11.1	9.4	6.8	4.6	7.9	7.8	6.5

Data Source: Centers for Disease Control and Prevention, National Vital Statistics System. Accessed via CDC WONDER. Centers for Disease Control and Prevention, Wide-Ranging Online Data for Epidemiologic Research. 2006-10. Source geography: County

### Infant Mortality Rate (Per 1,000 Births)



- Report Area (7.9)
- Oklahoma (7.8)
- United States (6.5)



### Infant Mortality, Rate (Per 1,000 Live Births) by County, AHRF 2006-10

- Over 10.0
- 8.1 - 10.0
- 5.1 - 8.0
- Under 5.1
- No Data or Data Suppressed
- Report Area

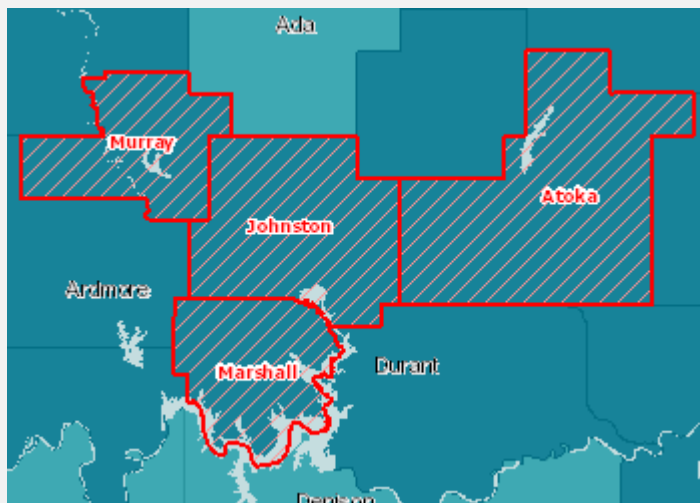
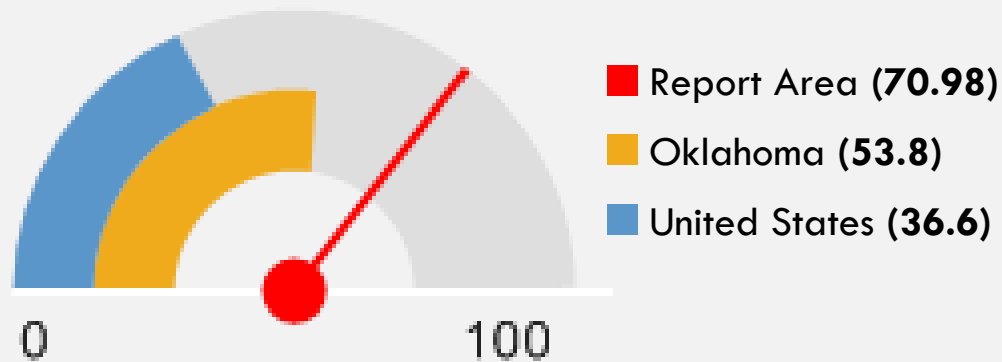
## Teen Births

This indicator reports the rate of total births to women age of 15 - 19 per 1,000 female population age 15 - 19. This indicator is relevant because in many cases, teen parents have unique social, economic, and health support services. Additionally, high rates of teen pregnancy may indicate the prevalence of unsafe sex practices.

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Female Population (Age 15-19)	404	450	478	415	1,747	128,840	10,736,677
Births to Mothers Age 15 - 19	28	30	36	30	124	6,932	392,962
Teen Birth Rate (Per 1,000 Population)	69.1	67.4	76.2	73.3	70.98	53.8	36.6

Data Source: US Department of Health Human Services, Health Indicators Warehouse. Centers for Disease Control and Prevention, National Vital Statistics System. Accessed via CDC WONDER. 2006-12. Source geography: County

### Teen Birth Rate (Per 1,000 Population)



Births to Females Age 15-19, Rate (Per 1,000 Pop.) by County, NVSS 2006-12



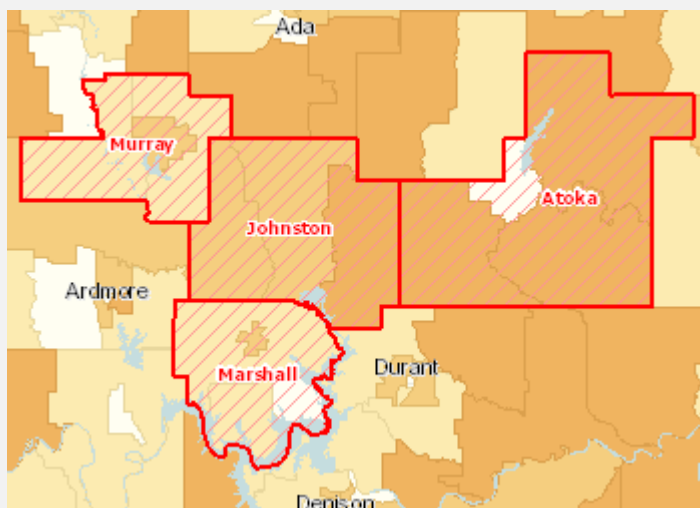
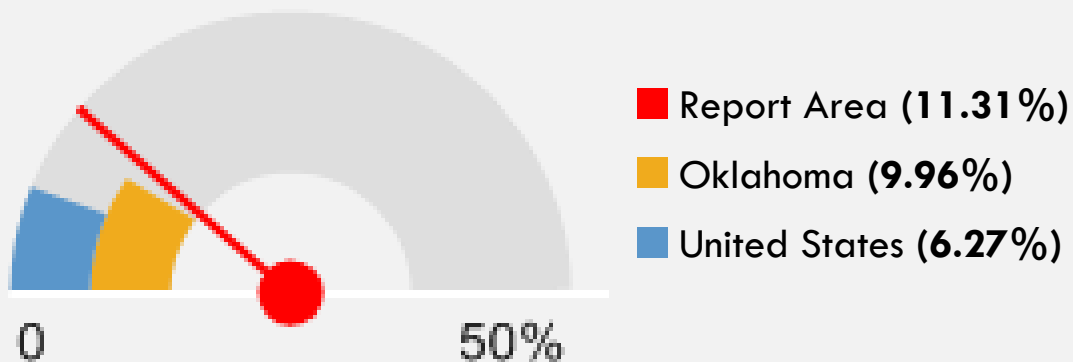


## Low Income Population with Low Food Access

	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Population	10,957	14,182	15,840	13,488	54,467	3,751,351	308,745,538
Low Income Population with Low Food Access	1,536	2,598	877	1,149	6,160	373,524	19,347,047
Percent Low Income Population with Low Food Access	14.02%	18.32%	5.54%	8.52%	11.31%	9.96%	6.27%

Data Source: US Department of Agriculture, Economic Research Service, USDA - Food Access Research Atlas. 2010. Source geography: Tract

### Percent Low Income Population with Low Food Access



#### Population with Limited Food Access, Low Income, Percent by Tract, FARA 2010

- Over 50.0%
- 20.1 - 50.0%
- 5.1 - 20.0%
- Under 5.1%
- No Low Food Access
- Report Area

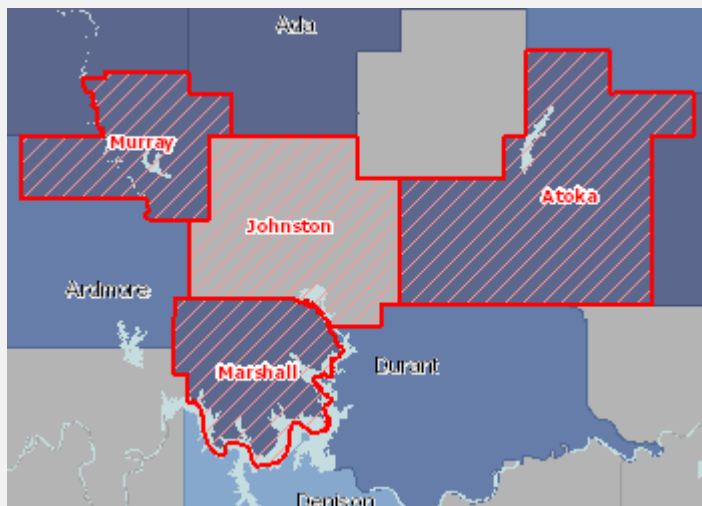
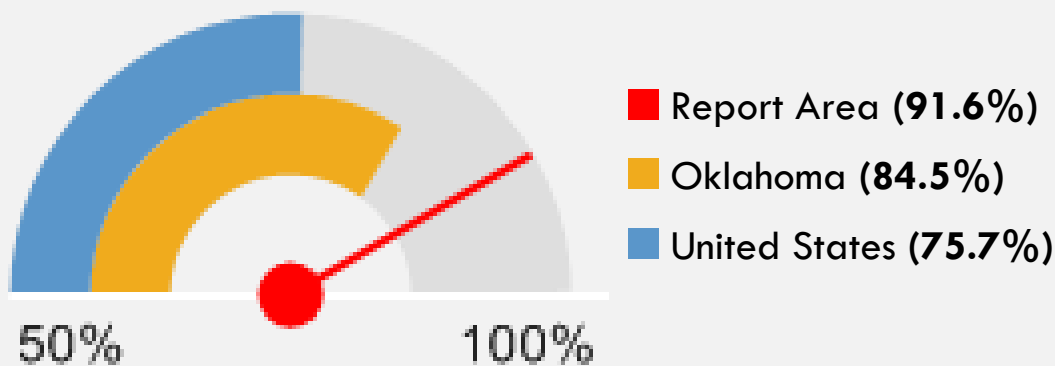
## Fruit/Vegetable Consumption

In the report area an estimated **29,370**, or **91.6%** of adults over the age of 18 are consuming less than **5 servings** of fruits and vegetables each day. This indicator is relevant because current behaviors are determinants of future health, and because unhealthy eating habits may cause of significant health issues, such as obesity and diabetes.

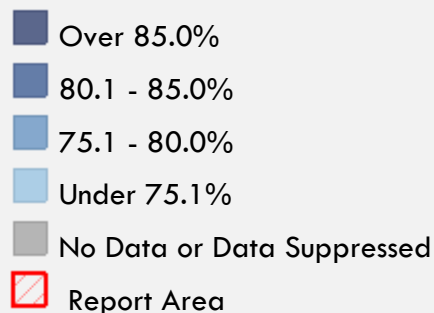
	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Population (Age 18)	7,954	11,250	11,134	9,669	40,007	2,709,105	227,279,010
Total Adults Inadequate Fruit / Vegetable Consumption	no data	10,260	10,321	8,789	29,370	2,289,194	171,972,118
Percent Adults Inadequate Fruit / Vegetable Consumption	suppressed	91.20%	92.70%	90.90%	91.60%	84.50%	75.70%

Data Source: Centers for Disease Control and Prevention, Behavioral Risk Factor Surveillance System. Accessed via the Health Indicators Warehouse. US Department of Health Human Services, Health Indicators Warehouse. 2005-09. Source geography: County

### Percent Adults with Inadequate Fruit / Vegetable Consumption



**Inadequate Fruit/Vegetable Consumption, Percent of Adults Age 18 by County, BRFSS 2005-09**



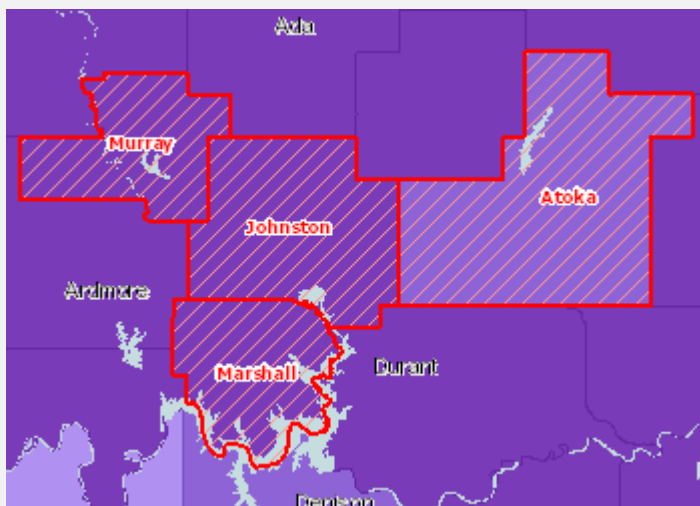
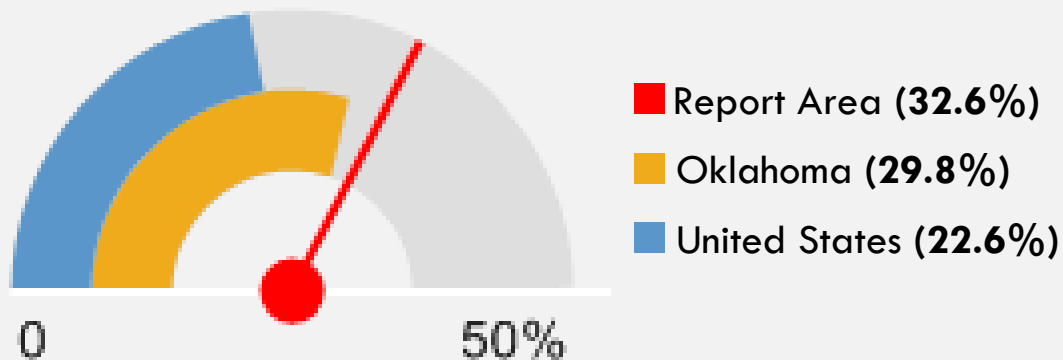
## Physical Inactivity

Within the report area, **13,900** or **32.6%** of adults aged 20 and older self-report no leisure time for activity, based on the question: "During the past month, other than your regular job, did you participate in any physical activities or exercises such as running, calisthenics, golf, gardening, or walking for exercise?". This indicator is relevant because current behaviors are determinants of future health and this indicator may illustrate a cause of significant health issues, such as obesity and poor cardiovascular health.

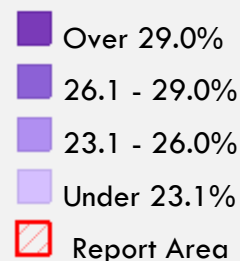
	JOHNSTON	ATOKA	MARSHALL	MURRAY	REPORT AREA	STATE	US
Total Population Age 20	8,014	10,466	11,723	10,162	40,365	2,770,324	231,341,061
Population with no Leisure Time Physical Activity	2,909	3,119	4,478	3,394	13,900	845,275	53,415,737
Percent Population with no Leisure Time Physical Activity	34.50%	28.50%	35.80%	31.60%	32.60%	29.80%	22.60%

Data Source: Centers for Disease Control and Prevention, National Center for Chronic Disease Prevention and Health Promotion. 2012.  
Source geography: County

### Percent Population with No Leisure Time Physical Activity



### No Leisure-Time Physical Activity, Adults Age 20 , Percent by County, CDC NCCDPHP 2012



# COMPREHENSIVE COMMUNITY NEEDS ASSESSMENT INCA Community Services, Inc.

2015

## COMMUNITY REPORT



*Helping People. Changing Lives.*

Helping People.  
Changing Lives.

[www.incacaa.org](http://www.incacaa.org)



# Mission Statement

INCA Community Services, Inc. shall operate programs to **alleviate the causes of poverty** and **enhance the public health and welfare** by opening to everyone the opportunity to work, have safe and affordable housing, transportation, training and education, and the **opportunity to live in decency and dignity**.



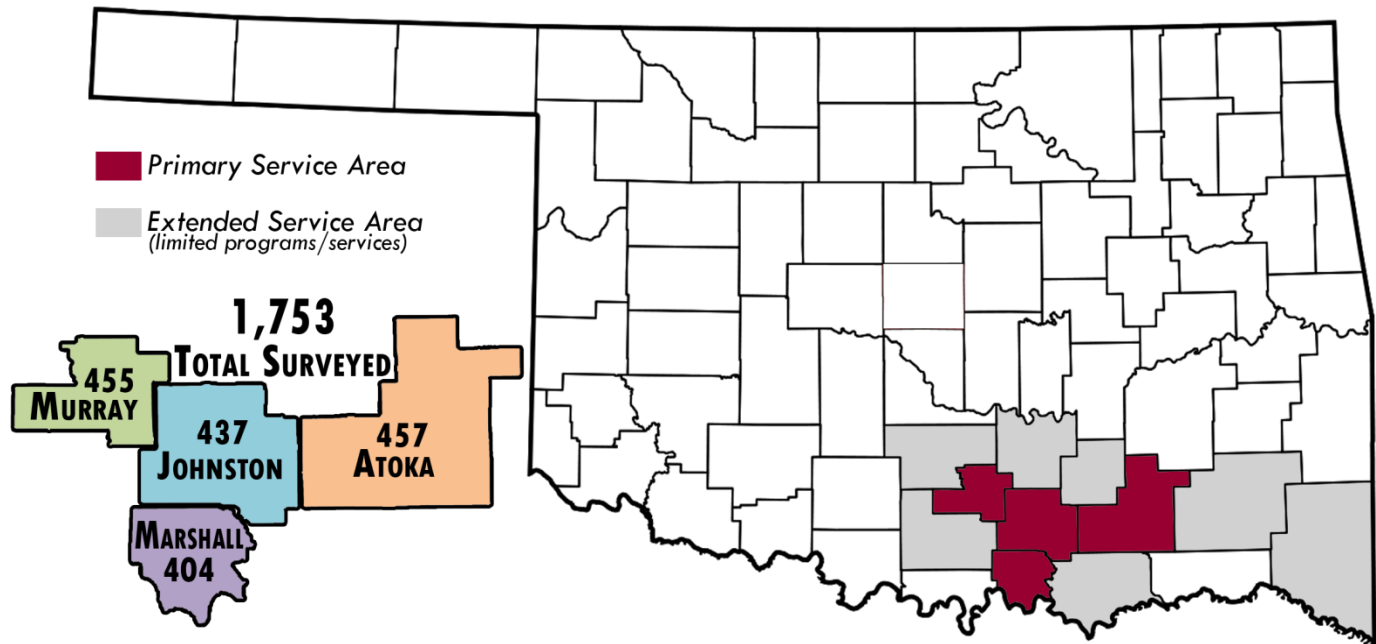
# Vision Statement

The opportunity exists for our communities and citizens to maintain **dignity**, a **quality lifestyle**, be **self-sufficient** and to benefit from a **more productive, responsible** and **economically stable society**.



# What the Community Says...

This Community Needs Assessment (CNA) presents an overview of the current community conditions for Johnston, Atoka, Marshall, and Murray county area. See map below



*This assessment is to be used to aid in identifying the needs of specific counties and communities, as well as the needs of the low-income population within each county, and to be used in developing future programs to address these needs.*

*This CNA includes information derived from local, state, and national sources on the following categories:*

- **Demographic Profile**
- **Community Profile**
- **Services Offered**
- **Resources/Partnerships**
- **Customer Satisfaction**
- **Key Findings**





## Methodology

The Comprehensive Community Needs Assessment for INCA Community Services, Inc. consists of two parts:

### Data (“What the Data Says...”)

Collected from various sources including (but not limited to) US Census Bureau, Department of Elementary and Secondary Education, Oklahoma Department of Social Services, US Department of Labor, Oklahoma Department of Health and Human Services, Oklahoma Department of Economic Development, Poverty in America, National Low Income Housing Coalition, Department of Housing and Urban Development, and Social Security Administration.

### Surveys (“What the Community Says...”)

Completed and collected by members of the community. Surveys were made available both online and hardcopy in each of INCA’s county offices. Over 400 individuals from each of the service area counties completed the survey for a **grand total of 1,753**. Telephone focus groups and community forums were also conducted as part of the survey process.

- **Focus Groups:** Superintendents and principals from all schools districts in INCA’s service area were contacted and asked to give feedback on the strengths and concerns of the community as well as services they would like to see offered or continued.
- **Community Forums:** INCA staff members participated in community meetings from a variety of sectors in each of the counties in INCA’s service area. These forums were utilized to gather information from key sectors of the community in assessing needs and resources, including Community-based organizations, faith-based organizations, private sector, public sector, and educational institutions.

## Summary

INCA Board of Directors met on January 4, 2016 to review the 2015 Comprehensive Community Needs Report and assess community need and agency priority based on the information provided in the Statistical Data and Community Report sections.

### INCA Board of Directors Priorities Trend

	2009	2011	2013	2015
1	Head Start	Head Start	Housing/Weatherization	Early Head Start
2	Housing	Transportation	Child Care (3-5years of age) Head Start	Public Transportation
3	Weatherization	Housing	Transportation	Homeless Shelter
4	Transit	Home Repair	Homeless Shelter	Head Start
5	Literacy/Ability to Read	Before/After School Care	Literacy/Ability to Read/GED	Youth Activities
6	Free Income Tax Preparation	Energy Assistance	Extended Child Care	Home Repair Services
7	Emergency Assistance	Prescription Drug Assistance	Prescription Drug Assistance	Weekend Childcare
8	Day Care Before/After School	Free Clinic	Employment Training	Literacy/ Ability to Read
9	Employment	Emergency Assistance	Income Tax Services	Before/After School Care
10	Early Head Start	Disabilities Program	Senior Citizen Nutrition Recreation Center	Housing/Weatherization



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# Demographic Profile

*The community assessment includes demographic information representative of persons seeking/receiving services to give fair comparison of poverty and its prevalence related to demographic conditions.*

**HOUSEHOLD CATEGORIES**

**EDUCATION LEVEL**

**OCCUPATION**

**EMPLOYMENT STATUS**

**UNEMPLOYMENT REASONS**

**ETHNIC BACKGROUNDS**

**LANGUAGES SPOKEN**

**CHILDREN IN HOUSEHOLD**

**DISABLED IN HOUSEHOLD**

**HANDICAPPED ACCESSIBILITY**

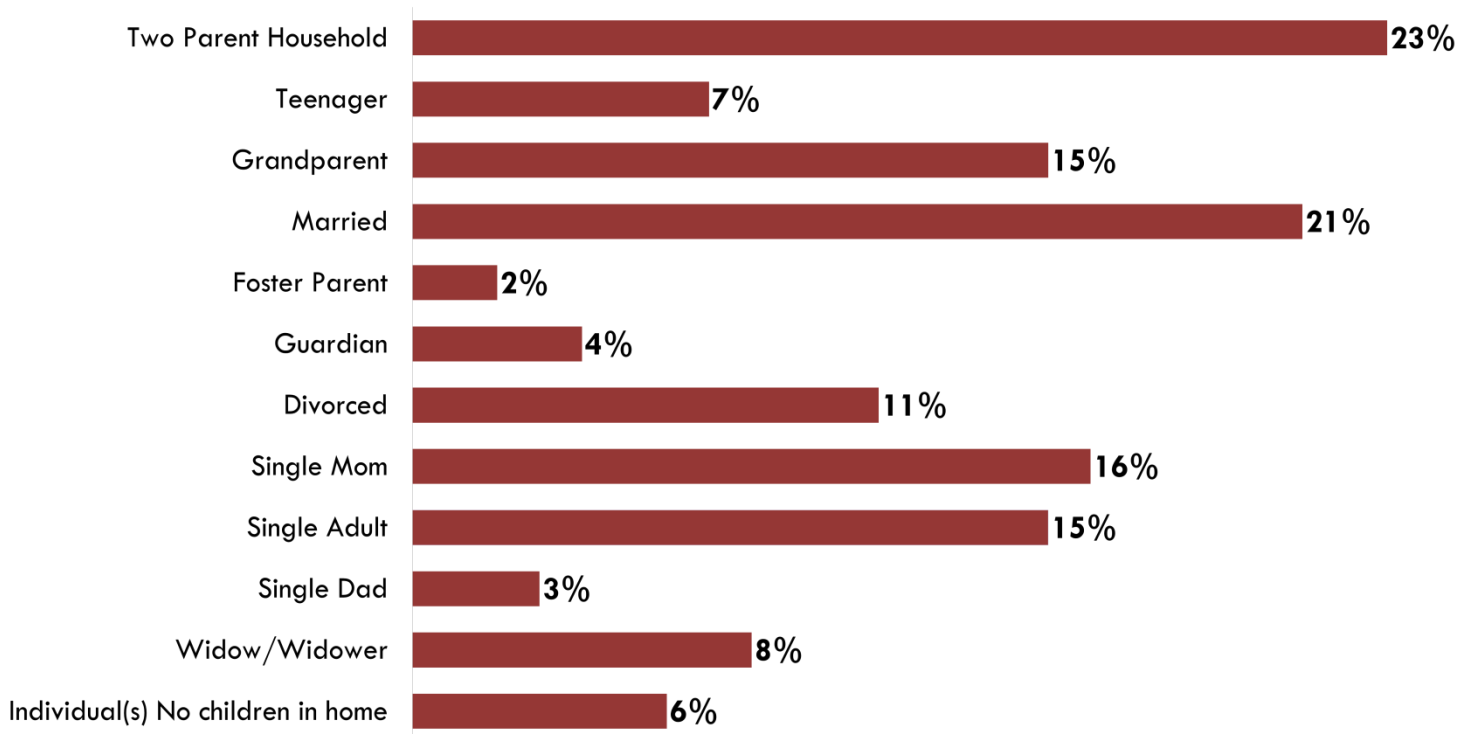
**HEAD START DEMOGRAPHICS**



## Household Categories by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
Two Parent Household	28%	21%	29%	13%
Teenager	7%	2%	6%	11%
Grandparent	21%	13%	11%	14%
Married	18%	25%	26%	14%
Foster Parent	1%	3%	0%	3%
Guardian	4%	4%	4%	3%
Divorced	11%	10%	8%	14%
Single Mom	14%	19%	15%	14%
Single Adult	12%	21%	18%	10%
Single Dad	6%	2%	3%	2%
Widow/Widower	8%	10%	5%	8%
Individual(s) No children in home	8%	5%	6%	4%

## Household Categories Total Service Area

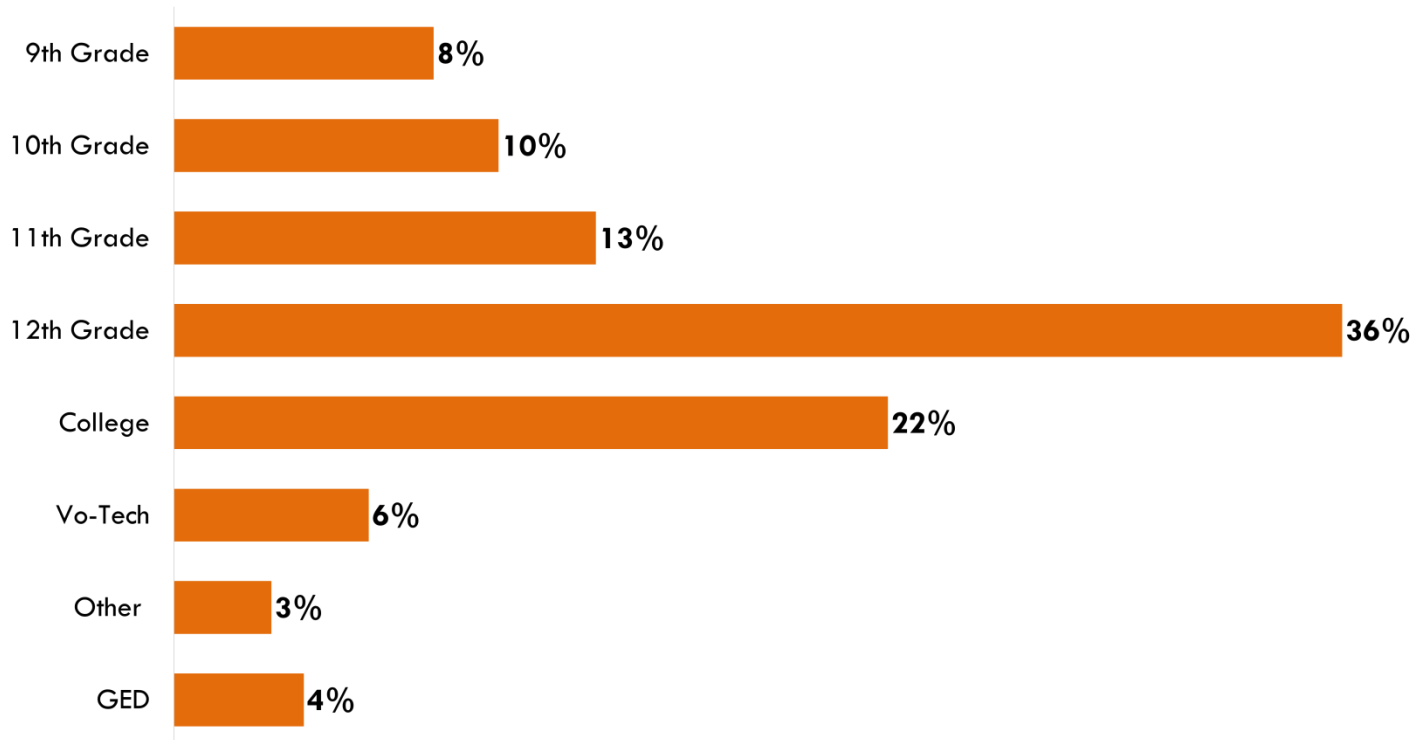




## Education Level by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
9	8%	6%	10%	6%
10	19%	5%	3%	11%
11	27%	7%	8%	11%
12	29%	43%	41%	32%
College	12%	28%	24%	24%
Vo-Tech	3%	11%	3%	6%
Other	1%	1%	8%	2%
GED	8%	5%	2%	1%

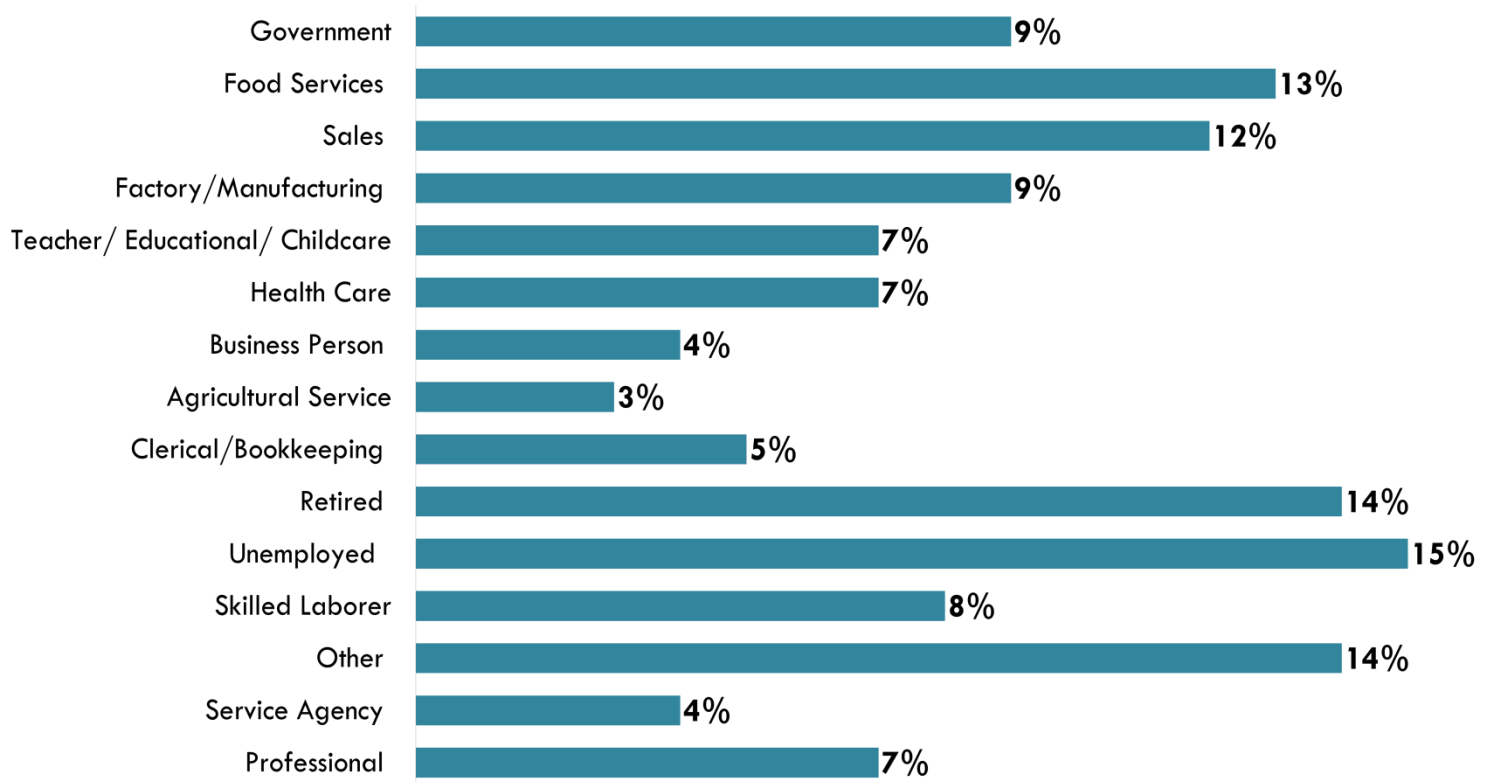
## Education Level Total Service Area



## Occupation by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
Government	11%	13%	5%	5%
Food Services	9%	12%	10%	21%
Sales	8%	3%	6%	29%
Factory/Manufacturing	9%	2%	10%	15%
Teacher/ Educational/ Childcare	7%	4%	10%	6%
Health Care	5%	9%	7%	7%
Business Person	3%	2%	3%	8%
Agricultural Service	7%	0%	1%	5%
Clerical/Bookkeeping	6%	5%	3%	6%
Retired	10%	15%	9%	21%
Unemployed	9%	15%	14%	23%
Skilled Laborer	9%	3%	3%	15%
Other	6%	21%	20%	8%
Service Agency	2%	1%	4%	7%
Professional	19%	2%	2%	6%

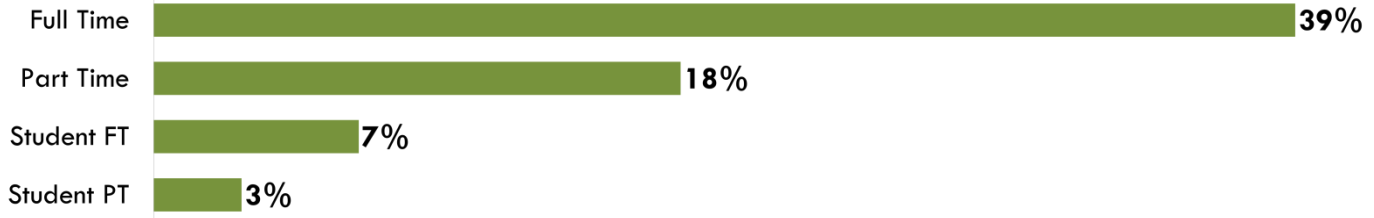
## Occupation Total Services Area



## Employment Status by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
Full Time	43%	39%	51%	21%
Part Time	10%	12%	16%	33%
Student Full Time	2%	4%	1%	19%
Student Part Time	0%	1%	4%	5%

## Employment Status Total Service Area



## Unemployment Reasons by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
By Choice	3%	5%	5%	22%
No Transportation	2%	3%	4%	7%
Lack of Job Skills	0%	1%	2%	6%
Disabled	7%	17%	7%	3%
Child Care	0%	2%	2%	5%
Student	3%	2%	3%	5%
Lack of Jobs	3%	4%	5%	3%
Other	2%	9%	3%	3%

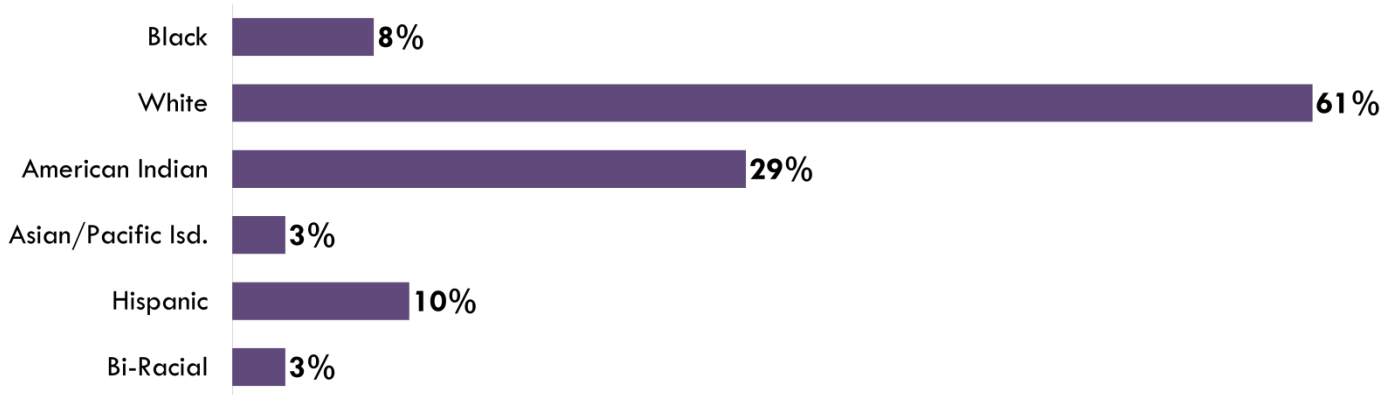
## Unemployment Reasons Total Service Area



## Ethnic Backgrounds by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
Black	5%	12%	6%	7%
White	65%	74%	60%	45%
American Indian	38%	25%	14%	38%
Asian/Pacific Isd.	4%	0%	1%	7%
Hispanic	3%	3%	29%	5%
Bi-Racial	2%	1%	4%	3%

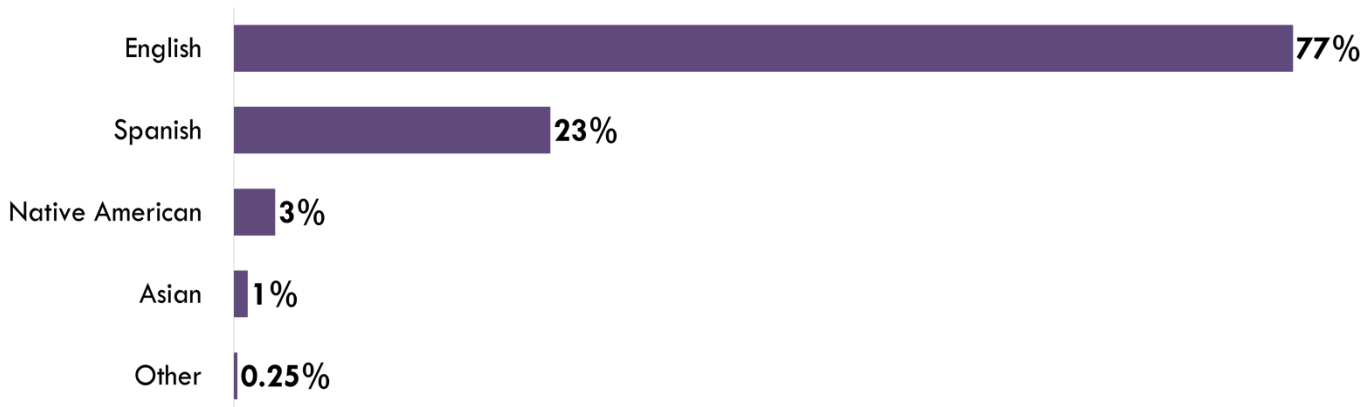
## Ethnic Backgrounds Total Service Area



## Languages Spoken In Home by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
English	80%	96%	80%	53%
Spanish	21%	3%	33%	39%
Native American	3%	1%	2%	6%
Asian	0%	0%	0%	4%
Other	0%	0%	0%	1%

## Languages Spoken In Home Total Service Area



## Children In Household by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
0 TO 3	23%	28%	36%	17%
3 TO 5	31%	21%	27%	31%
5 TO 12	31%	32%	33%	36%
12 TO 18	13%	17%	32%	24%

## Children In Household Total Service Area



## Disabled Persons In Household by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
1 or more Persons with Physical Disability in Household	27%	37%	17%	13%

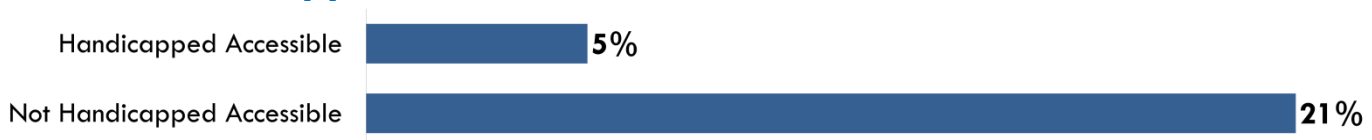
## Disabled Persons In Household Total Service Area



## Home Handicapped Accessible by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
Yes	3%	5%	9%	4%
No	8%	14%	44%	19%

## Home Handicapped Accessible Total Service Area



## Head Start Eligibility

Average 2009-2013 (American Community Survey)

	JOHNSTON	ATOKA	MARSHALL	MURRAY	SERVICE AREA
Total Children Age 0-4	728	888	1,016	830	3,462
Poverty Level Children 0-4	33.4%	35%	21.2%	29.9%	29.4%
Head Start Eligible Children	243	311	215	248	1,017

## Head Start Enrollment (2014-2015 School Year)

	JOHNSTON	ATOKA	MARSHALL	MURRAY	TOTAL
Total Enrollment	124	83	82	142	431

## Head Start Target Survey Results for All Counties (1,666 Surveyed)

	SERVICE AREA
Income Eligible 3 year olds	179
Income Eligible 4 year olds	203
Above Income 3 year olds	48
Above Income 4 year olds	37
3 and 4 year olds with suspected or diagnosed disability	12
Income Eligible 0-2 year olds	130
Above Income 0-2 year olds	33

## Head Start Children with Disabilities

	SERVICE AREA
Speech	41
Learning disabilities	1
Autism	3
Non-categorical	12
Total	57

## Births & Poverty Rate

Department of Human Services

	JOHNSTON	ATOKA	MARSHALL	MURRAY	SERVICE AREA
Live births in 2013 (2-3 Yrs old)	144	169	172	165	650
Live births in 2014 (1-2 Yrs old)	141	169	181	157	<b>648</b>
Live births in 2015 (0-1 Yrs old)	<b>110</b>	<b>154</b>	<b>191</b>	<b>167</b>	<b>622</b>

## Estimated Poverty Rate Children 0-3 Years Old

	JOHNSTON	ATOKA	MARSHALL	MURRAY	SERVICE AREA
Total 0-3 Year Olds	395	492	544	489	1,920
Poverty Rate	22.15%	21.78%	17.28%	14.53%	<b>18.67%</b>
0-3 Year Olds in Poverty	<b>87</b>	<b>107</b>	<b>94</b>	<b>71</b>	<b>358</b>

## Head Start Racial and Ethnic Composition

	SERVICE AREA
American Indian	120
Asian	3
Black	13
White	268
Bi-racial	31
Hispanic	52

# Community Profile

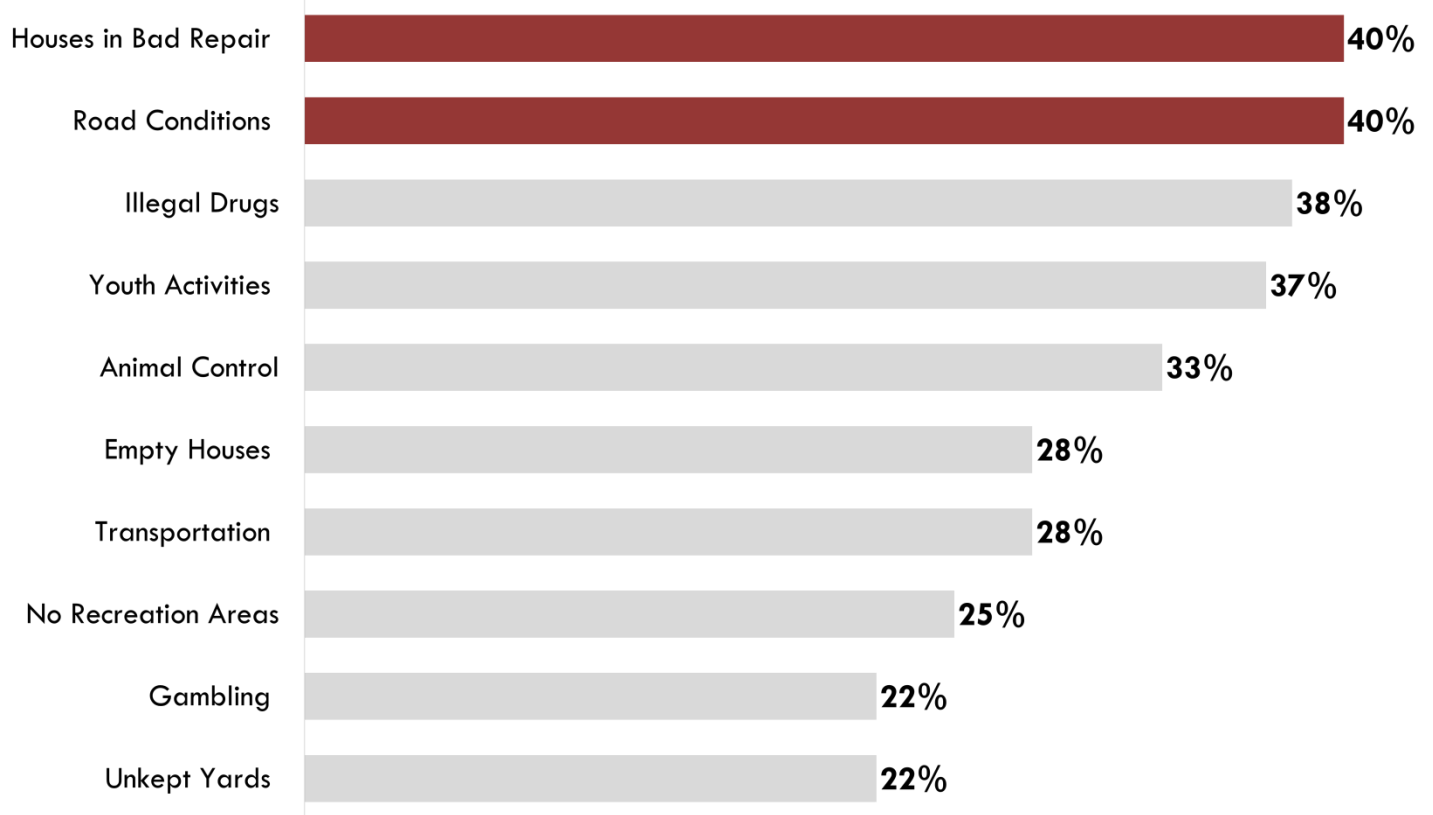
*The community assessment includes responses of 1,753 individuals surveyed used to establish key findings about the causes and conditions of poverty and the needs of the community assessed.*

**COMMUNITY CONCERNS**  
**HEALTH CONCERNS**  
**EDUCATION CONCERNS**  
**EDUCATION FOCUS GROUPS**  
**HOUSING ISSUES**  
**CHILD CARE PROBLEMS**  
**COMMUNITY STRENGTHS**  
**COMMUNITY FORUMS**





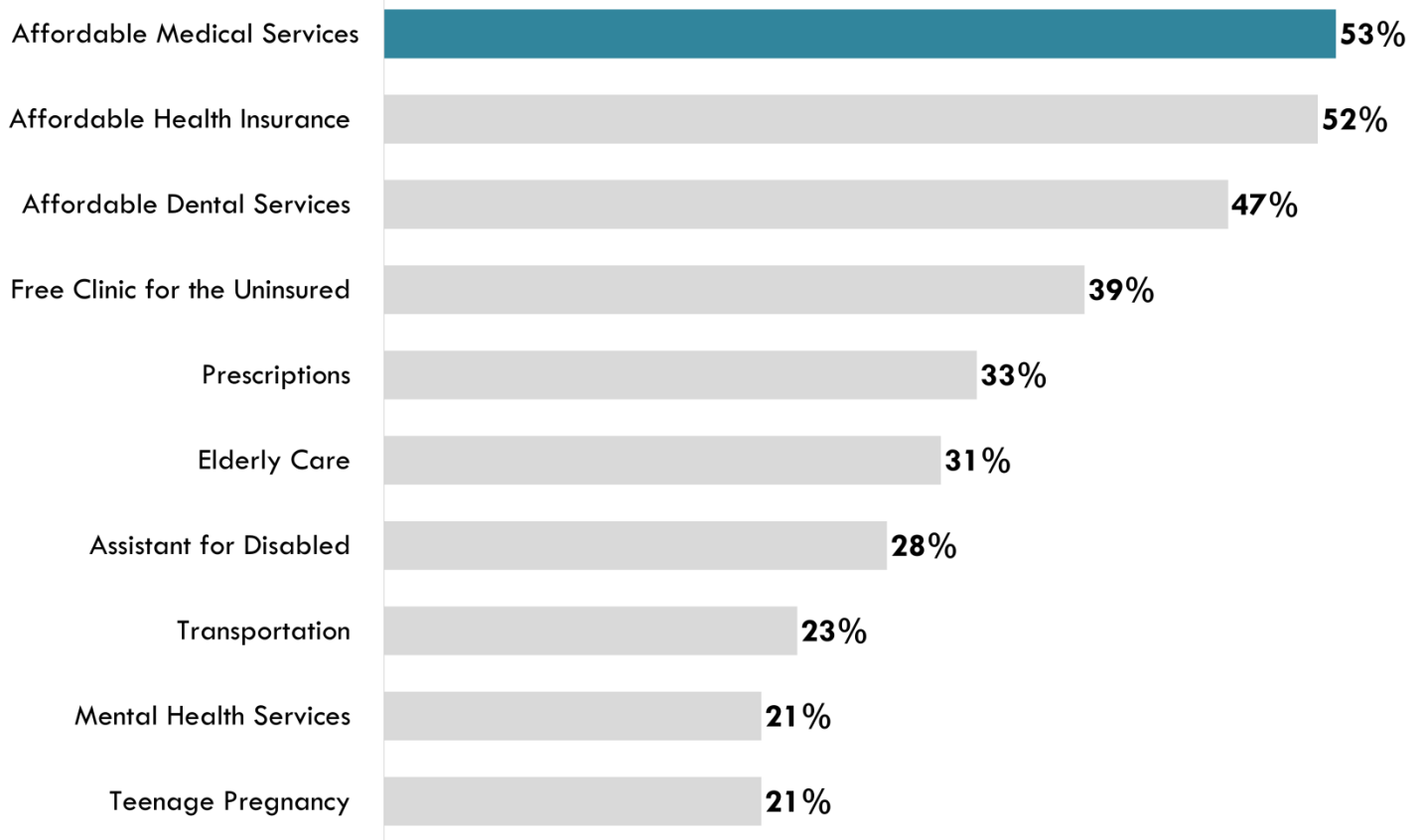
## Community Concerns by Rank for Service Area(Community Level)



## Community Concerns by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
Transportation	30%(7)	32%(5)	27%(6)	23%
Empty Houses	21%(10)	23%(9)	24%(8)	43%(2)
Gambling	7%	14%	13%	53%(1)
Gang Activity/Delinquency	7%	4%	6%	33%(7)
Homelessness	11%	25%(7)	15%(10)	19%
Houses in Bad Repair	37%(5)	44%(2)	43%(2)	36%(4)
Dangerous Traffic	28%(8)	23%(10)	8%	25%(10)
No Recreation Areas	32%(6)	26%(6)	25%(7)	16%
Youth Activities	40%(3)	46%(1)	37%(3)	24%
Animal Control	45%(2)	24%(8)	30%(4)	34%(5)
Road Conditions	49%(1)	33%(4)	44%(1)	33%(6)
Illegal Drugs	38%(4)	42%(3)	28%(5)	42%(3)
Other	13%	4%	3%	18%
Vandalism	14%	13%	13%	18%
High Crime Area	9%	11%	8%	26%(9)
Unkept Yards	23%(9)	17%	21%(9)	28%(8)

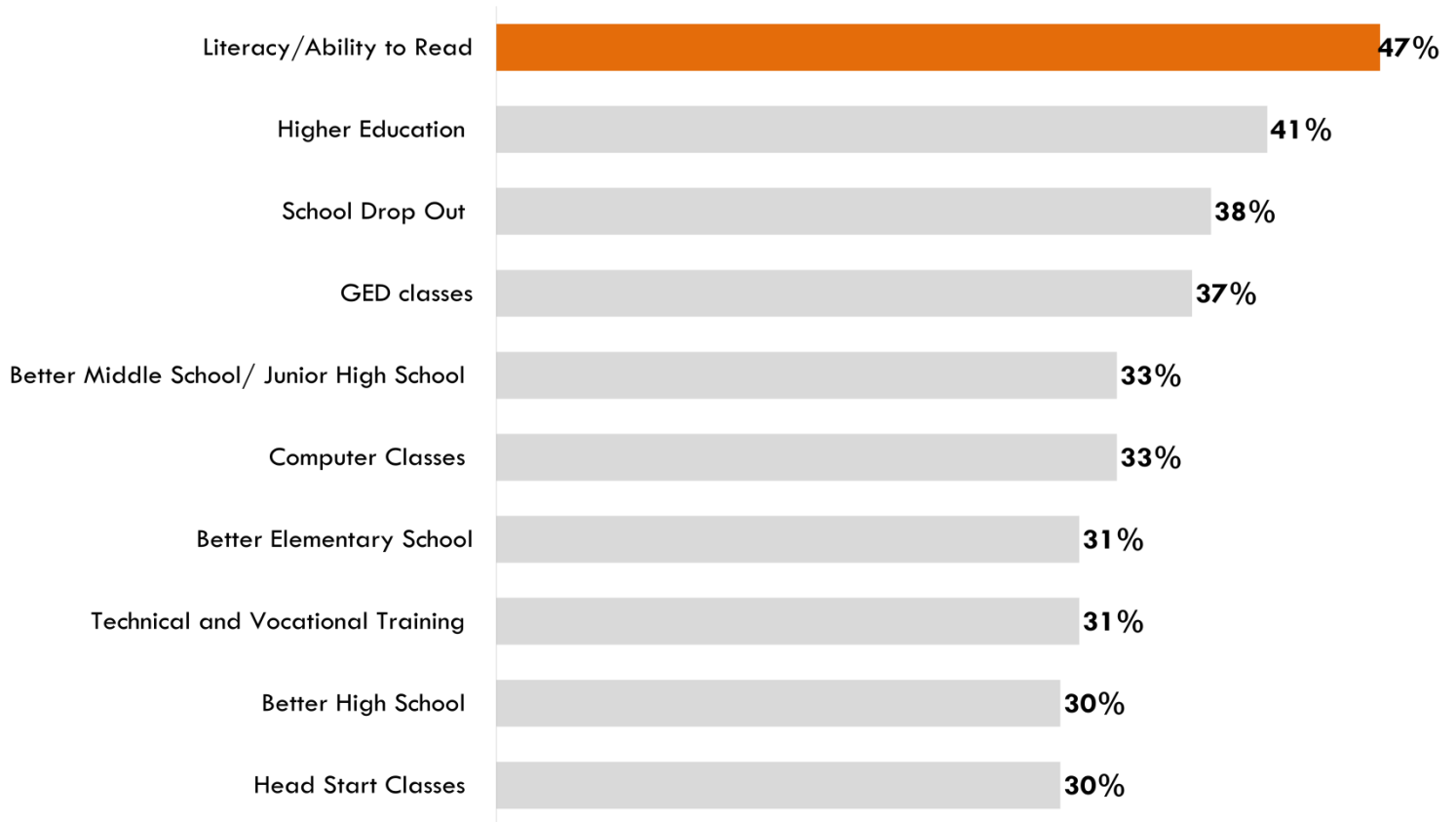
## Health Concerns by Rank for Service Area (Individual/Family Level)



## Health Concern by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
Affordable Medical Services	51%(1)	61%(1)	58%(1)	42%(4)
Affordable Health Insurance	50%(2)	52%(2)	55%(2)	50%(1)
Affordable Dental Services	46%(3)	47%(3)	46%(3)	50%(2)
Transportation	34%(5)	22%(8)	12%	24%
Child Immunizations	14%	9%	15%	18%
Mental Health Services	21%(9)	20%(9)	20%(9)	24%
Home Health/Hospice Care	12%	7%	9%	18%
Drug/Alcohol/Tobacco	14%	16%	11%	12%
Pre-Natal Care	10%	6%	9%	14%
Teenage Pregnancy	17%	19%(10)	21%(8)	29%(9)
Elderly Care	31%(7)	28%(6)	25%(6)	38%(5)
Prescriptions	37%(4)	34%(5)	26%(5)	36%(6)
Assistant for Disabled	31%(8)	27%(7)	24%(7)	31%(8)
Free Clinic for the Uninsured	34%(6)	36%(4)	42%(4)	45%(3)
Cancer Services	18%(10)	13%	15%(10)	34%(7)
Dialysis Services	6%	7%	4%	29%(10)

## Educational Issues by Rank for Service Area (Individual/Family Level)



## Educational Issues by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
Literacy/Ability to Read	48%(1)	48%(1)	51%(1)	39%(6)
Better Elementary School	36%(3)	24%(10)	30%(10)	32%(10)
Better Middle School/ Junior High School	35%(4)	27%(7)	31%(6)	38%(8)
Better High School	33%(6)	25%(9)	30%(9)	31%
Technical and Vocational Training	32%(7)	34%(5)	30%(8)	28%
Higher Education	41%(2)	46%(2)	38%(3)	40%(4)
Preschool Classes	24%	21%	22%	36%(9)
Head Start Classes	24%(10)	27%(8)	32%(4)	38%(7)
GED classes	29%(8)	38%(3)	39%(2)	40%(5)
Computer Classes	27%(9)	28%(6)	31%(5)	45%(2)
School Drop Out	35%(5)	34%(4)	30%(7)	51%(1)
Alternative School	21%	23%	19%	42%(3)



## Education Focus Groups (Educational Sector)

Telephone focus groups were conducted with schools and superintendents from the school districts within INCA's four county service area in July 2015. The following is a list of the issues, and concerns addressed. INCA utilizes information gathered from key sectors of the community, including the educational sector in assessing needs and resources, during the community assessment process or other times. A minimum of 4 contacts were made for each county, including superintendents, and high school, middle school, and elementary principals.

JOHNSTON COUNTY FOCUS GROUPS			
SCHOOL	CONCERNS	STRENGTHS	SERVICES NEEDED
<b>Tishomingo (Superintendent)</b>	Literacy/Ability to Read		Early Head Start
	Lack of Quality Nutrition/Diet		Head Start
	School Readiness	Community/Volunteer Involvement	Health & Fitness
	Not enough quality childcare facilities	Collaboration between community and schools	Nutrition Education
			Hygiene Education
	Finding qualified teachers		More community pride
<b>Mill Creek (Superintendent)</b>	Literacy/Ability to Read		More law enforcement
	Lack of food at home		More drug control
	Lack of education for parents	Community collaboration to accomplish goals	Services to motivate/increase parent involvement
	Lack of funding for school/New textbooks/ equipment	Passionate about children	More fields trips
	More computer education needed	Strong staff	Art Program for children
	Standardized Testing		
<b>Milburn (Superintendent)</b>	No infant care available		Clean up community
	No youth activities/recreational area		
	Illegal drug use		Health & Fitness
	Need for alternative school	School involvement	Youth activities
	No childcare available	Religious involvement	Before/After school programs/care
	No before/after school programs/care		Drug/ Alcohol Services
<b>Wapanucka (Superintendent)</b>	Lack of parental involvement		
	Early childhood education		
	Math & reading skills	Family togetherness	Early head start
	College preparation	Hardworking teaching staff	Summer School
	Lack of infant care available	Community collaboration	Before/after school program/care
	No Before/after school programs/care		

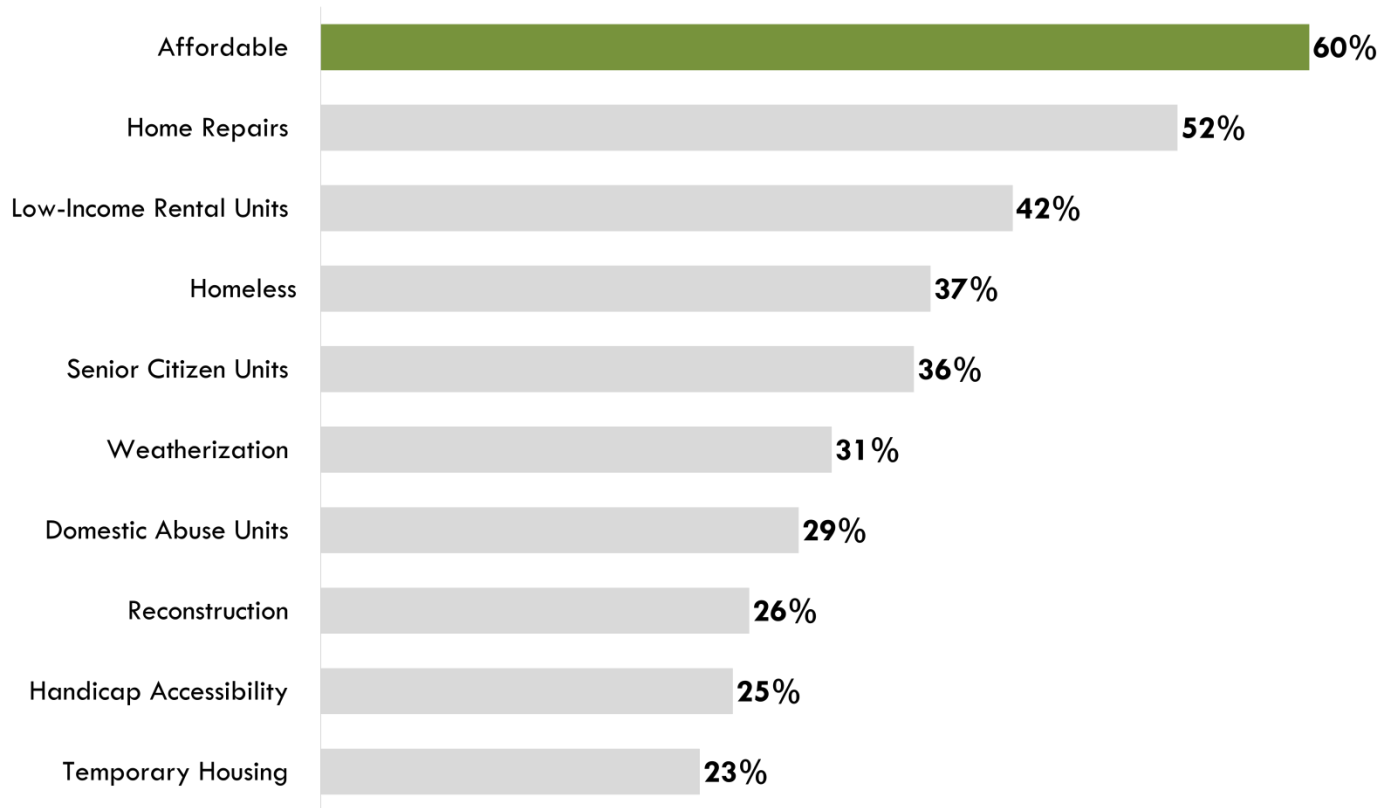
ATOKA COUNTY FOCUS GROUPS			
SCHOOL	CONCERNS	STRENGTHS	SERVICES NEEDED
<b>Atoka (Superintendent)</b>	Security/Break-ins/Vandalism	Good neighbors	Youth activities
	More computer education needed	Community Group involvement	Before/After school program/care
	High crime	Neighborhood involvement	Community recreation center
<b>Atoka (Elementary)</b>	School readiness		Resources for teen moms/pregnancy/sex education
	Lack of 0-3 year old program	Family togetherness	Youth activities
	Higher education for parents	School involvement	Foster services
	Lack of parenting skills	Neighborhood involvement	Domestic violence shelter/services
	Illegal drug use	Quality schools	Community recreation center
	No quality infant care available		
<b>Atoka (Middle School)</b>	More higher education focus		Youth activities
	More computer education needed		Drug/alcohol services
	No childcare available		Mental health services
	Lack of mental health services	Good neighbors	Youth activities
	Homelessness		Child care options
	Gambling		
<b>Atoka (High School)</b>	High poverty rate		Transportation
	More higher education focus		Youth Activities
	Students miss too many days	Good neighbors	Before/after school program/care
	Not enough childcare available	Family togetherness	Extended house childcare
	High poverty rate	Community group involvement	
	No recreational activities available	Religious involvement	
	No before/after school care	Small community	
	Transportation		
<b>Caney (Superintendent)</b>	Literacy/Ability to read		Health & Fitness
	Lack of focus/importance of education	Neighborhood involvement	Music program
	No before/after school programs	Family togetherness	

MARSHALL COUNTY FOCUS GROUPS			
SCHOOL	CONCERNS	STENGTHS	SERVICES NEEDED
<b>Madill (High School)</b>	Need for more English language learners(ELL)		Extracurricular activities
	Preparing kids for workforce	Community group involvement	Youth activities
	Little elective programs offered	Community support for schools	Before/after school program
	Lack of funding		
	No before/after school program		
<b>Madill (Elementary)</b>	Literacy/Ability to read		Bilingual studies
	Reaching Hispanic/bilingual students	Community group involvement	English classes for parents
<b>Kingston (Superintendent)</b>	Lack of funding		
	Loosing teachers to other states		
	Overcrowding of classrooms		
	More computer education needed	Family togetherness	Before/after school program
	Need for more quality teachers	Close knit community	Health &Fitness
	Local economy	Collaboration to help those in need	Technology training
	Latchkey kids/Parents work multiple jobs	Community support	
	High percentage receive free/reduced lunch		
<b>Kingston (High School)</b>	More computer education needed	School involvement	Homeless shelter
	Limited extended hours child care available	Community group involvement	Before/after school program
	Unemployment/Job opportunities in the area	Supportive of fundraisers/educational efforts	



MURRAY COUNTY FOCUS GROUPS			
SCHOOL	CONCERNS	STRENGTHS	SERVICES NEEDED
<b>Sulphur (Superintendent)</b>	Literacy/Ability to read		Reading/Literacy programs
	Educational importance to parents		Early head start
	Illegal drug use	Community collaboration	Health & Fitness
	No youth/recreational activities	INCA	Youth Activities
	Limited child care available	Community outreach to better serve needs	Before/After school programs
	Poor lifestyle choices being passed to children		History/science programs
<b>Sulphur (High School)</b>	Lack of funding		Health & Fitness
	Loosing teachers	Close knit community	Youth activities
	Lack of youth activities	Good neighbors	Before/after school programs
	Not enough quality child care	Supportive community	Early head start
	Finding & retaining quality teachers		Head Start
<b>Davis (Superintendent)</b>	Need more computer education	Supportive community	Health & Fitness
	No before/after school program	Collaboration between schools and community groups	Before/after school program
	Limited child care available		Extended hours child care
<b>Davis (Elementary)</b>	Literacy/Ability to read		Summer program
	Poverty rate	Parental involvement	Youth activities
	Services for special needs children	Business support	Reading programs
	Limited child care available/ Reliable options	Collaboration	Before/after school programs

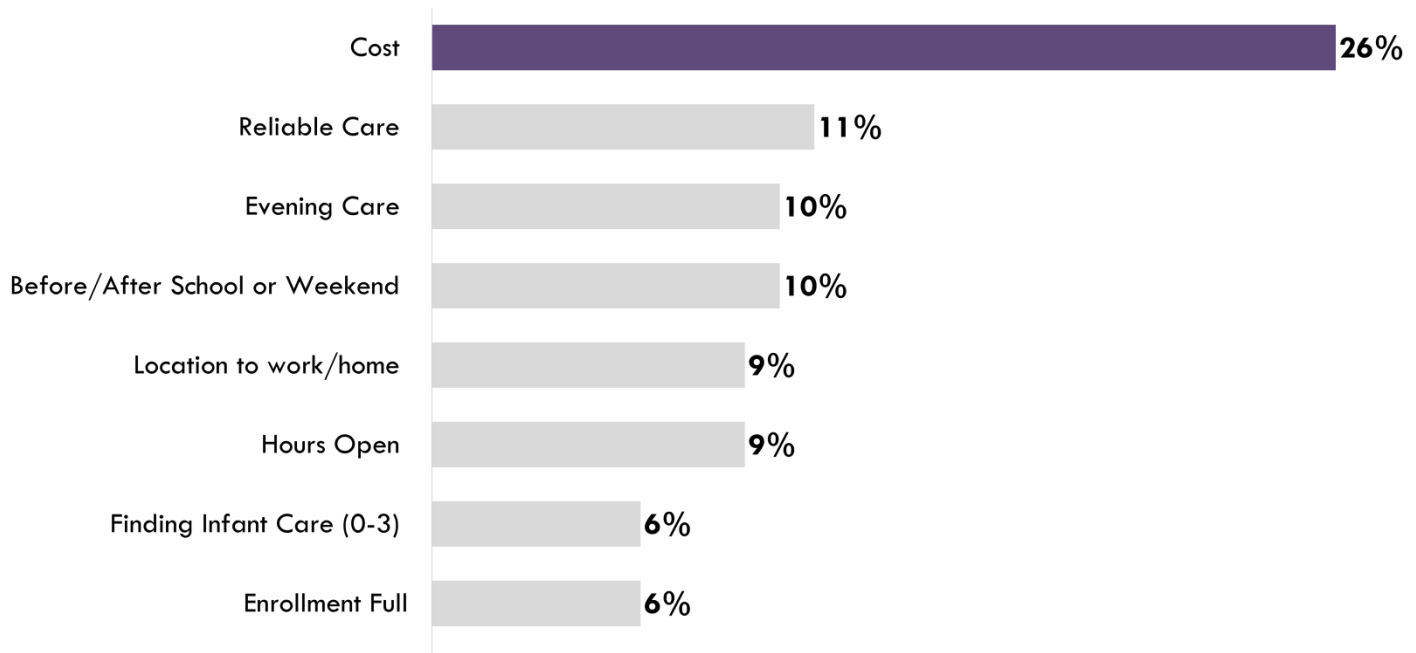
## Housing Issues by Rank for Service Area (Individual/Family Level)



## Housing Issue by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
Homeless	28%(7)	45%(3)	34%(4)	40%(6)
Affordable	61%(1)	62%(1)	63%(1)	53%(2)
Home Repairs	53%(2)	44%(4)	48%(3)	62%(1)
Reconstruction	32%(4)	14%	21%(9)	37%(7)
Rehabilitation	18%	20%(10)	20%	20%
Low-Income Rental Units	32%(5)	48%(2)	53%(2)	35%(8)
Senior Citizen Units	40%(3)	34%(5)	29%(6)	41%(5)
Handicap Accessibility	23%(9)	23%(8)	20%(10)	33%(9)
Temporary Housing	23%(10)	22%(9)	21%(8)	26%
Domestic Abuse Units	21%	28%(7)	24%(7)	42%(4)
Vacant lots	24%(8)	15%	10%	43%(3)
Other	7%	4%	2%	31%(10)
Weatherization	33%(6)	34%(6)	34%(5)	24%

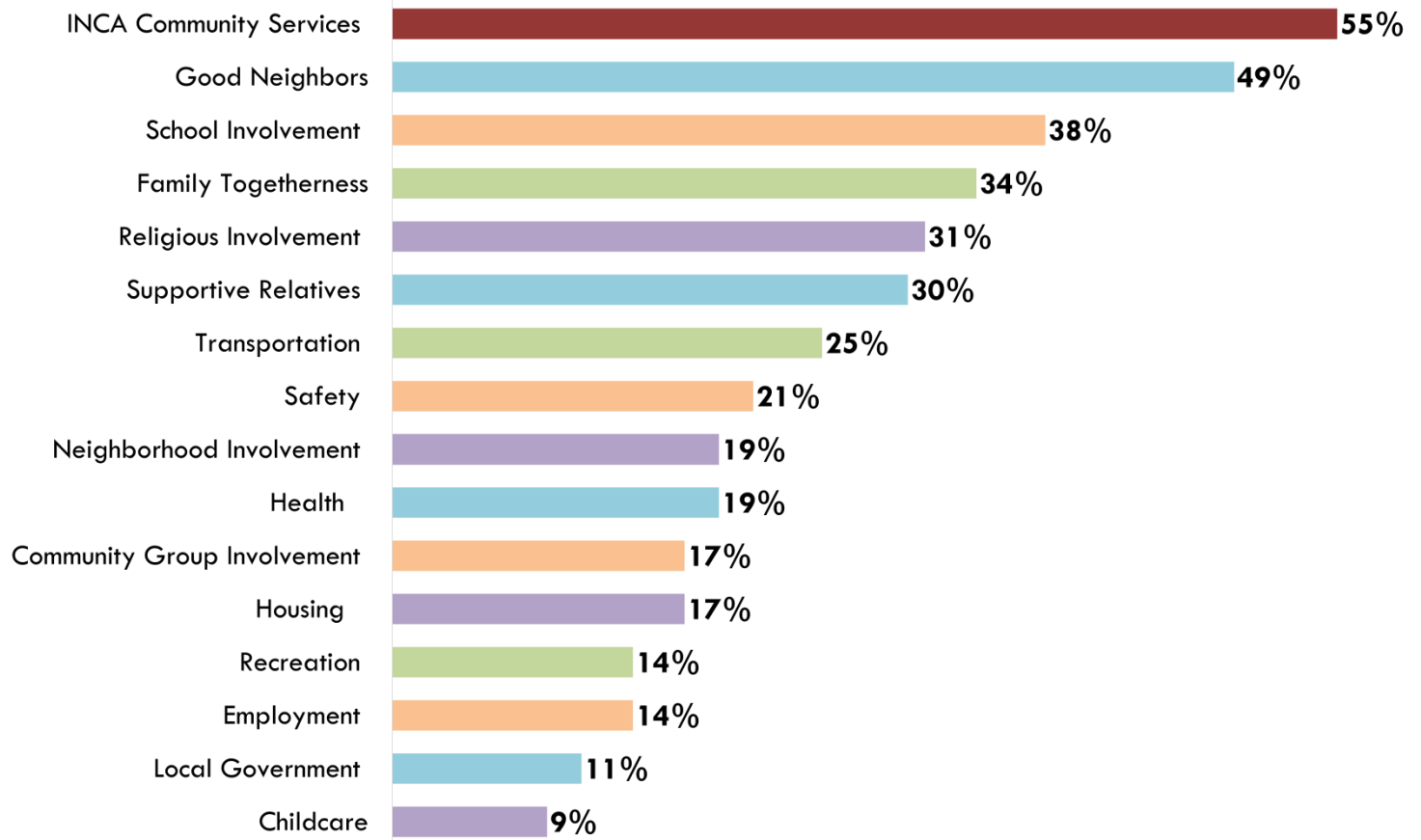
## Child Care Problems by Rank Service Area (Individual/Family Level)



## Child Care Problems by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
Cost	32%(1)	18%(1)	19%(1)	36%(1)
Location to work/home	11%(2)	7%(5)	5%	13%(3)
Hours Open	9%	7%	8%(5)	11%(4)
Finding Infant Care (0-3)	4%	5%	4%	10%
Reliable Care	10%(4)	12%(2)	11%(2)	10%
Evening Care	9%(5)	9%(3)	9%(4)	14%(2)
Before/After School or Weekend	11%(3)	8%(4)	9%(3)	10%(5)
Enrollment Full	3%	5%	4%	10%

## Community Strengths by Rank for Service Area



## Community Strengths by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
Good Neighbors	43%	58%	56%	39%
INCA Community Services	50%	67%	51%	52%
School Involvement	40%	30%	39%	44%
Neighborhood Involvement	22%	14%	12%	26%
Family Togetherness	36%	34%	37%	27%
Supportive Relatives	35%	23%	30%	31%
Community Group Involvement	20%	13%	12%	21%
Health	18%	19%	15%	22%
Transportation	22%	29%	24%	26%
Local Government	7%	7%	9%	21%
Recreation	16%	5%	9%	26%
Housing	17%	15%	9%	25%
Childcare	6%	8%	9%	14%
Employment	8%	11%	16%	19%
Safety	12%	18%	27%	26%
Religious Involvement	32%	38%	28%	26%



## Community Forums (Community/Faith Based, Public/Private Sector)

Community Needs Assessment Forums were held throughout INCA's four county service area in the months of April through June 2015. The following are a list of the forums and the comments from each. INCA utilizes information gathered from key sectors of the community in assessing needs and resources, during the community assessment process or other times. These sectors would include at minimum: Community-based organizations, faith-based organizations, private sector, public sector, and educational institutions.

JOHNSTON COUNTY FORUMS			
NAME OF EVENT	DATE	ATTENDANCE	COMMENTS
Tishomingo City Council	04/20/15	75	The City enjoyed the Annual Report INCA presented and Paul Roan, a former Democratic member of the Oklahoma House of Representatives, representing District 20, spoke highly of all the services and programs that INCA offers.
Johnston County Commissioners Meeting	04/27/15	14	Roy Wayne Blevins serves on INCA's Board of Directors and him and the other commissioners complimented INCA on the services being provided throughout the county. They were very appreciated of the employees and the programs being provided to help the people within Johnston County.
Tishomingo Development Team Turning Point Coalition	05/05/15	12	Very impressed with INCA's Annual Report. Spoke highly of INCA's Marketing efforts – getting the word out into the Community so people know what programs and services INCA has to offer.
Johnston County Department of Human Services (DHS)	05/06/15	8	DHS is a big partner in each of our counties. They were impressed to hear about the homeless program and what services we are providing. Detailed questions about qualifications.
Johnston County Ministerial Alliance (J.C.M.A)	05/12/15	8	The homeless program was priority for them. They work with many people who are in need of assistance and want to insure Johnston County is receiving benefits.
Johnston County Chamber of Commerce	05/21/15	20	The Chamber met with a great luncheon. We received accolades for our services within the county and hope to have gained some new partnerships for the Christmas Projects.

ATOKA COUNTY FORUMS			
NAME OF EVENT	DATE	ATTENDANCE	COMMENTS
Atoka County Commissioners Meeting	04/20/15	8	Cliff Ridgway serves on the INCA Board of Directors and he speaks highly of the programs INCA offers. The Commissioners actively engaged in the annual report presented. Members in attendance spoke highly of the programs and asked questions pertaining to the homeless assistance program.
Atoka City Council	04/20/15	13	City Council members asked many questions about the Head Start Program, Transportation, and Homeless Assistance. Want to ensure the residents within the city are receiving services as needed.
Atoka Ministerial Alliance	04/21/15	17	The Ministerial Alliance works closely with INCA on homeless assistance projects and other aspects regarding people in the community. They were eager to learn more about the Emergency Solutions Grant and how the people can benefit from its services.
Atoka County Department of Human Services (DHS)	04/30/15	22	DHS and INCA have a long lasting partnership and both hope to continue collaboration on various projects and to assist the people within the community. Sharing resources has made a big impact on the services being provided and allows both organizations to provide referrals as needed.
Atoka Local Emergency Planning Committee (LEPC) Meeting	04/30/15	7	The LEPC is coordinating with JAMM Transit in case of a disaster. Resources such as food banks and funding were discussed for the planning aspect.
Atoka/Coal Partnership for Change Turning Point Coalition	05/12/15	20	The turning point coalition has worked with INCA for many years on various projects, they had some great ideas about how to help out within the community, and some suggestions were community wide baby showers and donating bags for foster children. They were impressed with the amount of services INCA provides each year and with the number of people helped.
Atoka County Child Welfare	05/26/15	25	Was impressed with the Holiday projects that INCA offers and the number of children that we serve Christmas gifts to.
Atoka County Chamber of Commerce	06/10/15	30	The Atoka Chamber has a lot of members who are very active within INCA by volunteering and working together on various projects. The chamber is very receptive of the services offered and wanted detailed information regarding the RX for Oklahoma Program, VITA, and other senior services we are offering.

MARSHALL COUNTY FORUMS			
NAME OF EVENT	DATE	ATTENDANCE	COMMENTS
Marshall County Commissioners	04/20/15	14	Erin Lemons, Chairman is a strong advocate for INCA Community Services. She spoke highly about the wonderful programs that INCA offers.
Madill City Council	05/12/15	24	Many people were in attendance of the city council meeting and were actively engaged in the services we provide. INCA is held in high esteem by them and they had great things to say.
Marshall County Partners in Progress Turning Point Coalition	05/20/15	8	The turning point coalition is very active in Marshall County. They were impressed with the number of children served through the Christmas Projects. They also wanted lots of information regarding taxes, head start, and homeless assistance.
MURRAY COUNTY FORUMS			
NAME OF EVENT	DATE	ATTENDANCE	COMMENTS
Murray County Department of Human Services	05/04/15	18	DHS wants to continue to partner and leverage our resources from each other in order to fulfill the needs of people in Murray County.
Murray County Commissioners	05/15/15	6	The County Commissioners really enjoyed INCA's Annual Report and they want to continue to refer people in their Districts to INCA for assistance.
Kiwanians Civic Group	05/19/15	9	Kiwanians want to continue to partner with INCA.
Murray County Chamber of Commerce	05/27/15	18	Wes Hilliard, House of Representatives for District 22, was very impressed with all the services that INCA offers.
Murray County Ministerial Alliance	05/27/15	22	The pastors and elders who attended were impressed with the impact that INCA's programs have on the community. By partnering together and working as a team we are able to assist more people with resources.
Davis Nutrition Center	05/29/15	52	The Davis Senior Citizens were interested in JAMM Transit and how they could get a route started in Davis. They were also impressed with the services that INCA offers.





# Services Offered

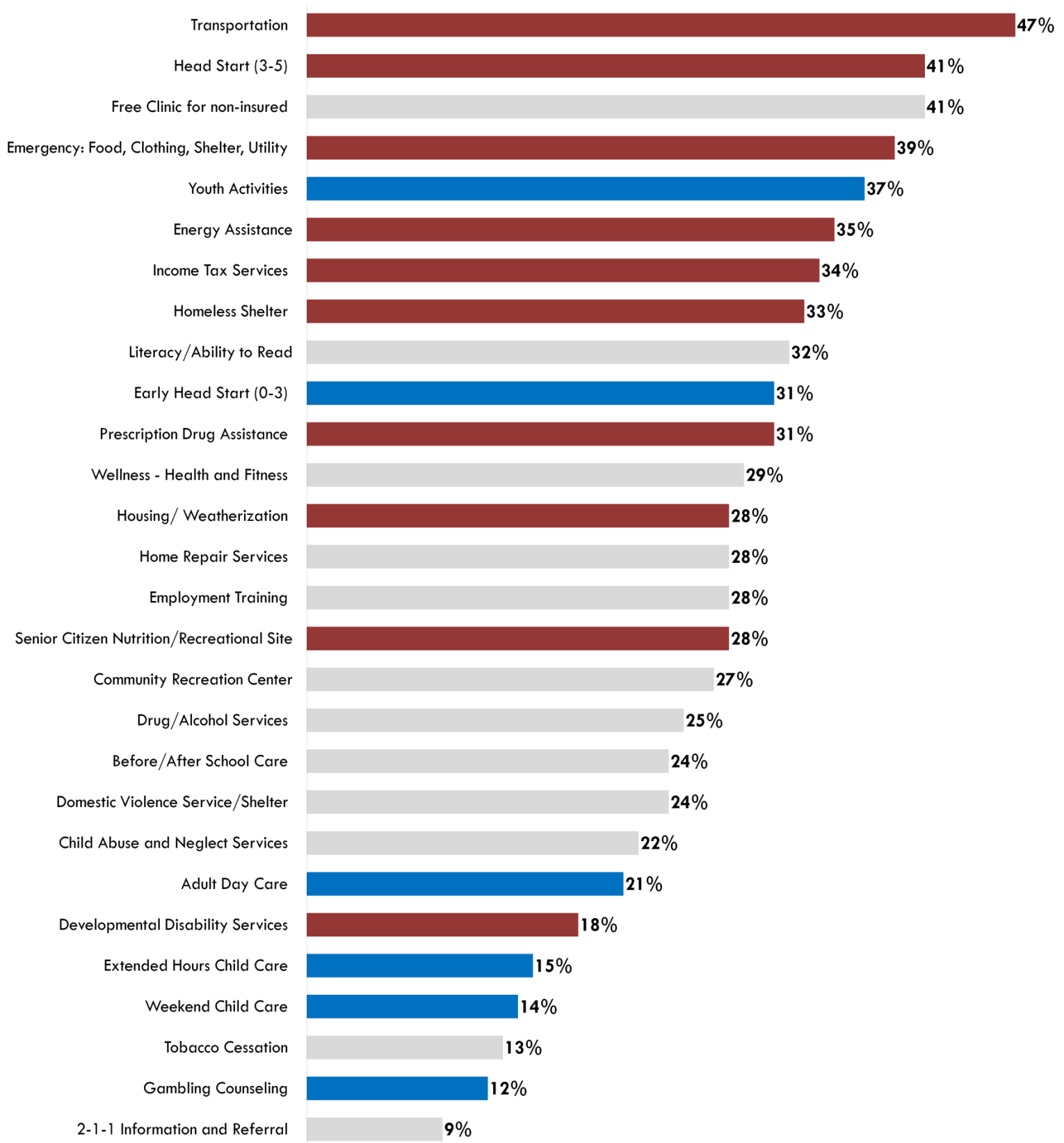
*Services that survey respondents would like to see continued or offered in their community.*

**SERVICES OFFERED/CONTINUED BY RANK**

**SERVICES OFFERED/CONTINUED BY COUNTY**



## Services Offered/Continued by Rank for Service Area (Community Level)



**Services in red are currently offered in whole or in part by INCA.**

**Services in blue have LIMITED OR NO resources available in service area.**

## Services Offered or Continued by County

	JOHNSTON	ATOKA	MARSHALL	MURRAY
Transportation	50%	58%	53%	27%
Head Start (3-5)	42%	35%	43%	45%
Adult Day Care	16%	18%	18%	30%
Before/After School Care	23%	27%	23%	24%
Early Head Start (0-3)	30%	26%	37%	31%
Income Tax Services	37%	34%	34%	30%
Housing/ Weatherization	29%	35%	25%	24%
Home Repair Services	29%	37%	31%	16%
Developmental Disability Services	16%	26%	17%	14%
Energy Assistance	38%	44%	30%	29%
Youth Activities	36%	40%	34%	37%
Drug/Alcohol Services	21%	30%	15%	32%
Wellness - Health and Fitness	28%	30%	31%	25%
Homeless Shelter	23%	41%	30%	37%
Literacy/Ability to Read	30%	27%	24%	48%
Community Recreation Center	29%	28%	17%	35%
Employment Training	23%	30%	22%	36%
Emergency Assistance: Food, Clothing, Shelter, Utility	40%	43%	36%	36%
Free Clinic for non-insured	36%	43%	48%	38%
Senior Citizen Nutrition/Recreational Site	26%	29%	22%	36%
Child Abuse and Neglect Services	17%	29%	18%	25%
Domestic Violence Service/Shelter	17%	30%	21%	29%
Prescription Drug Assistance	24%	41%	28%	31%
Tobacco Cessation	11%	14%	6%	22%
Gambling Counseling	5%	16%	11%	15%
2-1-1 Information and Referral	8%	9%	6%	13%
Weekend Child Care	11%	21%	11%	11%
Extended Hours Child Care	13%	19%	10%	16%

# Community Resources

*Community resources and partnership were collected to ensure needs beyond agency services are met.*

**AVAILABLE RESOURCES**



## Available Resources for Services Needed by Rank

	JOHNSTON	ATOKA	MARSHALL	MURRAY	SERVICE AREA
TRANSPORTATION	Chickasaw Nation	Choctaw Nation	Chickasaw Nation	Chickasaw Nation Oklahoma School of Deaf Veterans Center in Sulphur	INCA Public School Systems Little Dixie Transit TD Transit SoonerRide SORTS Transit Red River Road Runner Inspirations
HEAD START/ PRE-SCHOOL/ CHILD CARE-CENTERS/ HOME DAY CARES	Chickasaw Nation (3-4) Tishomingo School District (4 year old) Milburn School District (3 yr olds) Coleman School District (3 & 4 yr olds) Wapanucka School District (3 yr olds) Campus Kids LLC of Tishomingo (0-11) Kristie's Kid Kare of Tishomingo (0-11) Gayle Teel Child Care Home in Tishomingo (0-11) Creda Riddle Child Care Home in Mill Creek (0-11)	Choctaw Nation (3-4) Atoka School District (4 year olds) Stringtown School District (4 year old) Tushka School District (4 year old) Lane School District (3-4 year old) Harmony School District (3-4 year old) Day's Children Center (0-11) Deborah Kenyon Child Care Home (0-11) Kathy Smith Child Care Home (0-11) Laura Wiley Child Care Home (0-11) Brenda Keeler Child Care Home (0-11)	Chickasaw Nation (3-4) Kingston School District (4 yr olds) Madill School District (4 yr olds) Love Bugs Child Care Center in Kingston (0-11) A&C Skool House LLC in Kingston (0-11) Fran Drummond in Madill (0-11) 4 Little Ones Learning Center in Oakland (0-11) Madill Community LLC (0-11) Floye K. Eddy Child Care Home in Madill (0-11) Patsy Howell Child Care Home in Madill (0-11)	Chickasaw Nation (3-4) Sulphur School District (4 year olds) Davis School District (4 year olds) Faith Christian School of Sulphur (0-11) Wolf Pup Child Care Center of Davis (0-11) Yolanda Bishop Child Care Home of Davis (0-11) Mikka Danker Child Care Home of Davis (0-11) Carol Rankin Child Care Home of Davis (0-11) Kenna Cornell Child Care Home of Sulphur (0-11) Nicole Duck Child Care Home of Sulphur (0-11) Amber Garcia Child Care Home of Sulphur (0-11) Janelle Gilbert Child Care Home of Sulphur (0-11) Carrie Moreno Child Care Home of Sulphur (0-11) Mary Woods Child Care Home of Sulphur (0-11)	INCA



FREE/SLIDING SCALE CLINIC FOR NON-INSURED	<p>Family Health Clinic of Southern Oklahoma (FHSCO)</p> <p>Chickasaw Nation Health Clinic</p>	<p>Family Health Clinic of Southern Oklahoma</p> <p>HOPE Clinic</p> <p>Choctaw Nation Custom Dental</p>	<p>Charity Care</p> <p>Madill IMMh</p>	-----	<p>Family Good Sheppard Clinic of Ardmore</p>
EMERGENCY SERVICES: FOOD, CLOTHING, SHELTER, UTILITY	<p>Chickasaw Nation</p> <p>The Closet</p> <p>The Lighthouse</p> <p>Ministerial Alliance</p> <p>MADD Ministries</p> <p>Tishomingo Sooner Foods</p> <p>Murray State College</p>	<p>Choctaw Nation</p> <p>Atoka Food Warehouse</p> <p>Salvation Army</p> <p>Kiamichi Technology Center Career and Community Leaders of America ( FCCLA)</p> <p>Atoka County Community Chest</p> <p>Salvation Army</p> <p>Sonny’s Country Market</p> <p>KEOR-KHKC Radio Station</p>	<p>Chickasaw Nation</p> <p>First Baptist Church Clothing House</p> <p>Bread of Life</p>	<p>Chickasaw Nation</p> <p>Ministerial Alliance</p> <p>First Freewell Baptist Clothing Bank</p> <p>Methodist Church Food Bank</p> <p>Harvest Basket</p> <p>Kiwanis Club</p>	<p><b>INCA</b></p> <p>Department of Human Service</p> <p>Faith-based organizations</p> <p>Ministerial Alliances</p> <p>Red Cross</p> <p>Lions Clubs</p> <p>Public School Systems</p> <p>National Letter Carriers Association</p> <p>Family Johnston County 4 H Organizations</p> <p>County Health Departments</p> <p>Southern Oklahoma Nutrition Program (SONP)</p> <p>Band of Brothers</p>
YOUTH ACTIVITIES	<p>Chickasaw’s Boys and Girls Club</p> <p>Youth Soccer Tish/Wapanucka</p> <p>Youth Baseball – Coleman</p> <p>OSU Extension Center</p> <p>Johnston County 4H Boy and Girl Scouts</p> <p>Camp Fire Girls</p> <p>Camp Bond</p>	<p>Choctaw Youth Empowerment</p> <p>OSU Extension Center</p> <p>Atoka County Youth Soccer</p> <p>Atoka Little League</p> <p>Atoka County 4H</p> <p>Boy and Girl Scouts</p> <p>Camp Fire Girls</p>	<p>Chickasaw Youth Council</p> <p>OSU Extension Center</p> <p>Marshall County Soccer</p> <p>Little League</p> <p>4H</p> <p>Boy and Girl Scouts</p> <p>Camp Fire Girls</p>	<p>Chickasaw Youth Council</p> <p>OSU Extension Center</p> <p>Murray County Youth Soccer</p> <p>Little League</p> <p>4H</p> <p>Boy and Girl Scouts</p> <p>Camp Fire Girls</p>	<p>Faith-based organizations</p>

ENERGY ASSISTANCE	-----	Salvation Army	-----	-----	INCA Department of Human Service
FREE INCOME TAX SERVICES	Chickasaw Nation	Choctaw Nation	Chickasaw Nation	Chickasaw Nation	INCA
HOMELESS SHELTER SERVICES	Chickasaw Nation OG&E Electric Company Oklahoma Natural Gas Company REA Electric Company	Choctaw Nation AEP/PSO Electric Southeastern Electric Choctaw Electric Center Point Energy	Chickasaw Nation OG&E Electric Company Oklahoma Natural Gas Company REA Electric Company	Chickasaw Nation OG&E Electric Company Oklahoma Natural Gas Company	INCA Southeastern HUD Continuum of Care (CoC) Social Security Office Sheriff Departments Police Departments Red Cross Salvation Army Counseling agencies Faith Based Organizations Department of Human Services Health Department Municipal Authorities Local Landlords Propane companies Local Businesses for employment
LITERACY/ABILITY TO READ	Tishomingo Public Library Chickasaw Nation Murray State College	Kiamichi Technology Center of Atoka Choctaw Nation Atoka Adult Night School Classes Community Chest emergency prescription assistance program –INCA	Marshall County Adult Night School Classes Chickasaw Nation	Sulphur Public Library Chickasaw Nation	-----
EMERGENCY PRESCRIPTION ASSISTANCE DRUG PROGRAM	-----	Rx Shoppe Ritter's Pharmacy	-----	-----	INCA Atoka Wal-Mart Pharmacy

PRESCRIPTION DRUG ASSISTANCE	RX for Oklahoma INCA	RX for Oklahoma INCA	RX for Oklahoma INCA	RX for Oklahoma INCA	<b>INCA</b>
WELLNESS & HEALTH & FITNESS	Chickasaw Fitness Center  Murray State College Gym	Partnership for Change  Choctaw Fitness Center	-----	-----	County Health Department
HOUSING/ WEATHERIZATION (LOW INCOME-SUBSIDIZED)	Chickasaw Nation  OG&E  INCA LLC Apartments  Oakview/Deer Meadow/Pioneer Village  Tishomingo Apartments  Sunset Terrace of Tishomingo	Choctaw Nation  INCA Rental Property  Sunset Village of Atoka  Rural Development  Ravia Apartment	Chickasaw Nation  OG&E  Carol Lynn Apartments of Kingston  Park Place Apartments of Madill	Chickasaw Nation  OG&E  INCA Rental Property  Green Development Services in Sulphur and Davis  Sulphur Apartments  Terrace Apartments  Village Apartments in Sulphur	<b>INCA</b>  Little Dixie Community Action  Self Help Housing  Housing Authorities
HOME REPAIR SERVICES	Chickasaw Nation	Choctaw Nation	Chickasaw Nation	Chickasaw Nation	Southern Oklahoma Nutrition Program (SONP)
EMPLOYMENT TRAINING	Chickasaw Nation	Kiamichi Technology Center of Atoka  Choctaw Nation	Chickasaw Nation	Chickasaw Nation	Southern Oklahoma Workforce Board

SENIOR CITIZEN NUTRITION/ RECREATIONAL SITE/SENIOR SERVICES	Chickasaw Nation	Choctaw Nation	Chickasaw Nation  Madill, Kingston, Senior Centers  Buncombe Creek Community  Enos Community Center  Fred Stanley Nutrition Site  Lebanon Senior Citizen Center  Ray Smith Memorial Senior Citizens Center  Shay Community Center	Chickasaw Nation, Sulphur, Davis Senior Citizens Center  INCA Retired Senior Volunteer Program (RSVP)  Dougherty Senior Citizens Center  Murray County Nutrition Site  Oak Grove Senior Citizens Center	Southern Oklahoma Nutrition Program (SONP)
	Southern Oklahoma Development Agency (SODA)	Atoka Nutrition Center Site			INCA- Rx for Oklahoma Prescription Drug Assistance
	Connerville Senior Center	Bently Community Center			INCA - Medicare Improvement for Patients and Provisions Act (MIPPA) (Medicare Counseling)
	Tishomingo Nutrition Site	Boehler, Crystal, Sunkist Sr & Community Centers			INCA - Navigator (Affordable Healthcare Act)
	Ravia Nutrition Site	Farris Senior/Community Center			INCA - Medical Lending Closet
	Mill Creek Nutrition Site	Harmony Community & Senior Center			Foster Grandparents
	INCA Retired Senior Volunteer Program (RSVP)	Lane Senior Citizens Center			Experience Works
		Stringtown Senior Nutrition Site			Advantage Care
		Wilson Community Sr. Citizens			Local Housing Authorities
		Association of Atoka County			County Health Departments
COMMUNITY RECREATION CENTER	Chickasaw Community Center	Atoka	Kingston Senior Citizen Nutrition Center	Chickasaw Cultural Center	Department of Human Services
	Milburn Community Center	Lane	Chickasaw Community Center		SoonerRide
	Ravia Senior Citizen Site	Harmony	Community Building		-----
		Stringtown	Madill Nutrition Center		
DRUG/ALCOHOL SERVICES	Chickasaw Nation				
	Crossway Counseling Services	-----	-----	-----	-----
	Murray State College				
	Chickasaw Health Center				

BEFORE/ AFTER SCHOOL CARE	Boys and Girls Club	-----	-----	Boys and Girls Club	-----
DOMESTIC VIOLENCE SERVICES/ SHELTER	Chickasaw Nation	Choctaw Nation Battered Women Organization	Chickasaw Nation	Chickasaw Nation	-----
CHILD ABUSE & NEGLECT SERVICES	Crossway Counseling Services – Parenting Class	-----	-----	-----	Department of Human Services  Oklahoma Families First
ADULT DAY CARE	Indian Territory Adult Day Center	-----	-----	-----	-----
DEVELOPMENTAL DISABILITY SERVICES	RAVE INCA	RAVE INCA	RAVE INCA Sunshine Industries	RAVE INCA	<b>INCA</b>
MEDICAL RELATED ASSISTANCE	Sooner Pharmacy	Atoka County Community Chest  Custom Dental  Atoka Medical Clinic  Good Journey Home Health  Hope Clinic  ABC Clinic  Rx Shoppe Pharmacy  Ritter’s Pharmacy  Atoka County Medical Hospital	-----	Arbuckle Hospital	INCA Rx for Oklahoma Prescription Drug Assistance  INCA -Medicare Improvement for Patients and Provisions Act (MIPPA) (Medicare Counseling)  INCA -Navigator (Affordable Healthcare Act)  INCA - Medical Lending Closet  Health Departments  Social Security Office  Oklahoma Medicare  Oklahoma Medicaid  Lee Family Clinic  University Medical Group  Wal-Mart Pharmacy  Healthback Home Health

TOBACCO CESSATION	TSET	TSET Partnership for Change	TSET	TSET	TSET County Health Department
GAMBLING COUNSELING	Chickasaw Nation	Choctaw Nation	Chickasaw Nation	Chickasaw Nation	Chickasaw/Choctaw Nation
INFORMATION AND REFERRAL	-----	-----	-----	-----	2-1-1 <b>INCA</b> County Health Departments Department of Human Services (DHS) Chickasaw Nation Big Five Community Services KIBOIS Community Action Agency Foundation Inc Little Dixie Community Action Agency Southern Oklahoma Development Agency (SODA) Salvation Army Southern Oklahoma Nutrition Program (SONP) Local emergency management services Red Cross Faith-based Organizations Chambers of Commerce OSU Extension offices

<b>FAMILY AND INDIVIDUAL COUNSELING (MENTAL HEALTH)</b>	Chickasaw Nation  Crossway Counseling Services Counseling, Inc.  Pennington Creek Lifeshouse Refuge Behavior Health	Choctaw Nation  Carl Albert outpatient - Atoka  LXE counseling service Atoka	Chickasaw Nation  Providence Family and Individual Counseling	Chickasaw Nation  Crossway Counseling	Mental Health of Southern OK  Southern OK Treatment Service  Oklahoma Families First

# Customer Satisfaction

*Customer satisfaction data and customer input, collected as part of the community assessment, is included in the strategic planning process.*

**AGENCY WIDE  
HEAD START  
JAMM TRANSIT  
RAVE  
RX FOR OK  
WEATHERIZATION**





## Agency Wide (254 customers surveyed)

	JOHNSTON	ATOKA	MARSHALL	MURRAY	SERVICE AREA
The office was easy to find, well marked, and convenient.	98%	99%	84%	100%	95%
When I entered the building, I felt welcome.	88%	96%	82%	100%	91%
The office was clean, tidy, and comfortable.	92%	94%	75%	94%	90%
I met with staff at or near the time of my appointment time.	92%	95%	84%	98%	93%
I didn't have an appointment, but was served in a timely manner.	96%	95%	93%	100%	93%
Staff was courteous, respectful, friendly, and helpful.	91%	98%	91%	100%	95%
Staff was sensitive to my situation and needs.	89%	91%	97%	100%	91%
My need or reason for visit was met.	96%	93%	78%	98%	93%
INCA was unable to meet my need(s), but I was referred to other provider(s).	76%	87%	91%	98%	88%
Staff offered information about other services available.	81%	93%	96%	100%	93%
I would recommend INCA to friends and family.	87%	99%	85%	100%	93%

INCA helps improve the condition in which low-income people live.	81%	93%	83%	100%	94%
INCA's website is easy to navigate.	86%	91%	93%	98%	92%
Rated INCA's service 7 or higher. (1 inadequate to 10 Outstanding)	75%	99%	66%	100%	86%

## HEAD START (257 parents surveyed)

Reported their <b>child learned from attending Head Start classes.</b>	100%
Reported their child <b>enjoys attending Head Start.</b>	100%
Reported the <b>staff provides answers</b> to my questions or concerns.	100%
Reported they <b>feel welcome</b> in their child's classroom.	100%
Reported having the <b>opportunity to provide input</b> into classroom activities.	95%
Reported having been made <b>aware of volunteer opportunities.</b>	98%
Reported to find <b>parent meetings helpful.</b>	89%
Reported that <b>translation is provided</b> in their home language	69%

## J.A.M.M. TRANSIT (305 riders surveyed)

Reported the <b>fares to be reasonable.</b>	99%
Reported to be <b>satisfied with the overall service.</b>	92%
Reported being <b>satisfied with the comfort and seating</b> of the vehicle.	92%
Reported being <b>satisfied with the driver's driving ability.</b>	90%
Reported being <b>satisfied with the driver's professionalism.</b>	91%
Reported being <b>satisfied with the cleanliness of the vehicle.</b>	91%
Reported being <b>satisfied with their experience with office staff.</b>	86%
Reported the <b>hours of operations are meeting needs.</b>	83%
Reported to be <b>satisfied with the timeliness and reliability</b> of service.	81%

## R.A.V.E. (62 clients/participants surveyed)

Would <b>recommend program</b> to others in need.	100%
Believe <b>RAVE improves living conditions for people with developmental disabilities.</b>	98%
Reported <b>staff to be courteous, respectful, friendly, and helpful.</b>	98%
Reported the <b>program meets their needs.</b>	95%
Reported being <b>satisfied with overall service.</b>	95%
Reported <b>staff's abilities to be good to excellent.</b>	90%

## RX for OKLAHOMA (54 clients surveyed)

Percent of requests for assistance with <b>prescriptions that were filled.</b>	94%
Reported <b>staff to be extremely helpful.</b>	98%
Reported <b>program to be extremely helpful.</b>	98%
Reported the program <b>improved their financial outlook</b> by assisting with receiving free or discounted prescription medicine.	100%

## WEATHERIZATION (9 clients surveyed)

Reported <b>staff</b> to be <b>courteous, respectful, friendly, and helpful.</b>	100%
Reported <b>contractor</b> to be <b>courteous, respectful, friendly, and helpful.</b>	100%
Believe weatherization dramatically <b>improved heating/cooling costs.</b>	67%
Reported to receive <b>education on weatherization.</b>	100%



# Key Findings

*Key agency staff and Board of Directors review cumulative data to identify trends and primary concerns for community being served.*

**COMMUNITY CONCERNS**

**HEALTH CONCERNS**

**EDUCATION**

**HOUSING**

**CHILDCARE**

**COMMUNITY STRENGTHS**

**RESOURCES**

**BOARD PRIORITIES**



## Key Findings

This study has undertaken a comprehensive assessment of the needs of the low-income population within INCA's four county service area of Johnston, Atoka, Marshall, and Murray counties. It has been done by analyzing statistical community data, reviewing community survey results, gathering expert opinions of representatives from key sectors within the community, and detailed discussion amongst select managerial staff.

This community needs assessment, similar to previous ones, results in the characterization of Johnston, Atoka, Marshall, and Murray counties as rural areas with limited incomes and challenges associated with poverty. The typical needs of the rural low-income persons continue to be evident in these counties, particular needs related to education, transportation, child care, affordable housing, and access to medical care and mental health services.

On December 30, 2015 managerial staff met to review and discuss the results in detail of the 2015 Comprehensive Community Needs Assessment and identify key concerns as well as their strengths, opportunities and challenges. A summary of their review of key findings are listed below.

### Community Concerns

**Youth activities** was identified in 3 of the 4 counties as lacking with **37%** overall of the survey participants responding as a community concern. Murray County has been able to improve the youth activities available due to increased tribal involvement including the Chickasaw Cultural Center. Since the last survey Johnston County lost the skate park and had significant damage to their park due to flooding. The city of Atoka had to close their swimming pool which was the only one in the county.

As the number of casinos has increased in the service area, the concern about **gambling** has grown with **22%** overall of the survey participants selecting it as a community concern with the highest concern in Murray County. An opportunity to address this community concern would be to identify gambling addiction related services in each county and provide referral information as needed.

Although the concern about **transportation** has lowered from previous years it still remains within the top ten by rank overall with **28%** selecting as a concern. Continued promotion of JAMM Transit services offered would ensure that those in need of transportation are aware of their options. Gap in services are for those who need transportation after 5:00 pm, which include individuals especially in the fast food business who get off work late. Atoka County, since the last survey, has added 3 new fast food businesses which employ minimum wage staff.

### Health Concerns

Although more **affordable medical services** have become available in the service area than ever before it is still identified as a key health concern with **53%** of respondents identifying it. There continues to be a need for more free and/or low cost clinics available. This past year two (FQHC) Federally Qualified Health Clinics have been opened in Milburn and Atoka.

**Transportation to medical services** continues to be a top concern with **23%** identifying it. This has improved since past assessments but emphasizes the need still needs to be addressed with increased awareness of current services or additional services being offered. The gap recognized is for individuals who have medical or other transportation needs out of town.

### Education

**Literacy and the ability to read** was identified with very high significance by both the survey takers and focus group participants from the educational sector alike. This concern ranked #1 overall with **47%** of respondents selecting it. This could be tied to a fast growing and possibly non-English speaking population. More English-language-learners and English-as-a-second language classes are likely needed to meet the demand. Resources in the communities seem to be directed towards obtaining GED's with minimum resources for adult literacy classes.

Additional need for **computer classes** was indicated with **33%** of survey respondents selected as a concern and many of the focus group respondents agreed. Computer and technology comprehension is necessary for the growth of the community as it helps people obtain and retain employment as well as improve other aspects of their lives. Applications for employment and services are now primarily online.



## Housing

**Affordable housing** continues to be a top concern with **60%** overall identified. This can be associated many struggles faced by our community related to poverty, including low income, but also the rapid growth of population and limited number of housing available. Housing cost for families should be no more than 30% of total gross income. Most rental property available is significantly higher than this percentage for medium to low income families.

According to the National Low Income Housing Coalition - Out of Reach 2015 statistical report for the State of Oklahoma Fair Market Rate for a Two Bedroom for the State of Oklahoma is \$716.00 compared to Atoka, Johnston and Marshall Counties Fair Market Rate at \$623 and Murray County at \$628.00 per month. In order to afford this level of rent and utilities -without paying more than 30% of income on housing - a household must earn \$24,920 annually for Atoka and Johnston Counties; \$25,280 annually for Marshall County and \$25,120 for Murray County. Assuming a 40-hour work week, 52 weeks per year, this level of income translates into an hourly Housing wage of: Atoka and Johnston Counties \$11.98 per hour; Marshall County \$12.15 per hour and Murray County \$12.08 per hour. The estimated mean renter wage for 2015 is: Atoka County \$8.86; Johnston County \$10.67; Marshall County \$9.94 and Murray County at \$12.11 per hour.

Due to the age and condition of most homes in our service area **home repairs** are identified as a top concern with **52%** selecting it. This may also relate to the cost of housing as older homes need to be renovated because moving is not an affordable option to most.

Concern about the number of **homeless** has risen since past assessments with **37%** choosing as a concern. More people who are homeless are identifying themselves as homeless and more of the population is witnessing homelessness in their community. There are no actual homeless shelters located in the service area and limited resources for those found homeless available in the area. INCA operates the only homeless program in the service area which assists in short term stays in hotels and working with individuals to obtain permanent housing.

## Childcare

The **cost of childcare** is an overwhelming concern amongst respondents with **26%** selecting it. There is limited number of child care facilities in the service area which creates an environment of high demand that drives the cost associated with these services up. There is also a financial strain on parents who have to pay for childcare for a week to secure a place for their child even if the child care is needed only on certain days or after-school.

INCA's service area is seeing an increase in the proportion of persons that are willing to work, as more jobs become available. The percentage of women residing in the service area with young children and in the labor force is also increasing. Many of these persons are 25 years old and over and have no college degree and many may lack the education and training for high wage jobs. Many of the households in our service area have an annual income of less than \$25,000. As more jobs become available, the number of employed persons with children will increase even more, and the need for affordable childcare will continue. Many families with young children are unemployed, or are employed in low-wage jobs.

**Early childhood services (0-3)** for families in INCA's service area is scarce with no Early Head Start Programs available for low-income families in our area.. The absence of these early childhood programs will continue to have a negative impact on the children in need of such services.

## Community Strengths

INCA has risen in ranks according to the latest surveys and we are proud to be listed as the top overall community strength. This relates to the increased community awareness of the agency and our services. This portrays the agency to be very reliable source of help for the community.

## Resources and Services Offered

The two overwhelming resource deficits appear to be an **Early Head Start** program and **weekend/extended hours childcare** with very little to no resources available. INCA continues to be a strong or sole sources in the areas of **Transportation, Head Start, Emergency Services, Energy Assistance, Free Income Tax Preparation, Homeless Programs, Weatherization and Developmental Disability Services.**

## Board of Directors Priorities

On January 4, 2016 the INCA Board of Directors were presented the Community Needs Assessment data and were given ample time for questions, discussion, and review of the data presented. After much consideration the priorities were set as follows:

1. **Early Head Start**
2. **Public Transportation**
3. **Homeless Shelter**
4. Head Start
5. Youth Activities
6. Home Repair Services
7. Weekend child Care
8. Literacy/Ability to Read
9. Before/After School Care
10. Housing/Weatherization

### Needs Identified:

1. Our community does not offer ample **childcare** options for families with children from birth to three years of age.
2. Our community has a need for expanded **public transportation** services to support self sufficiency and increase independent living.
3. Our community has a need to provide **temporary assistance** for individuals at risk of becoming homeless.

## Staff Conclusions

Key members of staff reviewed statistical data and community feedback to determine concerns, needs, strengths and any correlation between data in each of the counties in the service area.

Top concerns that have potential for improvement through increased partnerships and continued development vary between the counties with some overlap. In Atoka and Marshall Counties a greater focus on educational programs including literacy and GED classes, as well as technology education would be a great impact on the employability of more citizens. In Atoka and Johnston Counties increasing homelessness has increased in community concern which requires increased collaboration between other available resources in the communities. In Murray County with the addition of more gambling facilities there has been an increasing need for gambling counseling outside of the tribal options. In all the counties limited childcare options is an overwhelming need, not only are there little to no day cares but the ones that are available have limited hours of operation and are not affordable for families living on a limited income. Offering an early head start program to serve children 0-3 could assist the communities in relieving some of the strain caused by the limited options. Housing and healthcare also pose considerable concern in all of the counties with limited affordable options. Limited rental and/or safe residential housing options continue the strain on families. Healthcare clinics that offer services based on a sliding fee scale have become available in some of the counties recently, but overall resources are still very limited for health and mental care. Additional concerns that currently have resources available but will continue to be priorities and opportunities to grow partnerships and evolve services are transportation and youth activities. JAMM Transit will continue to provide public transportation services but will increase public awareness of services through outreach and potentially offering extended services to help meet community need.

Data seemed to correlate the fact that many families are facing one or more of the above conditions or are linked to these concerns on the family or community level.