

OCTOBER 2019



# JAMM JOURNAL

INCA COMMUNITY SERVICES, INC.

Each city JAMM Transit serves in dedicated a special day as JAMM Transit Day to help celebrate our 20th year of service! Proclamations were given at each event! Thank you to our city councils for approving to celebrate with us!



# JAMM Jubilee

Making a difference one ride at a time.



## DANGERS OF DROWSY DRIVING



More than 1 out of 3 working Americans are sleep deprived! Losing 2 hours of sleep is like having 3 beers.



Crashes are the leading cause of workplace deaths. 21% of all fatal crashes may involve a drowsy driver.



Drowsiness can make you less able to pay attention to the road, slows down your reaction time if you have to brake or steer suddenly, and affects your ability to make good decisions.



**Learn the warning signs of drowsy driving!** Yawning or blinking frequently, difficulty remembering the past few miles driven, missing your exit, drifting from your lane, or hitting a rumble strip on the side of the road are all signs of being drowsy.



## 20 Years of Service!!

In celebration of our Veterans, Veterans Day, and Veterans Month all Veterans will ride Town Route Services for free.

According to data from the Department of Veterans Affairs, there were around 20.4 million U.S. veterans in 2016. This is a little less than 10% of the total U.S. adult population.

Thank you for your service!!!



Sheila Baillie  
Patricia Smith  
Samuel Jackson  
Jodi Capshaw  
Jeff Bunting



### PRACTICE EMPATHY!

Some of your riders will be full of questions, some just chatty, and others plain mad. You must be prepared to empathize with riders to handle all of them and provide the same level of service every time.



### MONTHLY REMINDER

JAMM Transit continues the 20th year celebration!! Be on the look out for block parties, free rides, and social media content!!!

**20 Years  
of Service!**